



# Queensmount

Your local outstanding rated  
Bupa care home in Bournemouth.



# Within easy reach of the coast

Our home, based in a leafy residential area of Bournemouth, has been rated outstanding in all areas: safe, effective, caring, responsive and well-led. Here, we passionately care for those in need of nursing, residential or specialist Parkinson's support.

Just over the road is Queen's Park and we're just a couple of miles from Boscombe, with its sandy beaches, colourful beach huts and long pier. The centre of Bournemouth isn't much further away.



## Our outstanding care team

At Queensmount, we're all highly trained in providing 24-hour tailored care. We get to know each resident personally, so we can make sure we get the balance between support and independence just right. This provides peace of mind for families and a safe and comfortable home for residents.



**“Mum settled so well at Queensmount, right from the start. The home has an ‘outstanding’ score, which is well deserved. Mum, and other residents, were consistently extremely well cared for and supported. Staff work together, as a team to maintain very high standards.”**

**Daughter of resident, November 2024**  
Source: carehome.co.uk

# What we offer

**Queensmount always provides a high standard of care, whether residents are moving in or coming to recover after an operation. We believe in living life to the full, and we want everyone to feel comfortable and happy. That's why family members are always welcome to visit and join in.**



## Homely suites for singles and couples

For those who would like extra privacy or more space for personal belongings, our suites are perfect.

Our single suites have a lounge, complete with a TV and comfy seating area, and space for private dining. You can also expect a well decorated bedroom and wet room. Our double suite has a large, open space with two beds, a TV and dining spot, plus a spacious en suite.



### Types of care

- Convalescence
- Residential
- Nursing
- Short stay
- Palliative care
- Specialist Parkinson's care
- Day care

### Nursing care

Nurses are on duty at all times for residents in need of nursing care, which is particularly helpful if their condition requires regular medical attention.

### Day care

- 'Home from home' feel
- Variety of activities
- Meet new friends
- Delicious meals
- Daily refreshments



### Variety of comfortable bedrooms

We have 48 lovely rooms, including three which are perfect for couples. You can also expect:

- an en suite shower room with WC
- a cosy armchair
- flat screen TV
- telephone point (bills payable)



### Services available to all

- GP visits within the home or at the practice
- Advice from a nutritionist
- Animal therapy, such as dogs and alpacas
- Exercises with simple gym equipment
- Wifi throughout the home
- Laundry and cleaning

**Plus, for an additional cost, residents can benefit from:**

- chiropody
- eye care from an optician
- physiotherapy
- on-site hairdresser



### Shared areas around the home

There are lots of places to relax quietly or socialise in, including our beauty salon, lounges and bar. Residents can pop into our shop or catch up with family in our café area.

Outside, our wrap-around garden is perfect for a gentle stroll. You'll find lots of trees, a pond, and there could be a glass of wine waiting on our pretty sheltered patio.



### Speak to us about costs

Our fees vary depending on the care needed and the bedroom chosen. We'd be happy to run through costs and answer any questions.

### Call us for more information

**01202 031 815**

Lines are open 8am to 6.30pm, Monday to Friday, 9am to 12.30pm Saturday. We may record or monitor our calls.

# Life at Queensmount

This is a warm community with a family feel. Our building used to be a private girls' school and we still enjoy the same spacious rooms. Residents enjoy good food, there's plenty to do, and we make the most of the sunshine, fresh air and seaside.



## Activities

Our own activity coordinator arranges a full programme to choose from. There's something for everyone, including those who are less mobile. Our activities include:

- arts and crafts and flower-arranging
- pet therapy
- pub quiz nights
- watercolour painting with an artist
- gentle exercise programmes
- regular visits from schools and church groups
- minibus outings to the coast and boat trips



Residents can continue to enjoy most of their existing hobbies at Queensmount. And they can always suggest something they'd like to try, as a group or in their room.



## Fresh, healthy food

Our delicious meals and snacks can be enjoyed in the social dining area or in the comfort of the resident's own room. Fish and Chip Fridays are a firm favourite.

When residents move in, our chef takes time to get to know them. We find out what they like to eat and at what sort of time. We also cater for special requirements and individual diets.

## Meal times

Meal times are completely flexible, so residents can enjoy their food when they want.

## Celebrating special occasions

We're happy to host small events in our conservatory, such as birthday parties. We'll just need to know in advance. Plus, if you need catering we can arrange this for an additional fee.



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## Visits from family and friends

Family and friends can pop by at any time for coffee or an activity. They're also very welcome to share meals with us - just let us know beforehand and tell us about any dietary needs. Then we can make something you'll really enjoy.



**“A beautiful well-maintained care home. Words cannot sum up how grateful we are as a family for looking after my father-in-law. His stay there was wonderful and he felt right at home.”**

Daughter in law of resident,  
October 2024  
Source: carehome.co.uk



# Visiting Queensmount

**If you've never been here, why not come for a visit?**

You can meet the team and get a feel for the atmosphere. You'll find us just half a mile off the A338 (Wessex Way). We're two miles from Bournemouth train station, which is on the line between Weymouth and London Waterloo.

**To arrange a visit or to find out more, call us on**

**01202 031 815**

**[bupa.co.uk/queensmount](https://bupa.co.uk/queensmount)**

** [BupaCareHomeQueensmount](https://www.facebook.com/BupaCareHomeQueensmount)**

** [QueensmountukBupaCareHome](https://www.instagram.com/QueensmountukBupaCareHome)**

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## **Queensmount Care Home**

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