



# Your Home

**Jubilee Lodge**  
Care you can Trust



# A Warm Welcome

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At Jubilee Lodge, we appreciate that no two residents are the same, so our compassionate team aims to ensure that each resident receives care that is tailored to their individual needs.

We want our residents to feel at home at Jubilee Lodge and it is important to us that they feel part of the family. Here you will hear laughter, be able to continue existing hobbies and create new ones.

It is our vision that the people who live at Jubilee Lodge remain connected with their own communities whilst being a part of ours.

Our very dedicated team are on hand to support you and your family and we look forward to meeting you.

**The Team at Jubilee Lodge**



# It's All About the Care

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## **Personal care at its heart**

Our residents are at the heart of everything we do and their wellbeing is paramount. We pride ourselves on delivering care to the highest standards. We try to learn as much as possible about each person who lives with us, so that we can provide them with care and support tailored to their individual needs and preferences.

## **A home with warmth and understanding**

We believe that our residents should enjoy life in an atmosphere of warmth and understanding. Residents are cared for by people who appreciate their need for privacy and who will respect their dignity and freedom of choice.

## **Working closely with Dementia UK**

We are among the first care providers to employ our own specialist Admiral Nurses and have been leaders in exploring other innovative ways of caring for people living with dementia, such as themed destination areas and meaningful activities.

## **Compassionate, professional and friendly**

At Jubilee Lodge we offer compassionate, individualised dementia, nursing, respite and intermediate care for up to 74 residents in a relaxing, friendly and comfortable household. We believe our professional expert care team are the best people to provide the personal care you need.

## **The Orders of St John Care Trust (OSJCT)**

OSJCT is one of the UK's leading not-for-profit care organisations working solely to provide high quality care for older people.

Our care is underpinned by the ethos of our sponsoring Orders, The Sovereign and Hospitaller Order of Malta and The Venerable Order of St John of Jerusalem.

Drawing on their 1000 year history of care, they nominate volunteer Trustees to help to ensure the quality of our care runs through everything we do.



# Jubilee Lodge

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Jubilee Lodge offers dedicated, person-centred care in a convenient location a short distance from the amenities and transport links of Bourton on the Water.

The specialist home environment has been designed specifically to enhance the quality of life of people living with dementia, and incorporates a number of features to promote reminiscence as therapy.

## Wellbeing and comfort

The home's layout and decor has been chosen with your wellbeing and comfort in mind; cosy lounges are available to relax in, as is our secure, vibrant garden where you can take advantage of sunny days. Social activities take place daily for you to enjoy and if you'd like a little more privacy, your own spacious bed-sitting room offers a peaceful oasis.

## A friendly, professionally trained team

A friendly, professionally trained team are on hand around the clock to give you the support you need, when you need it. If you like to lead a fulfilling and independent lifestyle, we are here to help you, however you wish to spend your day.

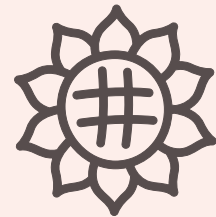
## Keeping your safety as our highest priority

At Jubilee Lodge, our teams are trained to the highest standards in infection prevention and control. We adhere to all the Government guidelines with regards to health and safety standards, as well as having a dedicated internal Care Quality Team, which monitors and inspects our home on a regular basis.

### Jubilee Lodge specialises in:



Nursing Care



Dementia Care



Respite Care



Intermediate Care



*“ A warm, caring environment. My mother is calm and happy here. Her individual needs are always considered. I am always welcomed. The pub is a great addition that enhances an already warm atmosphere.”*



Jubilee Lodge is set in the heart of the community and offers a warm and friendly home environment. The private bedrooms are your personal haven and there are comfortable and homely living areas, including relaxing lounges and dining areas.

If you are joining us for respite care you will be able to enjoy all of the facilities which include your own en-suite bedroom, our delicious home-cooked meals and daily activities.

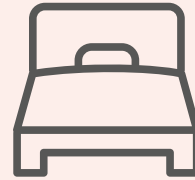
# Your New Home

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## Jubilee Lodge offers you:

- Heart of home for activities, parties and get-togethers
- Library
- Pub
- Hairdressing salon
- Visiting doctor, nurses, opticians and dentists
- Visiting chiropodist
- Dedicated Activities Co-ordinator
- Freshly home-cooked meals
- Laundry service
- Church services
- Coffee mornings
- Minibus for outings and trips
- Regular resident and relative forums
- Large landscape gardens
- Music room

## Each room offers:



A private bed-sitting room



An emergency 24 hour call system



En-suite shower rooms



Plenty of space to personalise your room with your own things from home

# Tasty, Home Cooked Meals

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A talented chef and kitchen team prepare tasty, home-cooked meals. The freshly prepared, delicious dishes are carefully balanced to get the best nutritional value, and cater for individual dietary requirements and preferences. Seasonal produce is chosen whenever possible and of course, relatives and friends are always welcome to join.

The menus change daily and the kettle is always on, so hot drinks are available throughout the day.

## A personal dining experience

You are free to take your meals in your room if you wish, or, to enjoy your food in a more social environment, you can join other residents in the kitchen-dining areas found in each of the three households.

You are also encouraged to help prepare your own food, and to make snacks whenever you feel a bit peckish.

### What this includes:



Nutritional  
meals



Friends and family  
can join



Snacks readily  
available



Cater for individual  
dietary requirements



*“My father spent the last 10 months of his life at Jubilee Lodge and his family couldn't have wished for him to have been anywhere else. The professional care, kindness and love shown to him and indeed ourselves from all the staff in the dementia unit was exemplary.”*



# Activities to Enjoy

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We understand how important it is to have daily activities to take part in and enjoy.

Our dedicated Activities Co-ordinator organise a wide programme of events around each person's requests, hobbies and interests. The team will be delighted to assist you to continue with existing hobbies, as well as give you the opportunity to try something new if you would like to.

They make sure everyone can enjoy themselves to the fullest, whether that's with arts and crafts, a coffee morning or more individual pursuits. Visits from outside entertainers happen regularly and the home also has its own minibuss for trips out and about.

Each resident receives one-to-one time with our Activities Co-ordinator and together they will work on their own personal activity plan and goals.

## **A typical daily activity schedule might include any of the following:**

- Arts and crafts
- Quizzes and musical bingo
- Coffee morning
- Visiting musicians, singers and entertainers
- Seated exercise
- Gardening club
- Film nights with popcorn
- Visit from local school
- Buddy reading and poetry sessions
- Knit and knatter
- Baking club
- Toddler group visits
- Summer fete and BBQ
- Christmas party

# Your Care Team

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All of our Care Team are professionally qualified and trained to the highest standards. Every member of the team holds the Care Certificate.

## **Home Manager**

As head of the home, the Manager ensures the smooth running of the home and that all the team are providing the best possible environment for every resident.

## **Deputy Manager**

Expert in all aspects of care, our Deputy Manager is focused on the care delivered in the home and quality of life for all residents.

## **Activities Co-ordinator**

Providing a wide programme of events, a personal activity plan with goals, and delivering activities that are meaningful and resident focused.

## **Dementia Lead**

Responsible for ensuring everyone is up-to-date on the latest learning on dementia and for championing the best quality care for residents with dementia.

## **Carers**

Our professional and expertly trained Carers are on hand around the clock to ensure all residents enjoy a fulfilling and independent lifestyle.

## **Admiral Nurse**

Registered nurses, who are supported by Dementia UK, specialise in dementia care and are available to support families and carers of those affected by dementia.

## **Housekeeping Team**

Maintaining a spotlessly clean home with a smile, all our Housekeeping Team ensure the home is spick and span in all rooms and communal areas.

## **Bursar**

Supervising ancillary staff, our Bursar is responsible for ensuring our home operates smoothly and on budget.

## **Chef**

Our Chefs enjoy producing healthy, home-cooked meals for our residents, and are on hand if anything is needed for a special occasion or celebration.

# Jubilee Lodge at a Glance



# See for Yourself

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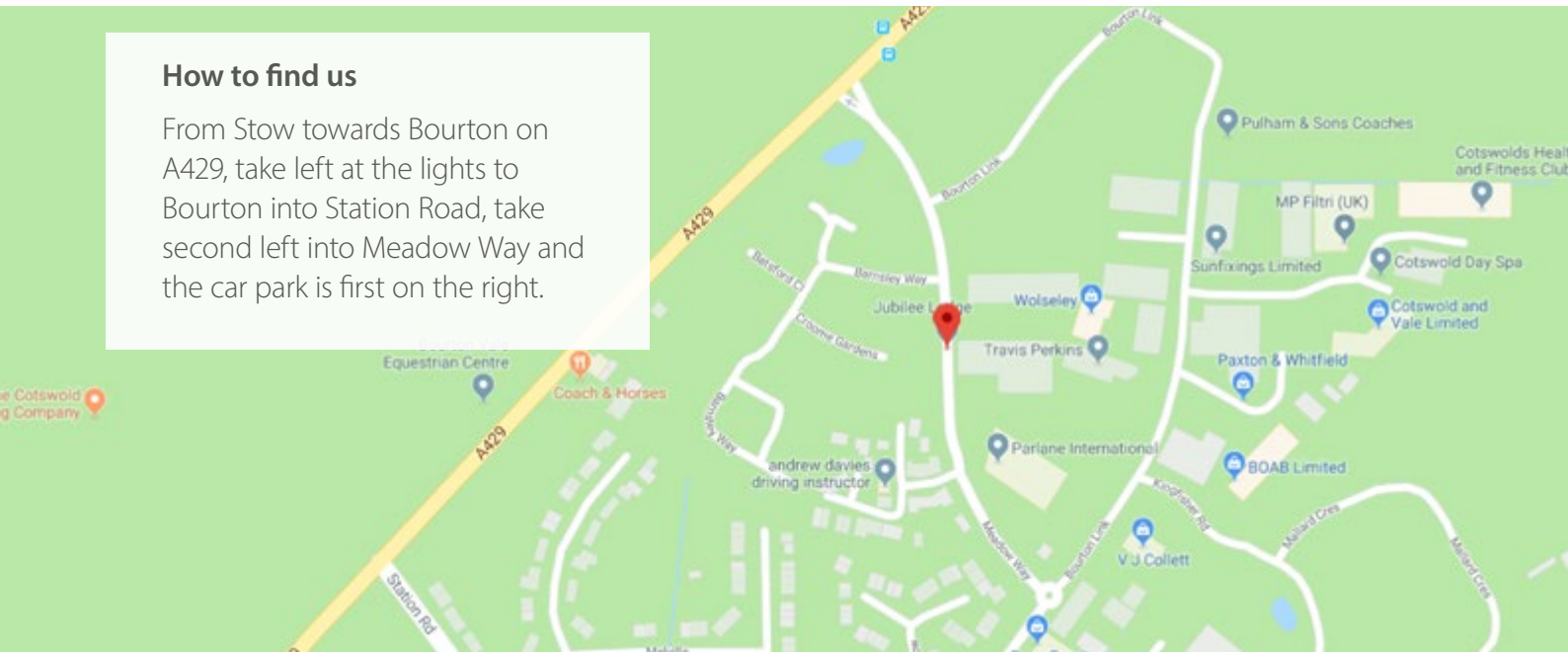
We would really love to meet you and show you around Jubilee Lodge. To make sure we have plenty of time to find out about your needs and introduce you to the key members of the team, we recommend you contact us in advance to book an appointment.

Alternatively, we welcome you to drop in and see us if you are passing.

We also organise regular events to meet potential residents. If you would like to join our mailing list to find out more about these, please visit our web page to sign up.

## How to find us

From Stow towards Bourton on A429, take left at the lights to Bourton into Station Road, take second left into Meadow Way and the car park is first on the right.



# Choosing a Care Home Checklist

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	Y	N		Y	N
<b>First impressions:</b> Is the outside of the home well kept and tidy?	<input type="checkbox"/>	<input type="checkbox"/>	<b>Dining:</b> Can residents eat when they want to?	<input type="checkbox"/>	<input type="checkbox"/>
Is the home clean and well maintained?	<input type="checkbox"/>	<input type="checkbox"/>	Are residents offered a choice of menu options for each meal?	<input type="checkbox"/>	<input type="checkbox"/>
<b>Care provided:</b> Does the home provide the right type of care for your needs?	<input type="checkbox"/>	<input type="checkbox"/>	Can meals be eaten in a resident's room if desired?	<input type="checkbox"/>	<input type="checkbox"/>
Do health care professionals such as opticians, chiropodists and physiotherapists visit the home?	<input type="checkbox"/>	<input type="checkbox"/>	<b>Visiting:</b> Are there set visiting times or are visitors welcome at any time?	<input type="checkbox"/>	<input type="checkbox"/>
Does the home have suitable equipment and facilities such as baths, hoists, electrically operated beds and wheelchairs?	<input type="checkbox"/>	<input type="checkbox"/>	Can visitors dine with their relative/friend?	<input type="checkbox"/>	<input type="checkbox"/>
Is there a hairdresser based at the home or one who visits on a regular basis?	<input type="checkbox"/>	<input type="checkbox"/>	Is there a relatives'/friends' forum?	<input type="checkbox"/>	<input type="checkbox"/>
Do staff get to know residents and understand their personal likes/dislikes/needs?	<input type="checkbox"/>	<input type="checkbox"/>	<b>Activities:</b> Is there a dedicated Activities Co-ordinator or Activities Team in the home?	<input type="checkbox"/>	<input type="checkbox"/>
Do staff appear friendly, approachable and caring?	<input type="checkbox"/>	<input type="checkbox"/>	<b>Leisure and wellness:</b> Are individual activities available for residents who are not able to, or who do not wish to, participate in group activities?	<input type="checkbox"/>	<input type="checkbox"/>
<b>Bedroom/Communal area:</b> Are the bedrooms clean and well decorated?	<input type="checkbox"/>	<input type="checkbox"/>	<b>Care Quality:</b> Is the home's latest CQC inspection report available to read?	<input type="checkbox"/>	<input type="checkbox"/>
Is there a variety of living spaces such as lounges, quiet rooms and dining rooms?	<input type="checkbox"/>	<input type="checkbox"/>			

# Our Homes in Your Area

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## Edwardstow Court

Fosse Way  
Stow on the Wold  
GL54 1BX  
United Kingdom

[osjct.co.uk/edwardstowcourt](https://osjct.co.uk/edwardstowcourt)

## Grevill House

London Road  
Charlton Kings  
GL52 6YL  
United Kingdom

[osjct.co.uk/grevillhouse](https://osjct.co.uk/grevillhouse)

## Windsor Street Care Centre

Windsor Street  
Cheltenham  
GL52 2DG  
United Kingdom

[osjct.co.uk/windsorstreet](https://osjct.co.uk/windsorstreet)

## Come and see us

To book an appointment, or to attend one of our regular events, please contact us on:

**Tel:** 08009 888133

**Email:** [enquiries@osjct.co.uk](mailto:enquiries@osjct.co.uk)

**Web:** [osjct.co.uk/jubileelodge](https://osjct.co.uk/jubileelodge)

**Facebook:** @OSJCTJubileelodge

## Address

Meadow Way  
Bourton on the Water  
GL54 2GN  
United Kingdom



The Orders of St John Care Trust is a not-for-profit charity  
Registered charity no 1048355