



Heathbrook House

Your local Bupa care home
in Bromsgrove.



Warm and inviting atmosphere

Our doors are open to anyone in need of residential or nursing care, including those with dementia. We're surrounded by thriving greenery, with lots of peaceful spots for catching up with visiting family and friends.

Local shops are a short distance away, along with the Avoncroft Museum of Historic Buildings, Sanders Park and the Jinney Ring Craft Centre. We are also close to Webbs garden centre, so there's plenty to do on both warm and rainy days.



Our care team

At Heathbrook House, we're all highly trained in providing 24-hour tailored care. We get to know each resident personally, so we can make sure we get the balance between support and independence just right. This provides peace of mind for families and a safe and comfortable home for residents.

"The staff were really kind and caring. Mom and Dad had their 65th anniversary in the home, the carers were so amazing. The nurse team were fantastic too. I would like to thank everyone in Heathbrook House for everything they did."

Daughter of resident, May 2024
Source: carehome.co.uk



What we offer

We support residents with a wide range of care needs, whether that's for a week of respite or a long-term stay. Our team of consistent, friendly faces look after each resident's health, fitness, nutrition and appearance with endless amounts of patience and kindness.

Types of care

- Convalescence
- Residential
- Nursing
- Dementia care
- Short stay
- Palliative care
- Huntington's
- Parkinson's

Dementia care

Our specialists can help residents with dementia to lead a better quality of life. With the help of their loved ones, we'll build a picture of their life story and their likes and dislikes. Then we can personalise their care and help them live the way they want to.

Nursing care

Nurses are on duty at all times for residents in need of nursing care, which is particularly helpful if their condition requires regular medical attention.



Variety of comfortable bedrooms

We have 44 bright and airy bedrooms, six with patio doors for easy access to our secure garden. All of our rooms include:

- en suite WC and shower (baths are available in the home)
- a garden view
- flat screen TV
- telephone point (bills payable)

Residents are welcome to bring some small pieces of furniture, ornaments and family photos to put in their room, too.



Services available to all

- GP visits
- Religious services
- Wifi throughout the home
- Laundry and cleaning

Plus, for an additional cost, residents can benefit from:

- dentist visits
- eye care from an optician
- chiropody
- on-site hairdresser and beautician
- physiotherapy



Shared areas around the home

There's lot of places to socialise and relax around our home, including our conservatory with underfloor heating and a small cosy lounge.

Our gardens are wheelchair-friendly, giving residents the freedom to enjoy all areas of our home.



Speak to us about costs

Our fees vary depending on the care needed and the bedroom chosen. We'd be happy to run through costs and answer any questions.

Call us for more information

01527 903 854

Lines are open 8am to 6.30pm, Monday to Friday, 9am to 12.30pm Saturday. We may record or monitor our calls.

Life at Heathbrook House

We do everything we can to help our residents settle in quickly and truly feel at home. That means a warm welcome, good food and lots of things to do. There's always someone to talk to and residents can enjoy some quiet time whenever they need it. The choice is theirs.



Activities

Our dedicated activity coordinators bring smiles and laughter to residents through a varying calendar of activities and events. There's something for everyone, including those who are less mobile. These include:

- art and crafts, audio books and movie nights
- visits from local singers and entertainers
- themed parties
- regular visits from a local school group

We're happy for residents to continue most of their hobbies here, too.



And if they'd like to suggest something new to try, we'll do our best to organise it.



Fresh, healthy food

Delicious meals made with real passion, plenty of tea rounds and a night-bite menu keep everyone full and satisfied. Meals can be enjoyed in our social dining area or in the comfort of the resident's bedroom.

Our chef will happily cater for residents' likes, dislikes and any special dietary needs. To make sure we keep these details up-to-date we do regular food questionnaires with our residents.

Meal times

Set meal times ensure that residents can enjoy their food without interruption. If they'd prefer to eat at a different time, that's okay, too.

Celebrating special occasions

If any of our residents have a birthday or anniversary coming up, we have a choice of inviting rooms that are perfect for hosting family events for up to 12 people. Catering can be arranged for an additional fee, we'll just need to know in advance.



Issued October 2023



Visits from family and friends

Family and friends are always welcome to pop in at any time. If you're planning to stay for dinner, be sure to let us know so we can cook up something you'll really enjoy. There's a small fee for food, but coffee and cake are on the house.



"I am very happy with the level of care my mom is receiving. She is so happy and really enjoys all the activities and entertainment. The staff are all so lovely, patient and helpful. I am so grateful to know that Mom is safe and happy, it puts my mind at ease."

Daughter of resident, November 2023

Source: carehome.co.uk



Visiting Heathbrook House

**If you've never been here before,
why not come for a visit?**

You can meet the team and get a real feel for the atmosphere. We're just off the A38 and a one-minute walk from the bus stop. If you'd prefer to travel by train, the closest station is Bromsgrove.

**To arrange a visit or to
find out more, call us on**

01527 903 854

bupa.co.uk/heathbrook-house

 BupaCareHomeHeathbrookHouse

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9am to 12.30pm Saturday. Closed Sundays and bank holidays.
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Heathbrook House Care Home

223-229 Worcester Road, Stoke Heath, Bromsgrove B61 7JA

Regulated by



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