



Friendly Homecare

Providing the best homecare & support



High Quality Care That Encourages Independence

www.friendlyhomecare.co.uk

Regulated by



Tel: 020 3417 3353



Providing care services





A caring, personal service...

At Friendly Homecare, we provide a range of practical, personal and complex support services for older adults, individuals with learning disabilities, mental health & cognitive issues, physical disabilities, palliative care needs and many other long-term conditions.



We support individuals with a range of conditions including arthritis, dementia, diabetes, impaired vision and other sensory difficulties, poor mobility & Parkinson's disease. We always work with the individual to develop a plan of care that takes account of their privacy, dignity, personal needs and choices.

Our support focuses on the promotion of independence and involvement in decision making at every level. We are dedicated and passionate about delivering a high quality of service. As such, we carry out regular care reviews to ensure that service users are satisfied. In addition, we continually monitor the service's efficiency and reliability, identifying areas for improvement.

Our Services

- ◆ Dementia Care
- ◆ Personal Care
- ◆ Complex Care
- ◆ Medication Support
- ◆ Live in / 24 hr Care
- ◆ Night Support
- ◆ Companionship
- ◆ Housekeeping

Dementia Care

The best place to care for someone with dementia is in their own home. Over their lifetime, people accumulate memories and form attachments to their possessions and environment.

A dementia symptom such as memory loss often causes the individual to forget where he/she is. Being in a familiar environment helps with orientation and reduces anxiety. We can support individuals with dementia at any stage of the illness (early, middle or late stage) who live alone, as well as those living with a loved one (a carer).

Personal Care

Support Workers can provide assistance with all aspects of getting ready for the day ahead including sensitive personal care and with using washroom facilities. Your preferences, privacy & dignity will be respected. You will be encouraged to be as independent as possible so that you can retain your abilities in your daily routine. Support Workers can also help to prepare meals and drinks if required.



Complex / Specialist Care

We provide care and support for individuals with various conditions including arthritis, cancer, diabetes, dementia, Parkinson's and stroke, to name a few.

We can support individuals with equipment such as hoists to aid their mobility – whether it is a ceiling or portable hoist and can arrange for two Support Workers to attend. Support Workers receive training in moving and positioning people. Your care needs assessment will take full account of all your needs.



Medication Support

It can sometimes become difficult to manage medication & remember when and what medicines to take. This is especially so, if there are multiple medicines to take. You may need to take tablets, have eye drops instilled and / or creams applied. We can support you with this if needed, relieving the stress of it all.

Live in / 24 hr Care

We can provide a live-in service if this is appropriate to your needs. This would enable you to receive the care and attention you deserve without worrying about when your next carer would be coming to visit or who it would be. Usually, the full spectrum of services will be integrated to assist with managing daily activities. The Support Worker would have to be provided with a room.

There are certain conditions or disabilities which render individuals in need of more intense support such as the need to have constant supervision and support throughout the day and night. We are able to arrange this if needed.

Night Support

Some individuals may require overnight support to receive assistance during the night or simply for companionship - just knowing that you are not alone in the house in case of any emergencies. Many older people and those living with dementia tend to become anxious at night especially if they live alone.

Companionship

Companionship support helps individuals to feel empowered, valued and less isolated. It is especially beneficial for people living alone and with dementia. We have found that this service is especially helpful to many family members (carers) who need some respite; whether it is for a few hours, all day or overnight. Support Workers can assist you to engage in your hobbies and interests.

Housekeeping

Simple tasks can become quite difficult if you are frail or suffering from an illness such as arthritis. Our Housekeeping Service is aimed at helping you to maintain your home, often integrated with other services.

Thoughts about the service...

A year ago, when we decided we needed help with my 95 year old husband, a friend of my daughters recommended Friendly Homecare. I am so glad I took her advice. All their Carers we have encountered, apart from being totally reliable are efficient, have been sensitive to their clients' needs and unfailingly patient and cheerful. They truly live up to the title of Carer!

Erica H, Wife of Service User

The Friendly Homecare team have been doing a fantastic job looking after my father who suffers from dementia. They have been flexible, caring and considerate for his ever-changing needs and requirements. They truly know and understand the situation and you feel he is in good hands when they are with him.

Colin K, Son of Service User

more reviews are available on the [friendlyhomecare.co.uk](https://www.friendlyhomecare.co.uk) website



CONTACT US TODAY FOR A FREE ASSESSMENT OF YOUR SUPPORT NEEDS

The Vale Business Centre

Unit 30 | 203-205 The Vale | Acton | London | W3 7QS

Tel: 020 3417 3353 | Email: info@friendlyhomecare.co.uk

Website: www.friendlyhomecare.co.uk

