



Warren Lodge

Your local Bupa care home
in Ashford.



Purpose-built dementia home

Our caring home warmly welcomes those living with dementia who are in need of residential or nursing care. That includes residents looking to join us for day care.

There's lots to do in the local area. Ashford has a museum and a great choice of shops. We're close to the Kent Downs nature reserve – an Area of Outstanding Natural Beauty – and 20 minutes from the beaches at Folkestone and Hythe.



Our care team

At Warren Lodge, we're all highly trained in providing 24-hour tailored care. We get to know each resident personally, so we can make sure we get the balance between support and independence just right. This provides peace of mind for families and a safe and comfortable home for residents.



“Kindness and inclusion happen every day and the residents’ emotional and mental health are always considered. All the staff make time to chat to Mum and make her feel relevant every single day.”

Daughter of resident, April 2024
Source: carehome.co.uk

What we offer

Our home has been carefully designed in collaboration with dementia experts. Private patios and garden areas help to orientate our residents, and our lounges and social areas leave residents free to enjoy the home in a way that suits them best.

Types of dementia care

- Nursing
- Residential
- Short stay
- Palliative
- Day care

Nursing care

Nurses are on duty 24/7 for residents in need of nursing care, which is helpful if they need regular medical attention. We also have close links with the local hospice team.

Dementia support

Our dementia specialists can help residents lead a better quality of life. With family support, we build a picture of their life story and preferences so we can personalise their care and help them live the way they want.



Variety of comfortable bedrooms

We have 64 beautifully furnished rooms, and always try to make sure couples have rooms close together. You can also expect:

- en suite wet rooms with W/C
- shared specialist bathrooms
- wide doors to accommodate wheelchairs
- garden views from many rooms and some with patio doors
- flat screen TV
- telephone point (bills payable)

Residents are welcome to bring items from home, such as pictures and knick-knacks.



Services available to all

- GP clinic twice a week within the home
- Visits from specialist nurses such as speech and mental health
- Advice from a nutritionist
- Visits from a dentist
- Music therapy
- Religious services
- Wifi throughout the home
- Laundry and cleaning

Plus, for an additional cost, residents can benefit from:

- chiropody
- eye care from an optician
- on-site hairdresser



Shared areas around the home

There's a variety of places to relax here, including our on-site beauty salon, a cinema room, a pleasant sun room, and a quiet lounge where everyone can enjoy freshly baked cakes. Pretty gardens help residents to make the most of fresh air and sunshine.

Residents' families are welcome to use our special open kitchen to make snacks and drinks whenever they want.



Speak to us about costs

Our fees vary depending on the care needed and the bedroom chosen. We'd be happy to run through costs and answer any questions.

Call us for more information

01233 885 411

Lines are open 8am to 6.30pm, Monday to Friday, 9am to 12.30pm Saturday. We may record or monitor our calls.

Life at Warren Lodge

We want our residents to enjoy a full and active life, so they're welcome to join in as much or as little as they'd like. We provide lots of stimulation, helping them to rediscover old memories while creating new ones.



Activities

Our coordinators arrange lots of the things to do, including activities for those who are less mobile. For example:

- gardening and cookery clubs
- residents' choir
- visiting entertainers like musicians
- reminiscence sessions
- arts and crafts
- visits from exotic animals
- men's club with beer and TV
- fêtes and picnics in the garden
- visits from local schoolchildren
- outings to the garden centre



Residents can still do most of their existing hobbies here. And they can always suggest something they'd like to try, as a group or in their room.



Fresh, healthy food

Our chef prepares delicious meals and snacks for residents to enjoy in one of our social dining areas or in the comfort of their own room.

There are plenty of favourites on the menu, but we also talk to each resident when they move in about their likes, dislikes, and any special dietary needs.

Meal times

Set meal times enable residents to enjoy their food without interruption. If they'd like something a little later, there's always food available in the kitchens around our home.

Celebrating special occasions

Families can reserve our sun lounge for events like birthday parties - we'll even bake a tasty cake for free. If you need catering, we can arrange this for a fee.



Issued May 2024



Visits from family and friends

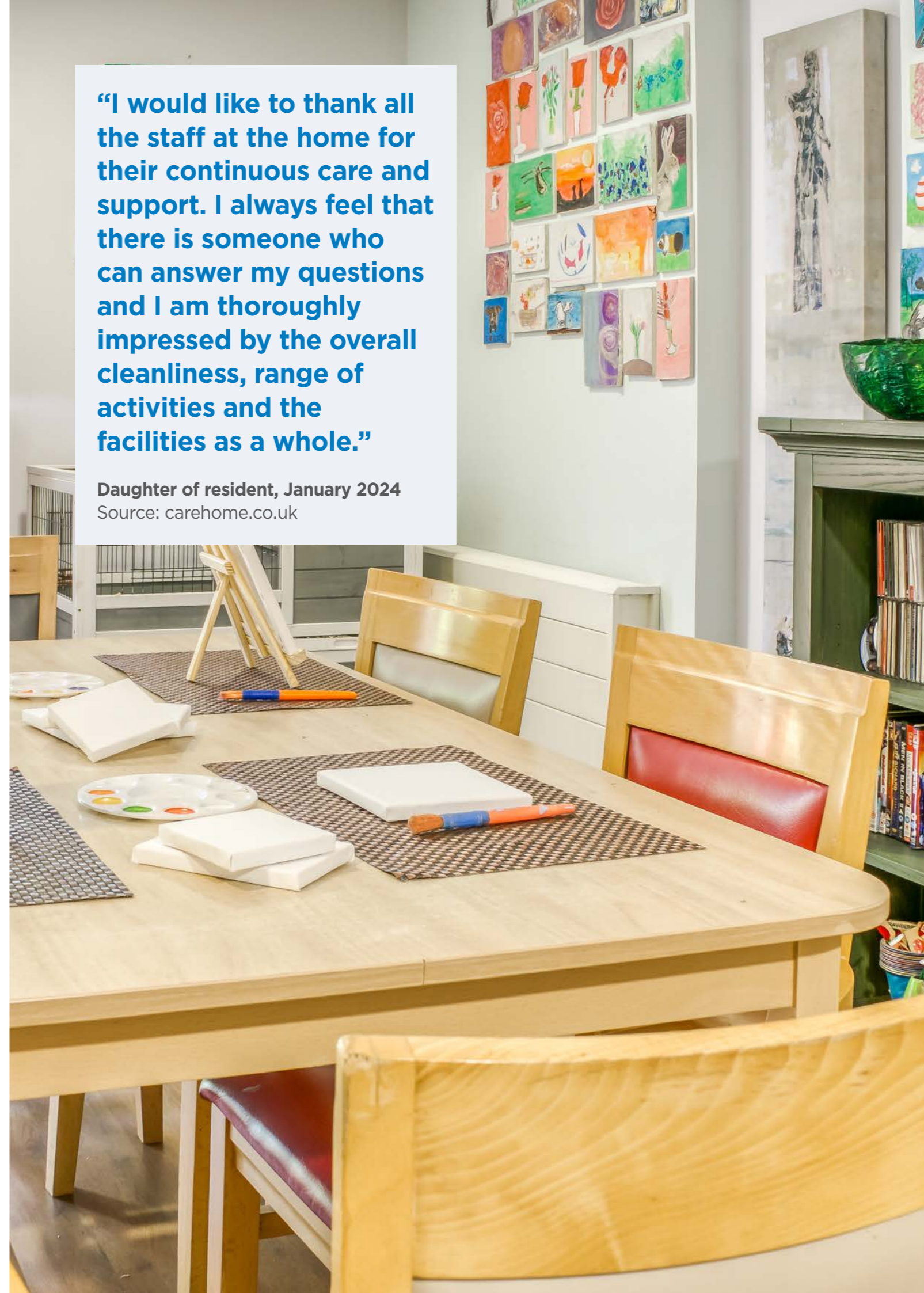
Loved ones can pop by at any time for coffee or an activity. If you'll be having a meal with us, there's a small charge. All you need to do is call us in advance and tell us about any dietary requirements.



“I would like to thank all the staff at the home for their continuous care and support. I always feel that there is someone who can answer my questions and I am thoroughly impressed by the overall cleanliness, range of activities and the facilities as a whole.”

Daughter of resident, January 2024

Source: carehome.co.uk



Visiting Warren Lodge

If you've never been here, why not come for a visit?

You can meet the team and get a feel for the atmosphere. We're just off Drovers Roundabout, less than a mile from the M20. Turn into Maidstone Road, take the first left and then turn left again. Our nearest train station is a mile and a half away at Ashford International.

To arrange a visit or to find out more, call us on

01233 885 411

bupa.co.uk/warren-lodge

 BupaCareHomeWarrenLodge

Lines are open 8am to 6.30pm, Monday to Friday, 9am to 12.30pm Saturday.

We may record or monitor our calls.

Warren Lodge Care Home

Warren Lane, Ashford, Kent TN24 8UF

