# Why Choose a CQC Registered Provider?

As a Care Quality Commission (CQC) registered provider, Sylvian Care is subject to regular inspections to ensure we maintain high standards of care. This gives you peace of mind that our services meet national quality and safety standards.

#### **Live Life Your Way**

To learn more about our services or to arrange a care assessment, please contact us at:

- O2380017121 / 07379206794
- southampton@sylviancare.co.uk
- sylviancare.co.uk/southampton

Transforming Lives One Relationship at a Time

### Relationship-Based Home Care Services







### Who We Are

At Sylvian Care, we deliver relationship-based home care services tailored to meet the unique needs of each client. We're a CQC registered provider, committed to maintaining the highest quality of care. Our goal is to enhance the lives of our clients and their families, providing care with compassion, dignity, and respect.

## **Our Mission**

We will create an unparalleled care experience built on the power of human connection. By dedicating ourselves to understanding every person's unique needs, preferences, and aspirations, we will provide personalised care that cultivates happiness, dignity, and purpose.

## Testimonials

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"This company provides outstanding care for my mother who is 94. They are always cheerful and my mother loves when they enter her house, they make her days better. We cold not have made a better choice, when choosing SylvianCare."

- I\*\*\*\*\*a, Daughter of Client

### \*\*\*\*

"My grandmother has been a client for just over a month now, she is greatly cared for and has a good relationship with all of the carers. It is such a relief to know that she is in great hands and taken the stress away from our family knowing she is happy and safe.

- G\*\*\*\*\*a D\*\*\*\*\*\*n, Granddaughter of Client

### Our Care Professionals

We meticulously select our care professionals to ensure a perfect match with our clients, emphasizing continuity and quality of care. Our detailed selection process prioritizes qualifications and a shared commitment to our values to foster a consistent and comfortable care environment for every client.

### **Our Services**

We offer a bespoke service for all of our clients from 30 mins to 24hr care and support.

Reach out to us today for a No Obligation assessment, so we can design a care package tailored specifically to your needs

## **Our Services**

#### **Home Help**

This covers light cleaning, pet care, shopping assistance, and community access, ensuring daily living tasks are managed with ease and comfort.

### Live-in Care

Choose our dedicated care professionals for a comforting, in-home presence. Our live-in care offers comprehensive day-to-day assistance, including toileting, shopping, and pet care, in a cost-effective, personalized manner, ensuring peace of mind and safety

#### **Dementia Care**

Specialised dementia training equips our care professionals to offer compassionate, independence-promoting care, helping your loved ones stay comfortably in their familiar home environment.

#### **Personal Care**

Our services provide respectful, culturesensitive personal care, covering essentials like bathing, dressing, oral hygiene, medication and more, tailored to your or your loved one's unique needs.

### Companionship

Our care professionals offer meaningful companionship, alleviating loneliness and enhancing well-being by engaging in cherished activities and creating authentic connections to brighten the daily lives of your loved ones.

#### **End of Life**

Our care professionals deliver comforting end-of-life support at home, offering comfort to both individuals and families. We provide personalised, respectful care, ensuring dignity and compassion in one's final moments