





A warm welcome

Moorhouse is home-from-home for a close group of 36 elderly residents. Most of our residents need support with general residential living, but we also provide more specialised dementia care on both a short and long term basis.

Set in landscaped gardens with seating areas and patios, you'll notice features from Moorhouse's time as an Edwardian country house. It was originally built as the first hotel in the area by famous English architect, Sir Edwin Lutyens, for affluent Edwardians. Much of the character and grandeur remain today, as we've kept some of the original features and display the hotel's first porcelain plates. Yet everything has been carefully and tastefully modernised to meet the needs of our residents today.

The home is close to the village centre for trips out, and boasts stunning views overlooking the National Trust's Golden Valley and Surrey countryside.

Facilities

- Dementia care
- Residential living
- Respite care
- 36 bedrooms with telephone and 24- hour call button
- Three floors with lift
- Gainsborough assisted baths
- Freshly prepared home-cooked meals

- Dining room
- Two resident lounges
- Wi-Fi throughout the home
- Activities room
- Extensive well-maintained garden and patio areas
- Range of daily activities
- On-site parking









Safe and supportive care

Moorhouse is home-from-home for a close group of 36 residents who require residential dementia care on a short and long term basis.

Every single one of our close-knit team has the skills and expertise to provide exceptional care and companionship, no matter the circumstances.

We're proud of our home's family spirit that cares for your loved one with kindness and compassion. From the very beginning, our person-centred approach means that we take time to get to know them, understanding their care needs, interests, and preferences and what makes them unique.

This creates their individual care plan which is captured and recorded on our electronic care system 24/7 for your complete peace of mind.



Restful bedrooms

No matter your loved one's needs or budget, all our rooms are furnished with everything they need for comfort: a bed, telephone, wardrobe, dressing table, and vanity unit. Our ground-floor bedrooms have a private washroom and doors to the patio and garden, and our premium rooms also offer views of the Surrey countryside.

Each floor is easily accessible by stairs or lift. For your peace of mind, we have a call system in every bedroom, alerting the staff on duty 24/7 to their needs.

To truly make Moorhouse our residents' home-from-home, we encourage your loved one to bring individual belongings and furnishings to make their room feel truly personal to them.







Wholesome dining

Our high quality rated dining facilities cater for all dietary requirements. Our award-nominated chef prepares and cooks three fresh daily main meals on-site, using local produce where possible. Meals are carefully nutritionally-balanced and always built around your loved one's preferences.

We provide mid-morning and mid-afternoon tea for our residents to enjoy on the terrace, in the sun lounge, or in their private room, including homemade cakes, biscuits and cheeses. Hot and cold drinks are available 24/7.







Tailor-made activities

Your loved one's time at Moorhouse starts with them feeling at ease. They can relax in the sun lounge, or plant and potter in our greenhouse and garden.

Our wellbeing coordinator plans a full range of activities and social events, held in our own private activities room. From arts & crafts, games, painting to gentle exercise classes. We also regularly welcome external visitors, such as singers, entertainers and local community groups.

We invite every resident to join in our activities, and encourage both new and existing interests, yet everything we do is always led by your loved one's preferences and abilities. We also frequently organise local excursions to the town centre and local attractions.









Contact us

Moorhouse Tilford Road Hindhead Surrey GU26 6RA

- Enquiries@ashberry.net
- www.ashberry-care-homes.co.uk
- 01428 604381