

## Home care is better all round

Carefully planned, regular care visits can allow you to keep living in the home you love, for as long as possible. It is better for most people to stay in a familiar environment, connected to friends and relatives, and with pets if they have them; but with the extra help that is needed.

Our Angels visit on weekdays, weekends, holidays and overnight, from hourly to 24 hour providing help with:

- \* Light housekeeping.
- \* Planning, preparing and sharing meals.
- \* Shopping, errands and appointments.
- \* Staying active in the community.
- \* Attending social activities.

They are also trained to assist with:

- \* Personal care, bathing and dressing.
- \* Reminders to take medications.
- \* Nutrition and diet.

Our caregivers are carefully selected. We find excellent people with the right mix of skills, experience and a true caring nature, who give consistently exceptional care and companionship.



Our Angels are also great company. Because we don't do visits lasting less than an hour, they will always take time to listen and chat, which can really ease loneliness.



VisitingAngels®   
QUALITY AT HOME CARE

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## Choose care that is right for you

Your care needs are unique to you and your circumstances. We listen, consider and respond quickly, with a bespoke care package. You and your family can rest assured that our care is everything that they would expect and so much more.

We pride ourselves on delivering:

- \* The highest standard of care and support
- \* A tailored care plan which aids independence
- \* Reliable regular visits from carers that you choose
- \* Genuinely caring professional people
- \* A service which is quick to react to your needs

One of our care managers would love to explain more about our care, either over the phone or by popping round for a chat, so please get in touch.



For exceptional home care tailored to suit you, please get in touch for a FREE care assessment.

Visiting Angels North Hertfordshire

Call: 01462 547478

Visit: [www.visiting-angels.co.uk/northherts](http://www.visiting-angels.co.uk/northherts)

Email: [northherts@visiting-angels.co.uk](mailto:northherts@visiting-angels.co.uk)

Our amazing Angels give exceptional care in the comfort of your home

Thrifty House (Suite Y)  
First Floor Offices  
Unit 4 Bilton Road  
Cadwell Lane  
Hitchin  
Herts SG4 0SB.



We care more for our Angels so they can care more for you



**Our Angels are brilliant, loving, professional people doing amazing work.**



## We'll find an Angel to suit you



Relationships take time and friendships don't happen quickly, so we carefully match you with our amazing Angels, taking care to find someone who suits you.

Because we reward the hard work and dedication of our Angels, paying them well and treating them fairly, they tend to stay with us for longer. Which means you get more consistent, better quality care from carers you come to know and trust, and you both can form a lasting relationship, which is more enjoyable and fulfilling for everyone.

**Inviting a Visiting Angel into your home to care for yourself or your loved one is life changing, just when you need it the most.**

**“Visiting Angels provided much needed relief for family caregivers. Their careful screening ensured beautiful matches with my parents. They provided reliable, creative, friendly, observant, and nurturing care.”**

**Pat S.**



### Getting to know us

We know that inviting someone into your life and home is a very big decision at any stage. But when it is because you or a loved one is becoming less able, it is especially so. So we'd like to reassure you that we have the expertise to guide you through the home care decision making process, and let you know about the exceptional home care that we are proud to offer.

Visiting Angels have been a home care specialist across the world for 25 years. Our business has been built on recruiting and training the very best carers; and once we have done that, we do everything we can to support them in their roles, and to make them feel valued, essential members of our team.

Too often care workers are under appreciated, but we realise that our carers are the centre of our business and treat them accordingly. We believe it is wrong that the people entrusted with looking after you and your family should be expected to do so for minimum wage. So we pay our Angels more to reflect the outstanding job that they do, and we do everything that we can to support them in delivering truly person-centred care to you.

**“I lived miles away from my mother, but Visiting Angels gave me peace of mind. They treated Mum with dignity, respect, and loving care. Their patience and professionalism is unrivalled.”** Kevin A.

### Unrushed because you matter

Our exceptional care focuses on your individual needs. We take time to understand you, your circumstances and individual care needs, and then we tailor a care package to you. We have a minimum one-hour visit because we do not believe quality care can be delivered in less time than that.

**Our Angels can assist with all aspects of:**

- \* Companion & Social Care
- \* Personal Care
- \* Dementia & Alzheimer's Care
- \* Post-Hospital Stay Care
- \* Palliative Care
- \* End of Life Care