

WELCOME
TO
HOME



HILTON HOUSE
CARE HOME



Creating caring *communities* *where we all thrive.*

At Hilton House, every day is about feeling at home as you're surrounded by friendship, laughter, and genuine warmth. Our purpose is simple: We believe in more for our elders. More comfort, more laughter that brightens the day, and more moments shared with people who truly care.

Hilton House is more than a home, it's part of the heartbeat of Stoke-on-Trent. We're a welcoming community filled with kindness and joy, and where our compassionate team cherishes every resident as an individual.

Part of a Top 20 Care Home Group in the UK, rated by carehome.co.uk through resident and family feedback, Hilton House is proud to offer professional excellence with a homely heart. We hear time and again that families of our residents feel reassured knowing their loved one is truly part of our Hilton family, where everyone belongs and thrives.

Our care *services at a glance:*

- Residential Care
- Residential Dementia Care
- Respite Care

Guided by kindness built on:



Leadership

We set the standard in elder care, challenging what's accepted and showing there's always a better way.

Openness

We keep our hearts, minds, and doors open - to one another, our elders, our families, and every idea that helps us grow.

Vitality

Later life is full of possibility. We bring more joy, more energy, more colour and connection to every day.

Empowerment

We empower our elders, families and teams to thrive, with confidence, strength and meaning at every step.

Togetherness

We care side by side - elders, families, and teams united. No one is ever alone; love and community carry us all.

Trust

Families rely on us with their most precious bonds - and we prove worthy of that trust every day.



Thoughtfully designed *for warmth and comfort.*



Hilton House has been thoughtfully designed to bring together comfort and companionship - with spaces for both socialising and quiet time. Comfortable indoor living areas combined with peaceful outdoor spaces make it easy to relax, while homely touches ensure our residents feel settled and secure. For an added touch of indulgence, our on-site hair and beauty salon helps residents look and feel their best.

Technology is seamlessly integrated throughout the home to enhance safety, wellbeing and peace of mind. Discreet fall-prevention technology is used in bedrooms, supporting our team in delivering safe, efficient, and person-centred care.

Personalised support, dignity, and *peace of mind.*

Every resident is unique, and so is every care plan. At Hilton House, our team takes the time to understand individual needs, preferences and routines, creating a tailored approach to care that feels personal and reassuring.

With residential and residential dementia care available, as well as short-term respite stays, we provide the right level of support in a compassionate and supportive environment - where dignity, patience and understanding are always at the heart of what we do.

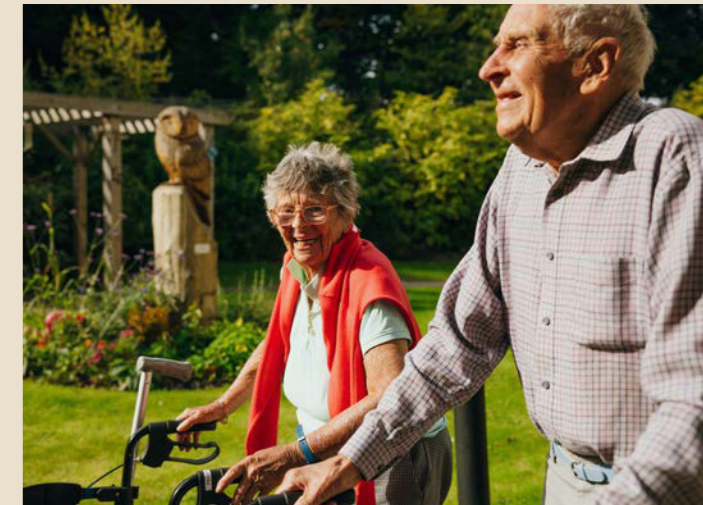




Life at Hilton House is about more than care, *it's about living well.*

Each day brings new opportunities, from trips into the local community to lively celebrations and themed events. For quieter moments residents can enjoy the tranquillity of a gentle stroll through our beautifully landscaped gardens or relax on the spacious outdoor terrace.

Our wellbeing programme centres on the innovative Oomph! on-demand platform, with thousands of activities to choose from including chair ballet, music quizzes, virtual trips to places like Paris, or lively exercise classes like "Wake and Shake".



The Hartshill community is home to a mix of cosy cafés, local shops and welcoming pubs, making it a pleasant spot for relaxed family outings. For bigger trips, the Potteries Centre in Hanley offers a wide variety of high-street shops and dining options. Essential services such as pharmacies, the hospital and banks are close by, giving families peace of mind that practical needs are always taken care of.

Good food, great company, *happy hearts.*

Mealtimes are a highlight at Hilton House, with nutritious dishes to suit every taste. Served in bright and comfortable dining spaces, meals are a time to enjoy good food, conversation and connection, from everyday favourites to seasonal dishes.

We are here, *for you.*

At the heart of Hilton House is our dedicated team. From our care team to our wellbeing coordinators, our housekeepers and our hospitality team, everyone works together to create the warm and welcoming environment families, residents and visitors know and love.



We'd love to welcome you for a personal tour of Hilton House where you can come and experience our community first-hand.



For more information,
please contact us on:

Call: 01782 634922
Email: enquiries.hilton@lovet-care.com
or visit our website: lovetcare.co.uk



HILTON HOUSE
CARE HOME



Thoughtfully designed
for you.

LOVETTCARE.CO.UK