

MERLING CARE HOMES

MOORLAND HOUSE

Comfortable, personal residential care by the coast



A warm and welcoming home in Barton-on-Sea

Information brochure

A PLACE TO FEEL AT HOME

Welcome to Moorland House

Moorland House is a supportive and compassionate residential care home where people are known as individuals, not room numbers.

Our aim is simple: to provide safe, dependable care while helping every resident retain their routines, choices and sense of independence.

From personalised bedrooms and freshly prepared meals to activities, visiting and wellbeing support, daily life is shaped around the people who live here.

Families are welcome seven days a week, with no fixed visiting hours. We want Moorland House to feel like a genuine home and an open community.

“A homely setting, thoughtful care and time for the things that matter.”



Care built around meaningful relationships

AT A GLANCE

- 28 en-suite bedrooms
- Three floors with lift access
- Residential, memory and respite care
- Personalised care planning
- Visiting seven days a week

ACCOMMODATION

Comfortable rooms, made personal

Every bedroom is different in shape, size and layout. Residents are encouraged to bring treasured belongings, photographs, artwork and familiar furnishings so that their room feels unmistakably their own.



A light, comfortable en-suite bedroom



Space for familiar possessions and personal touches

YOUR ROOM

- En-suite accommodation
- Personal furniture and keepsakes welcome
- Choice over how the space is arranged
- Own bed linen may be used if preferred

LAUNDRY

- Clothes and linen laundered in-house
- Items should be labelled with initials or room number
- Cashmere and natural wool are best avoided
- Families may provide personal linen if preferred

HEALTH AND WELLBEING

Care that responds to the whole person



Support delivered with patience, dignity and respect

PERSONAL CARE

- Assistance with bathing, dressing, grooming, toileting and daily routines.
- Individual care plans developed following assessment and reviewed as needs change.
- Support for older people, including memory care and short-term respite stays.

HEALTH SUPPORT

- Regular access to GPs, dental services and mental health support.
- Out-of-hours telephone support through telemedicine.
- Exercise, reflexology and wellbeing programmes.
- A trained mental health first aider, workshops and support groups.

Our approach

We take time to understand what matters to each resident: their routines, preferences, life history, relationships and goals. Care is planned around the person and delivered in a way that protects dignity and independence.

EVERYDAY LIFE

Good food and enjoyable days



A bright dining space for shared or individual meals



Music, conversation and shared experiences

FOOD AND DINING

- Traditional home-cooked meals, freshly prepared on site
- Seasonal menus using fresh local produce
- Allergen, cultural and modified-texture diets catered for
- Communal or individual dining according to preference

ACTIVITIES AND INTERESTS

- Arts, crafts and cultural activities
- Music sessions and theatre performances
- Fitness classes and wellness programmes
- Pet and animal therapy
- Time in the gardens, with peaceful places to sit

PEOPLE AND COMMUNITY

A friendly home with an open door



Warm relationships are part of everyday life



A team that is visible, approachable and involved

VISITING

There are no fixed visiting hours. Loved ones are welcome seven days a week, as often and for as long as possible.

PETS

Well-behaved pets are welcome to visit, helping residents maintain familiar and important connections.

GETTING INVOLVED

Families and volunteers can support activities, social events and wider community initiatives.

Family life does not stop at the front door.

SERVICES AND FEES

Practical support and a straightforward admission process

ADMISSION

- Fees are based on individual care needs.
- A member of the team completes a pre-admission assessment at home, in hospital or in another community setting.
- The assessment confirms that Moorland House can safely meet the person's needs and supports the development of a personalised care plan.
- Admission can usually be completed within 48 hours of assessment.

OPTIONAL THIRD-PARTY SERVICES

- Hairdresser visits every Monday
- Chiropody approximately every six weeks
- Seasonal clothing shop visits twice a year

These services are chargeable. Residents may continue using their own providers, subject to appropriate insurance and licensing.

CARE BAND	WEEKLY FEE
Low	£1,150
Medium	£1,250
High	£1,350
Respite supplement	+ £75

Moorland House is an approved provider under the Hampshire County Council framework. Fees shown are taken from the supplied information leaflet and may change following assessment or future review.



[ARRANGE A VISIT](#)

Come and see Moorland House for yourself



A peaceful coastal setting in Barton-on-Sea

Choosing a care home is a major decision. A visit gives you the best chance to meet the team, see the rooms and shared spaces, and ask the questions that matter to you.

MOORLAND HOUSE

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**We look forward to
welcoming you.**