

MERLING CARE HOMES

# GLEBE HOUSE

Compassionate residential and nursing care in Laleham



**23 bedrooms today - expanding to 28 beds in 2027**

The Broadway, Laleham, Staines-upon-Thames, Surrey TW18 1SB

A WARM, PERSONAL HOME

# Welcome to Glebe House

**Glebe House is a privately owned residential and nursing home in the peaceful Laleham area of Staines-upon-Thames.**

The home combines 24-hour professional support with a friendly, family-style atmosphere where residents are treated with dignity, compassion and respect.

Glebe House currently offers 23 bedrooms and will expand to 28 beds in 2027, creating additional capacity while retaining the personal approach that defines the home.

Families are encouraged to remain part of everyday life. Flexible, 24-hour visiting is welcomed so loved ones can spend meaningful time together when it suits them.

***“A home should feel like a home - personal, welcoming and centred on the individual.”***



## AT A GLANCE

- CQC rated Good
- Residential and nursing care
- Dementia and complex-needs support
- Permanent and respite stays
- 23 bedrooms, expanding to 28 beds in 2027



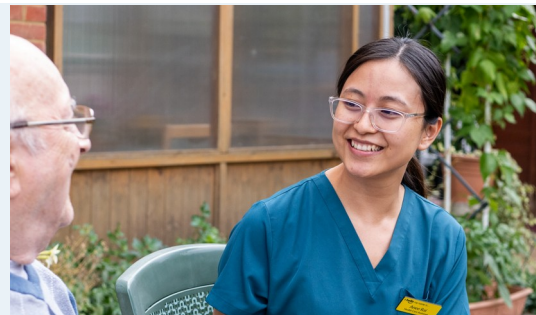
## A FAMILIAR, COMMITTED TEAM

Glebe House is supported by a diverse team focused on continuity, kindness and professional care. Staff work closely with residents and families so preferences, routines and relationships remain central to day-to-day life.

## RELATIONSHIPS AT THE HEART OF THE HOME



*Familiar faces, conversation and companionship help create a genuine sense of home.*



**Residents are supported by a team that takes time to understand individual preferences and routines.**

## RESIDENTIAL, NURSING AND SPECIALIST SUPPORT

# Care tailored around the individual

Glebe House supports adults with a broad range of needs, with care planned around each resident's health, routines, preferences and personal history.

## CORE CARE

- Residential care
- 24-hour nursing care
- Dementia residential care
- Dementia nursing care
- Respite and convalescent care



Kind, reassuring support is built around the individual.

## SPECIALIST SUPPORT

- Mild, moderate and advanced/complex dementia
- Parkinson's disease and frailty
- Stroke and acquired brain injury
- Mental health needs
- Palliative and end-of-life care
- Diabetes and physical disability



## OUR APPROACH

The team focuses on the whole person, not simply a diagnosis. Individual routines, independence, family relationships and personal choices are built into day-to-day care.

Glebe House also supports people with more complex needs and challenging behaviours where the home can safely meet those needs.

## PERSON-CENTRED CARE IN PRACTICE

### DIGNITY

Care is delivered with respect for privacy, identity and personal history.

### CHOICE

Daily routines and preferences are built into the way support is provided.

### CONTINUITY

Familiar staff and close family involvement help build trust and reassurance.

DESIGNED FOR EVERYDAY LIVING

# Comfortable rooms and practical facilities

## EXAMPLE BEDROOMS



*Bright, comfortable bedrooms designed to feel homely and calm.*



*Private rooms can be personalised with familiar furniture and belongings.*



## PRIVATE ROOMS

- 22 single rooms and one companion/couples room
- En-suite bathrooms and wet rooms available
- Television points in bedrooms
- Residents may bring their own furniture and personal possessions
- Rooms can be personalised to feel familiar and comfortable

## ACCESSIBILITY & FACILITIES

- Lift and stairlift
- Wheelchair access
- Quiet areas and comfortable lounges
- Free on-site parking
- Minibus/transport provision
- Pet friendly by arrangement

## COMFORTABLE COMMUNAL SPACES

Bright lounges and quiet areas give residents a choice of places to socialise, relax, read or spend time with visitors. The conservatory provides a light-filled space overlooking the garden.

## GROWING FOR THE FUTURE

Glebe House currently has 23 bedrooms. An extension will increase the home to 28 beds in 2027, creating more capacity for families seeking residential and nursing care in the Staines and Laleham area.

## SPACES FOR COMPANY OR QUIET TIME



*Comfortable communal seating and books create relaxed everyday spaces.*



*Bright, homely areas allow residents to spend time as they choose.*

## COMMUNAL AREAS

Residents can choose between sociable shared spaces and quieter corners throughout the home. Comfortable seating, the conservatory and welcoming lounge areas create places to read, relax, chat with visitors or simply enjoy a change of scene.



*The conservatory offers a bright setting for conversation and quiet time.*



*Comfortable armchairs create relaxed spaces for reading, resting and visits.*

*These communal areas help everyday life feel homely, familiar and flexible, allowing residents to spend time in the way that suits them best.*

## WHY THESE SPACES MATTER

- Choice between social time and quieter moments through the day
- Welcoming lounges and sitting areas for residents and visitors
- A bright conservatory overlooking the garden
- Comfortable seating for reading, conversation and relaxation
- Accessible communal areas that support comfort and independence

*Together, these shared spaces help everyday life feel familiar, flexible and genuinely homely.*

## DAILY LIFE AT GLEBE HOUSE

# Food, activities and time outdoors

## FOOD AND DAILY COMFORT



*Fresh baking and homemade snacks add enjoyment to the day.*



*Nutritious, home-cooked meals are prepared and served with care.*



### LANDSCAPED GARDENS

The garden provides a pleasant, accessible outdoor space where residents can sit, socialise and spend time with family and friends.

### MEALTIMES

- Protected mealtimes
- Dining choices to suit individual preferences
- Home-cooked food and individual support where needed

### ACTIVITIES

- Regular activity sessions
- Movement and exercise
- Crafts, reading and social activities
- Organised events and opportunities to stay engaged

### COMPANIONSHIP MATTERS

The small scale of the home helps residents build familiar relationships with staff and one another. Everyday conversation, shared interests and time with visitors are just as important as organised activities.



**Time outdoors can be as simple as fresh air, conversation and familiar company.**

*The garden and conservatory create accessible spaces for residents, families and staff to spend time together.*

## CARE, COMPANY AND CONVERSATION

At Glebe House, wellbeing is often found in simple moments: a reassuring hand, a familiar face, time in conversation and support that is present without being intrusive. Everyday relationships help residents feel understood and at home.



*Friendly one-to-one support helps residents feel known as individuals.*



*Small acts of reassurance and personal attention matter every day.*

## RELATIONSHIP-LED SUPPORT

- Familiar faces and consistent staffing help build trust
- Friendly day-to-day conversation and companionship matter
- Support is available while encouraging independence and choice
- Family visiting is welcomed as part of everyday life
- Residents are treated with dignity, patience and warmth

*The home aims to combine practical support with the warmth and reassurance of a smaller, close-knit community.*

*This personal, relationship-led atmosphere is a key part of the home's warm and welcoming character.*

## EVERYDAY MOMENTS MATTER



*Friendship and familiar company are an important part of daily life.*



*Support is available while residents continue to enjoy social time and the garden.*

## FAMILY, LOCAL LIFE AND LEADERSHIP

# A connected and welcoming community



## LOCAL AMENITIES

- Supermarket and local shops nearby
- Doctor's surgery and dentist within easy reach
- Nearby park
- Good access to bus and train services

## A DIVERSE HOME

The team supports a range of languages including English, Bulgarian, Hindi, Hungarian, Punjabi and Romanian, helping residents and families feel understood and at home.

## VISITING

Glebe House welcomes 24-hour visiting, reflecting the belief that family relationships should remain part of everyday life.

## A HOME BUILT ON FAMILIAR RELATIONSHIPS



## MARILENA PASCAL - HOME MANAGER

Marilena has been part of Glebe House for more than 14 years and is central to its family culture. Her leadership is built around trust, openness, dignity and treating every resident as a whole person.

Her focus on supporting and retaining staff helps provide continuity of care and familiar relationships for residents and their families.

*A familiar face and a personal approach are central to the culture at Glebe House.*

## FAMILY CONNECTIONS

Twenty-four-hour visiting helps relatives remain part of everyday life. The home's long-standing team and multilingual support can also help families feel comfortable, informed and included.

**Glebe House aims to combine professional nursing and residential support with the warmth and familiarity of a smaller home.**

## PRACTICAL INFORMATION

# Funding, fees and arranging a visit



## FUNDING

- Self-funding / private residents
- Local Authority funded residents
- Local Authority funding with top-up
- NHS Continuing Healthcare (CHC)
- NHS Funded Nursing Care (FNC), where eligible

## FEES

Weekly prices are from £1,750. The final fee depends on the type and level of care required and is confirmed following assessment. Please contact Glebe House for an up-to-date personalised quote.

## CQC

Glebe House is rated Good overall by the Care Quality Commission, with Good ratings across Safe, Effective, Caring, Responsive and Well-led.



## COME AND SEE GLEBE HOUSE

The Broadway  
Laleham  
Staines-upon-Thames  
Surrey TW18 1SB

[merlingcarehomes.co.uk](http://merlingcarehomes.co.uk)

*We look forward to welcoming you.*

*Details and fees may change; please confirm directly with the home.  
Information in this brochure is based on the supplied Glebe House  
information and current home materials.*

## WHAT FAMILIES CAN EXPECT

### PERSONALISED

Care is tailored to the resident's needs, preferences and circumstances.

### ACCESSIBLE

Lift, stairlift and wheelchair access support practical day-to-day living.

### CONNECTED

24-hour visiting, local amenities and a diverse team help keep residents connected.