



Trowbridge Oaks

Your local Bupa care home
in Trowbridge.



Lovely purpose-built home

We warmly welcome residents with a range of residential and nursing care needs.

We're close to Trowbridge's pretty town centre, with its shops, cafés and cinema. Within easy reach is the beautiful city of Bath, Longleat Safari Park, and the Westbury White Horse carved into the hillside at Bratton Camp.



Our care team

At Trowbridge Oaks, we're all highly trained in providing 24-hour tailored care. We get to know each resident personally, so we can make sure we get the balance between support and independence just right. This provides peace of mind for families and a safe and comfortable home for residents.



“The home is incredible. They put on so many amazing events including the summer fete. All the staff are so kind, caring and fun. I couldn't ask for better people to look after my nana and grandad!”

**Granddaughter of resident,
August 2023**
Source: carehome.co.uk

What we offer

Each resident receives quality care in a cosy and inviting setting. They're free to use all areas of our home when socialising or enjoying a little quiet time, whether that's indoors or in our lovingly tended gardens.

Types of care

- Nursing
- Residential
- Short stay
- Convalescence
- Palliative
- Day care
- Parkinson's

Nursing care

Nurses are on duty at all times for residents in need of nursing care, which is particularly helpful if their condition requires regular medical attention. We also have good links with a Parkinson's nurse and hospital consultant.



Variety of comfortable bedrooms

We have 52 attractive rooms and will do our very best to accommodate couples. You can also expect:

- a range of en suite options
- shared bathrooms around the home
- garden view from many rooms
- flat screen TV
- telephone point (bills payable)

Residents are welcome to make their room their own with some pictures and small ornaments.



Services available to all

- GP visits within the home or at the practice
- Advice from a nutritionist
- Eye care from an optician
- Visits to a dentist
- Wifi throughout the home
- Laundry and cleaning

Plus, for an additional cost, residents can benefit from:

- chiropody
- on-site hairdresser, beautician and nail bar



Shared areas around the home

There are lots of places to relax here. Residents can get their hair or nails done or read quietly in our lounge. They could even explore some happy memories during a reminiscence session in our bright conservatory.

Our wraparound gardens, sheltered by beautiful mature trees, include a secure area where residents can go for a stroll or just sit and enjoy the sunshine. The choice is always theirs.



Speak to us about costs

Our fees vary depending on the care needed and the bedroom chosen. We'd be happy to run through costs and answer any questions.

Call us for more information

01225 800 379

Lines are open 8am to 6.30pm, Monday to Friday, 9am to 12.30pm Saturday. Closed Sundays and bank holidays. We may record or monitor our calls.

Life at Trowbridge Oaks

There's a real sense of community inside our home. Many of our team have been here for a long time; they enjoy getting to know our residents as individuals and love building friendships with them.



Activities

Our activity coordinators plan lots of enjoyable things to do, including for those who are less mobile. For example:

- visiting entertainers, including the Salvation Army band
- outings to places like garden centres and the seaside
- arts and crafts
- bingo
- gentle group exercise sessions
- cooking and baking
- joining in with national initiatives like the Big Garden Bird Watch
- visits from local schoolchildren who sing for us



We're big supporters of the #NeverTooLate campaign, which encourages residents, no matter their age, to try an activity they've always wanted to do. Residents can keep doing most of their existing hobbies here, too.



Fresh, healthy food

Our chef prepares delicious meals and snacks for residents to enjoy in our social dining area or in the comfort of their own room.

There are plenty of favourites on the menu and we add extra fun with regular themed events and activities. We also talk to each resident when they move in about their likes, dislikes, and any special dietary needs.

Meal times

Set meal times ensure that residents can enjoy their food without interruption. If they'd prefer to eat at a different time, that's okay, too.

Celebrating special occasions

We have a dining area where families can host small private events such as birthday parties. We'll just need to know in advance. Plus, we can arrange catering for an additional fee.



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Visits from family and friends

Loved ones can pop by at any time for coffee or an activity. If you'll be having a meal with us, please do call and book in first, and tell us about any dietary requirements. Then we can cook up something you'll really enjoy.



“The staff are very friendly and welcoming and treat Mum well. Top marks for lovely food.”

Daughter of resident, January 2024
Source: carehome.co.uk



Visiting Trowbridge Oaks

If you've never been here, why not come for a visit?

You can meet the team and get a feel for the atmosphere. We're next to a petrol station just off the A361 County Way, with plenty of on-site parking. We're also a mile and a half from Trowbridge train station, with trains from many places including Bath, Bristol, Cardiff and London Waterloo.

To arrange a visit or to find out more, call us on

01225 800 379

bupa.co.uk/trowbridge-oaks

 BupaCareHomeTrowbridgeOaks

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Trowbridge Oaks Care Home

West Ashton Road, Trowbridge BA14 6DW



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