



*Care that goes
above and beyond*



LAVENDER HILLS
Ramsbottom



MILLENNIUM CARE

Millennium Care has decades of experience in providing care services across four key areas; Respite, Residential, Nursing and Specialist Dementia Care.

Every individual living within the Millennium Care family has a care plan tailor-made to their individual needs and more importantly, their wishes.

We believe in the importance of offering person-centred care, which is why these needs and wishes are always prioritised.

Everyone in our care is encouraged to remain as independent as possible and flourish through our focus on social interaction and wellbeing.

We want our family to maintain a high quality of life through choice and empowerment.

CALL US **01706 828412** EMAIL US kala@millennium-care.

VISIT www.millennium-care.co.uk/care-homes/lavender-hills

*A warm welcome
to Lavender Hills*

To me, Lavender Hills is home.

I've been here since 2013 and have worked through the ranks.

Care is in my blood and I couldn't imagine doing anything else. There's nothing more rewarding than helping to put a smile on people's faces and that's one of the many reasons why I enjoy doing what I do.

The residents today feel like family - amazing people with great stories to tell and who we laugh and cry with. The happiness of our residents is at the forefront of everything we do and I ensure that we, as a team, provide the highest standards of care for them.

Lavender Hills is one big family, the home is full of laughter and life and it is a pleasure to come here every day.



LAVENDER HILLS

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Kala

HOME MANAGER



LAVENSER HILLS

CARE THAT GOES *above and beyond*

Lavender Hills boasts an enviable position within the beautiful Lancashire countryside, surrounded by acres of picturesque, landscaped gardens overlooking the Rossendale Valley.

Offering ample recreational space, superb amenities and comfortable furnishings throughout, our residents are encouraged to enjoy life at their own pace.

Meanwhile, those simply seeking short term residence can unwind and recuperate in our tranquil settings.

From the moment you walk through our doors, you become a part of our family.

Lavender Hills is designed to support our residents' every needs. Our system of lifts, luxurious en-suite bathrooms, and wheelchair accessible grounds and rooms means the building is set up to be whatever you need it to be.



Our medical facilities too are second to none, ensuring that your care experience will be as safe and as comfortable as you could wish. We have the latest equipment being put to use in our supported physical activity sessions and our sensory enrichment facilities.



CHOICE

it's what makes it your home

Independence is greatly encouraged here at Lavender Hills and a big part of that is your choice to pursue any hobby or activity you'd like. Whether that's getting crafty in one of our art sessions, baking in our resident's kitchen or showing off gardening skills within our outdoor spaces – the choice is yours.

Residents are invited to relax in the terrace lounge with its stunning, panoramic hill views, make their own cuppa in our kitchen area, or join in conversation at our saloon style bar. And for any sports fans, we even have Sky Sports.

There's a beautiful garden for all of our green-fingered residents and ample space for you to continue to enjoy your favourite pursuits whatever they might be.

And activities at Lavender Hills are legendary! Variety is the spice of life, which is why we bring the same creativity and innovation to our entertainment, as we do to our care.

We ensure the same level of choice for our residents at mealtimes, offering an array of dishes served by our Head Chef, Andy. With over 20 years culinary expertise in pubs and restaurants, we guarantee that every dish will be a delight – whether it's a traditional Sunday roast, a Catch of the Day special or one his delicious desserts.



IN YOUR

words

"My husband Les and I came to Lavender Hills earlier this year. The view from my window stretches over the whole valley and the sensory garden.

The food is wonderful as we are lucky to have two chefs. The staff are very friendly, very caring and always have time to listen.

My husband and I have settled in really well and we are very happy here."

Brenda

CURRENT RESIDENT



LAVENDER HILLS

YOUR WELLBEING *is our priority*

We're here to ensure the wellbeing and happiness of all our guests, all of whom have their own physical and emotional needs.



PET THERAPY

The introduction of our pet therapy rabbits, Blue, Bear and Irene, into Lavender Hills has been a huge success.

The cotton-tailed trio really do brighten up our residents' days, offering companionship and entertainment. They've also proven successful in motivating residents to participate in activities and exercise.

And they make a great talking point! The residents often reminisce about childhood and family pets and describe happy memories whilst around Blue, Bear and Irene.

Here at Lavender Hills, we also encourage the staff to bring their own pets into work if safe to do so. Residents regularly get to meet, walk and pet staff dogs Dave and Nancy, who never fail to bring a smile to their faces.



LIVE ACTIVE CAMPAIGN

We are committed to ensuring our residents spend as much time as possible in the fresh air, whether walking, gardening or socialising. It is our promise to keep residents healthy and active in ways that they will really enjoy.

HEALTHY EATING

Nutrition and healthy eating is always a priority here. We get fresh, good quality produce from local businesses and cater to all dietary requirements without sacrificing on great tasting meals.



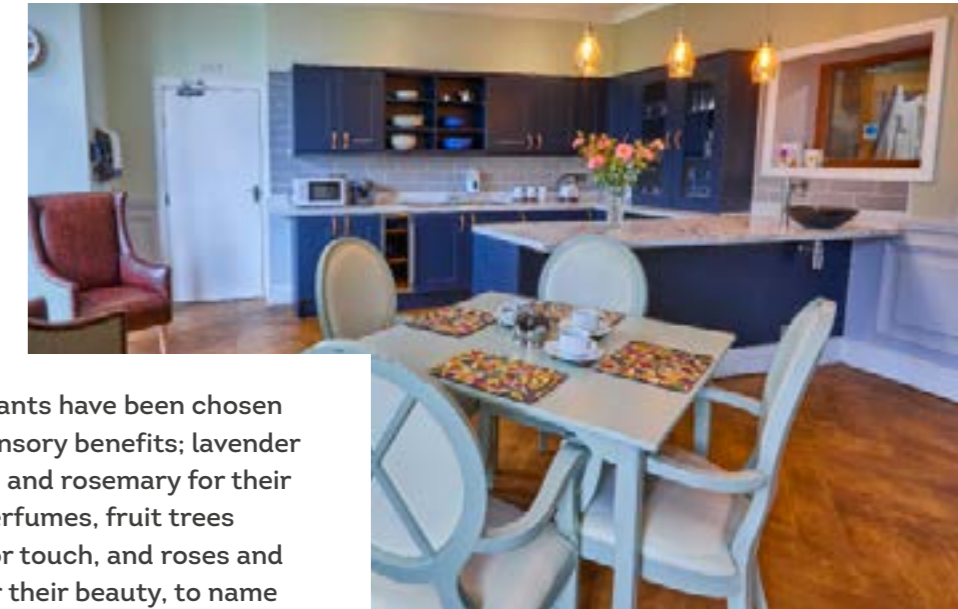
WOODLAND SENSORY GARDEN

Lavender Hills' woodland sensory garden has been designed wholly with the residents in mind and it is incredible.

The garden features a circular walkway, where residents can take in the amazing Lavender Hills views whilst also enjoying the interesting focal points along the walk.

We have included seating to encourage relaxation and a covered stepping stone walkway.

Intriguing artwork and games are also dotted around the garden to encourage interaction between residents themselves and staff.



Even the plants have been chosen for their sensory benefits; lavender (of course!) and rosemary for their fragrant perfumes, fruit trees and mint for touch, and roses and wisteria for their beauty, to name just a few.

The herbs, fruit and flowers have also been planted to encourage independence. Residents can pick the fruit and herbs with the chef for meals and the flowers need regular care and attention.





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