



Oakcroft House

Your local Bupa care home
in West Byfleet.



A pleasant leafy neighbourhood

Close to the centre of West Byfleet village, our home offers a warm welcome to those in need of residential or nursing care.

There's so much to do in the area. Within easy reach are RHS Garden Wisley, Pyrford Marina and Mercedes-Benz World. West Byfleet Golf Course offers pay and play golf a mile away. And we're just 20 minutes by train from central London.



Our care team

At Oakcroft House, we're all highly trained in providing 24-hour tailored care. We get to know each resident personally, so we can make sure we get the balance between support and independence just right. This provides peace of mind for families and a safe and comfortable home for residents.



“Such a welcoming home. All staff were so friendly and helpful, and the premises were very well maintained. The gardens and conservatory were delightful, and the food menu looked excellent.”

Friend of resident, November 2023
Source: carehome.co.uk

What we offer

We focus on each resident's individual wellbeing, from the simple pleasure of a little pampering to kind support and respect. Friendship and company can be found all over our home, especially from our furry friend Buggy the rabbit.



Types of care

- Nursing
- Residential
- Short stay
- Convalescence
- Palliative
- Parkinson's

Nursing care

Nurses are on duty at all times for residents in need of nursing care, which is particularly helpful if their condition requires regular medical attention.



Variety of comfortable bedrooms

We have 37 rooms, some with their own little garden. Five of our rooms are ideal for couples looking to share. You can also expect:

- garden view from most rooms
- en suite WC and hand basin (some rooms have a shower, too)
- shared bathrooms around the home
- flat screen TV
- telephone point (bills payable)

Residents are welcome to bring personal items from home, such as pictures and knick-knacks.



Services available to all

- GP visits within the home or at the practice
- Advice from a nutritionist
- Visits from specialist district nurses
- Eye care from an optician
- Pet therapy
- Religious services
- Wifi throughout the home
- Laundry and cleaning

Plus, for an additional cost, residents can benefit from:

- chiropody
- visits from a dentist
- physiotherapy
- on-site hairdresser



Shared areas around the home

There are lots of places to relax here. Residents can choose a book in our library, get creative in our activity room, enjoy some pampering, or even tinkle the ivories. Our conservatory also has charming views of the garden.

Outside, our large landscaped garden, with mature trees, has wheelchair-friendly paths and lots of seating. Residents are invited to bring their green fingers to our vegetable plot.



Speak to us about costs

Our fees vary depending on the care needed and the bedroom chosen. We'd be happy to run through costs and answer any questions.

Call us for more information

01932 807 602

Lines are open 8am to 6.30pm, Monday to Friday, 9am to 12.30pm Saturday. We may record or monitor our calls.

Life at Oakcroft House

We're a small, friendly community in a popular Surrey village. What's important to our residents is important to us – things like good food, pleasant company, and lots of interesting things to do. And of course their family and friends, who are always welcome here.



Activities

We plan lots of enjoyable activities for all our residents, according to their care needs and level of mobility, such as:

- outings to places like RHS Wisley and the theatre
- breakfast and cookery clubs
- arts and crafts
- gardening and flower-arranging
- quizzes, games, indoor bowling and dominoes club
- visit from local schoolchildren
- reminiscence and poems
- afternoon tea film events
- birdwatching in the garden
- visits from exotic animals



Residents can still do most of their existing hobbies here. They can also suggest something they'd like to try, as a group or in their room.



Fresh, healthy food

Good food is so important, for so many reasons. Our delicious meals and snacks can be enjoyed in our lovely big dining room or in the comfort of the resident's own room.

There are plenty of favourites on the menu, and we also have themed events for a bit of fun. We also talk to each resident about their likes, dislikes, and any special dietary needs when they move in.

Meal times

Set meal times ensure that residents can enjoy their food without interruption. If they'd prefer to eat at a different time, that's okay, too.

Celebrating special occasions

We have a few areas where families can host private events such as birthday parties. We'll just need to know in advance. Plus, we can arrange catering for an additional fee.



Visits from family and friends

Loved ones can pop by at any time for coffee or an activity. If you'll be having a meal with us, just give us a quick call and tell us about any dietary requirements. Then we can cook up something you'll really enjoy.



**“Fantastic service!
Staff are dedicated,
kind and courteous.
I have the utmost respect
for the work that they do.
There are always
activities, and have
managed to get to know
some of mum’s friends.
Thank you for making my
mum’s days pleasurable.”**

Son of resident, May 2023
Source: carehome.co.uk



Visiting Oakcroft House

If you've never been before, why not come for a visit?

You can meet the team and get a feel for the atmosphere. We're half a mile from West Byfleet train station, on the line which connects London Waterloo with Woking or Alton. If you're driving, we're five miles off Junction 10 of the M25 (where it crosses the A3).

To arrange a visit or to find out more, call us on

01932 807 602

bupa.co.uk/oakcroft-house

 BupaCareHomeOakcroftHouse

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Oakcroft House Care Home

Oakcroft Road, West Byfleet KT14 6JG

Inspected and rated

Good

