

Westbank, Borough Green





You have your own room so you can maintain your independence and privacy

At New Century Care, we understand that moving into a care home is a major step. That's why our homes are characterised by a warm and welcoming environment, where above all you can enjoy

independence and privacy, but with the reassurance of professional support from our friendly staff whenever you need it.



Home from home

Westbank care home is set in lovely well stocked gardens with a bright and airy conservatory, so that you can relax in peaceful surroundings; it is also situated close to local amenities, which means you're within easy reach of the town centre too.

Your own room will be cosy and comfortable, tastefully decorated with plenty of opportunity for you to create a personal space, while communal areas such as the lounge and dining room offer the perfect place to entertain visitors or to meet people and make new friends.

Lots to do

There's always plenty to do at Westbank. You can take part in any number of organised activities if you're keen to get involved, but of course there's no compulsion to join in - the key thing is to live the life

> you want to, so whether you're an outgoing people person, or prefer a quiet hour with a book or watching TV, there's always something for you to enjoy.

We Care

We care about your well-being and will make sure you are well supported, whatever your needs. Whether you are highly independent or require specialised care, our experienced

and well-trained staff are able to provide appropriate and prompt support.

We care about your safety and sense of security too. So all rooms include safety features, such as smoke detectors and there is a call system in all bedrooms, bathrooms and lounge areas for you to summon staff in an emergency.





At your service

At Westbank, we're all about making sure your new life is as comfortable as possible. We understand, for example, that good, freshly cooked food is vital to keeping healthy as well as being one of life's great pleasures, so you can look forward to delicious meals created and cooked by superb chefs.

We also take care of your laundry for you, collecting your clothes and delivering them back to you at your convenience.

There are many other services you can take advantage of too; we arrange regular visits from the local hairdresser, chiropodist, dentist, optician and others, so you can simply book your appointment and be seen in the comfort of your own home.



Our Promise and our values

- Our home is your home you should expect to be treated with dignity and respect at all times.
- You can enjoy independence and privacy, but have access to a lively community.
- You will receive appropriate, prompt, professional and person-centred care to suit your needs.
- We will ensure you are safe and secure, within a clean, well-kept environment.
- We will always act with integrity, listen to your needs and learn from you.
- Your family and friends will always be made to feel welcome whenever they visit.
- We will provide a supportive and friendly atmosphere, where you can live the life you choose.

Contact us:

To find out more about supported living at Westbank Care Home, please contact:

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