



Primrose Bank

RESIDENTIAL CARE HOME

POULTON-LE-FYLDE

LONG TERM CARE

RESPIRE STAYS

REABLEMENT



Primrose Bank
RESIDENTIAL CARE HOME
TELEPHONE: 01223 884848

WELCOME TO PRIMROSE BANK

We are a family owned Residential Care Home without nursing for the over 65's, located in the beautiful village of Poulton-Le-Fylde, Lancashire.

The home was established in 1988, and in 2017 has undergone a significant expansion and refurbishment programme, increasing the home to 45 bedrooms with much improved facilities.

We hope this brochure answers any initial queries you may have about the facilities and services we provide, however we are always available on the phone, by email, or in person to answer any further questions you may have. Moving into a care home, even if only for respite is a big change, and we hope to make that as easy and enjoyable as possible



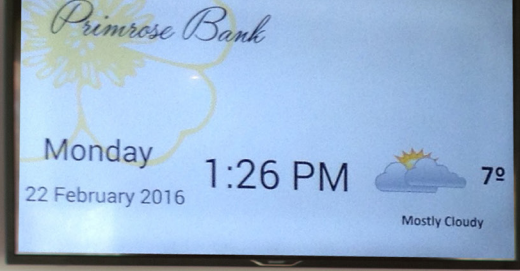
Mrs Jacqueline Moore
Registered Manager and Director

Primrose Bank offers residential care to older people with varying levels of need. We utilise computer based care management software to create detailed and personalised care plans for our residents, recognising their individual needs and wishes.

Our friendly, experienced and trained teams ensure the social, physical and emotional requirements of residents are met through a person-centred approach to care. We aim to enhance quality of life by enabling people in our care to make informed choices about their daily life and we actively engage with residents and relatives, encouraging regular feedback to ensure people in our care maximise their independence throughout their stay.

We work closely with health professionals, including GP's, District Nurses and specialist health teams to ensure all health needs are met. Alongside this, we have a fantastic relationship with Boots, our nominated pharmacist, to manage medication safely and effectively.





Welcome



We have 45 individual bedrooms, many are en suite, some with walk in wet room showers. All rooms are warm, comfortable and tastefully furnished.

We encourage residents to personalise their rooms with personal belonging, photographs, ornaments and small items of furniture to make it their own home.

All rooms are equipped with our industry leading wireless nurse call system, television points and individually controlled heating.

Superfast Internet is available throughout the home, perfect for skyping family and friends.









The Dining Room is at the heart of the home, Meal times are often the highlight of the day and Primrose Bank prides itself on creating tasty, nutritional meals, made from good quality, locally sourced food. The Dining Room is a social meeting point and residents enjoy social interaction with fellow residents during meal times. The dedicated kitchen team provide Breakfast, a two course lunch and a light dinner daily, with mid morning, and suppertime snacks and drinks always available.



Residents are free to use any of the lounges at any time. On the ground floor, the dining room is also used as an activity space, with large televisions, hearing loops and comfortable seating. Alongside the dining room is the main television lounge, while upstairs there are two quiet lounges accessible by a modern lift. Residents also have the use of two courtyard gardens, all level access and paved. Raised planters to make it easier for residents to assist in planting, grow vegetables and flowers and appreciate nature.

If you would like more information about a stay with Primrose Bank the next step would be to give us a call or to come in and see a member of the management team. Viewings are available at any time, although we prefer it if you can call beforehand.

If you decide that you would like to arrange a stay at Primrose Bank, a member of our team will come out and complete a pre admission assessment, to ensure that we can meet your care needs.

Fees vary and are based on the individual and room. Assistance may be available from the local council, however a top up fee may be charged. Please speak to the management team for more information.

We fully appreciate the stress of coming into a care home and happily work with you at your own pace. We are happy to accept new residents on an agreed trial basis, with no further obligation if you decide the Primrose Bank isn't for you.







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