



The Links

Your local outstanding care home
in Broadstone, Poole.



A quiet, leafy neighbourhood

We warmly welcome anyone looking for nursing, residential or specialist dementia care here on the beautiful south coast. Their families quickly become part of our friendly community, too.

There's so much to do in the area. We're close to a heathland golf course, sandy beaches, and the spectacular New Forest National Park. Poole's bustling quayside is just five miles away, and the Jurassic coast is not much further.



Our care team

At The Links, we're all highly trained in providing 24-hour tailored care. We get to know each resident personally, so we can make sure we get the balance between support and independence just right. This provides peace of mind for families and a safe and comfortable home for residents.



"The support from the staff for my mother-in-law is outstanding, and I particularly want to thank them for the tireless way they support our family alongside our journey together."

Son-in-law of resident, November 2024
Source: carehome.co.uk

What we offer

We designed our lovely purpose-built home so that our residents can enjoy comfort, convenience and very high standards of care. Our top floor has also been refurbished to best meet the needs of those living with dementia, complete with a kitchen and a private lounge and dining area.

Types of care

- Residential
- Nursing
- Dementia nursing
- Dementia residential
- Short stay
- Convalescence
- Palliative
- Day care
- Huntington's
- Parkinson's

Day care

- 'Home from home' feel
- Variety of activities
- Meet new friends
- Delicious meals
- Daily refreshments
- Bath or shower
- Personal care (as needed)

Dementia care

Our specialists and dementia champions can help residents with dementia to lead a better quality of life. With the help of their loved ones, we'll build a picture of their life story and their likes and dislikes. Then we can personalise their care and help them live the way they want to.

Nursing care

Nurses are on duty at all times for residents in need of nursing care, which is particularly helpful if their condition requires regular medical attention.



Variety of comfortable bedrooms

We have 68 spacious rooms, five of which can be found on our newly refurbished dementia floor. We always do our best to accommodate couples too. Here's what you can expect inside:

- an en suite WC and shower
- garden views or patios with many rooms
- a flat screen TV
- a telephone point (bills payable)

Residents are also welcome to bring a favourite armchair or small belongings to make their room more their own.



Services available to all

- GP visits within the home or at the practice
- Visits from specialist nurses
- Advice from a nutritionist
- Pet therapy
- Wifi throughout the home
- Laundry and cleaning

Plus, for an additional cost, residents can benefit from:

- chiropody
- eye care from an optician
- on-site hairdresser



Shared areas around the home

There are lots of places to find company, enjoy quiet time or be active at The Links. Residents can potter in the garden, cosy up with a book, or watch a movie in one of our lounges. They can enjoy a hot drink and a slice of cake in our cafe. There's even an on-site hair salon for a bit of pampering.



Get an idea of price

Our fees vary depending on the care needed and the bedroom chosen. We'd be happy to run through costs and answer any questions.

Just give us a call on
01202 069 739

Lines are open 8am to 6.30pm, Monday to Friday, 9am to 12.30pm Saturday. We may record or monitor our calls.

Life at The Links

Our home is a very special place to be: it's warm and friendly, there's plenty to do, the food is lovely, and residents are given lots of opportunities to socialise. We've also been rated 'Outstanding' by the Care Quality Commission.



Activities

Our activity team brings the home to life throughout the week. With a wide choice of things to do, there's something for everyone – including those who are less mobile. Our activities include:

- outings to places like the seaside, petting farms and boat trips
- arts and crafts, quizzes and games
- regular visits from entertainers
- gardening, baking and flower arranging
- animal encounters (like lizards, alpacas, guinea pigs and birds of prey)
- visits from a local nursery



We encourage residents, whatever their age, to try an activity they've always wanted to do. Residents can keep doing most of their existing hobbies too.



Fresh, healthy food

Delicious meals and snacks are served in the dining rooms on each floor or in the comfort of the resident's own room. There are plenty of favourites on the menu, and we'll always adapt it to suit everyone's preferences.

When they move in, we talk to each resident about their likes and dislikes and any special dietary requirements.

Meal times

Residents can have their breakfast whenever they want it. There are set times for lunch and dinner, but if they'd prefer to eat at a different time, that's okay, too.



Visits from family and friends

Family are welcome at any time for coffee or an activity, and they're positively encouraged to come along for meals. Just contact reception in advance and tell us about any dietary requirements. Then we can cook up something you'll really enjoy.



Celebrating special occasions

We have two rooms which can be booked for private dining and special events including birthday parties. If you need catering, we can arrange this for an additional fee – but we'll make a birthday cake at no extra charge.



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“Excellent care home with such helpful, friendly staff. I love visiting The Links. My family and I have complete peace of mind knowing that Dad is being so well cared for.”

Daughter of resident, November 2024
Source: carehome.co.uk



Visiting The Links

If you've never been here before, why not come for a visit?

You can meet the team and get a real feel for the atmosphere. From the Broadstone roundabout, take the exit for the sports centre and golf club. Follow the one-way system past a row of shops, and you'll see us on the left.

To arrange a visit or to find out more, call us on

01202 069 739

bupa.co.uk/the-links

 BupaCareHomeTheLinks

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The Links Care Home

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