



First4Homecare

Your Home - Our Care

Expert Home Care Services for a Better Quality of Life



**Trusted by families in Gloucester,
Cheltenham & Surrounding Towns**



Tailored care to fit your needs, budget, and schedule, offering support from hourly assistance to 24/7 help, promoting dignity and independence.



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Why Consider Home Care For Your Parent Or Loved One?



When Distance and Worry Keep You Awake at Night

Has your mum recently had a fall? Has your dad's doctor suggested he shouldn't live alone? Or are you noticing your parent struggling with everyday tasks? These moments often leave you caught between respecting their independence and ensuring their safety.

Why Home Care Makes Sense for Families Like Yours Preserving Independence While Ensuring Safety

Your parent can continue living in familiar surroundings whilst receiving exactly the support they need. From daily check-ins to comprehensive care, we adapt as needs change – without them leaving the home they love.

Consistency You Can Trust

Unlike care homes with rotating staff, we ensure your parent sees the same friendly faces each visit, building genuine relationships that bring comfort to both of you.

Peace of Mind When You Can't Be There

Our professional team becomes your eyes and ears, providing regular updates and immediately alerting you to any concerns. Many clients tell us their greatest relief was knowing someone trustworthy was checking in regularly.

Flexible Care That Evolves

Whether it's help with shopping, medications, personal care, or companionship, our care packages flex around specific needs and preferences, adapting quickly as circumstances change.

How We're Different: Real Relationships Matter

At First4Homecare, we don't measure care in minutes – we focus on meaningful connections. Our carefully selected carers receive training beyond industry standards, and we match your parent with people they'll truly connect with based on personality and interests.

"Having the same carer visit Mum has transformed our lives. Jean isn't just a carer; she's become a friend Mum looks forward to seeing." – Catherine, daughter

Taking the First Step

Contact us for a no-obligation care assessment and transparent quote tailored to your parent's specific needs.



Supporting Your Parents at Home: Real Stories



How we helped Mrs. H. regain her independence after a fall

Challenge: Mrs. H suffered a serious fall that severely impacted her confidence and ability to live independently.

Our Approach: We created a personalised care plan that balanced daily support with gentle encouragement to rebuild self-reliance.

Outcome: "The care workers are wonderfully attentive. With their support, I've gradually returned to doing things for myself again." Mrs. H now manages her own breakfast preparation and medication routine.

How we helped Mr. P live better with his Dementia

Challenge: Mr. P's dementia made daily routines increasingly difficult and raised safety concerns for his family.

Our Approach: Our specialist dementia team provided consistent carers who built trusted relationships through regular visits.

Outcome: His daughter reports: "Dad's quality of life has improved tremendously. The familiar faces and patient approach have given our whole family peace of mind."

How we helped Mr. J recover after hospital treatment

Challenge: Following lengthy hospitalisation, Mr. J required complex support to recover safely at home.

Our Approach: We collaborated with NHS professionals to implement a comprehensive recovery programme with adaptable care as his needs changed.

Outcome: "I simply couldn't have managed the transition home without their expertise. Their professional yet compassionate approach helped me regain my independence step by step."

How we helped Mrs. S have dignified end-of-life care

Challenge: Mrs. S wished to spend her final days in the comfort of her own home, surrounded by familiar things.

Our Approach: Our palliative care specialists provided round-the-clock support with dignity, whilst offering emotional reassurance to her family.

Outcome: "The team's exceptional kindness brought immense comfort during an incredibly difficult time. We'll always be grateful for the dignified care they provided."

Call Today
01452 34 69 05
care@first4homecare.co.uk



Your Home - Our Care



Services You'll Love

Carried Out By Fully-Trained & Compassionate Care Staff



Embarking on the journey of homecare can be a significant decision, filled with questions and concerns about what lies ahead.

We believe in transparency and clarity about what our services offer. Our care can positively impact your life, from personalised attention to professional expertise.



What Homecare Services Are Right for You?

It's good to understand what services are available to you. Our team are trained in all the services we offer to make sure you have a great experience.

Night Time & Overnight

Assistance: Support and care during the night.

Travel & Appointment Support:

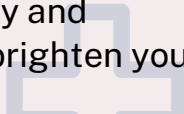

Helping you get to appointments and run errands.

Home Cleaning & Laundry:

Keeping your home clean and tidy.

Friendly Companionship:

Offering company and conversation to brighten your day.



Personal Care: Tailored care to meet your unique needs.

Dementia & Disability Support:


Specialised support for those with dementia or disabilities.

Medication Administration:

Helping you take your medicine on time.

Grocery Shopping & Meal Prep:

We handle shopping and prepare meals.



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About First4Homecare

Highlights

- **Serving Gloucester residents** since 2016.
- **Fully trained, qualified and dedicated caregivers.**
- Leading our organisation with a **“Care First” philosophy.**
- Offering **24/7 365 care support for all clients**
- **Highly recommended in the community.**
- **Offering completely tailored care plans,** customised to your requirements & budget

Our Beliefs

Without professional care, health can get worse and family stress can increase.

At First4Homecare, we believe you should be able to grow older with dignity at home, surrounded by your memories and without losing your quality of life.

Our services are designed to help you with your daily tasks, **bringing comfort and relief right to your home.**

Our team consists of kind, caring, and skilled carers who help our clients stay independent at home.

We provide families with peace of mind, knowing their loved ones are in good hands.

We're Guided By High Standards Set By Respected Organisations:



Rated **“Good”** by the industry regulator, **The Care Quality Commission**

Your Home - Our Care

Why Choose Us?

Choosing the right care provider is a critical decision. **At First4Homecare, we go beyond the basics to ensure you receive the highest quality of care.** Our commitment to reliability, professionalism, and empathy sets us apart.

What You Can Expect From Us



Exceptionally Caring Professionals:

Our staff are not only qualified and trained but genuinely caring and nurturing, providing professional and heartwarming care.

Open and Honest Communication:

Our policy guarantees transparency about your care and progress, fostering trust and informed decision-making.

Regular Tailored Assessments:

Ongoing evaluations of your care plan to ensure your needs are met at every stage.

Reliable & Dependable Service:

We pride ourselves on our dependability, punctuality, maintaining high standards of care.

Informed Family Involvement:

Keeping your family members updated on your care and progress.



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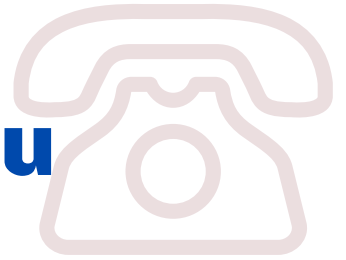
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Your Home - Our Care

It All Starts By You Getting In Touch



Starting your home care journey with First4Homecare is simple and straightforward. We are here to guide you every step of the way, ensuring a smooth transition to receiving the care you need.

It all starts by you getting in touch, by telephone or sending a text message or email.

On the call, **you'll be able to discuss your care needs, ask questions, and book a free care assessment if we're a good fit.**

The care assessment will be at your home or where the care will be carried out. This is so we can make safety checks, risk assessments, and review your care needs in detail to **create a personalised care plan that fits your requirements and budget.**

Once the care plan has been agreed, we begin your care plan. s it used to be - with independence and comfort.

How To Get In Touch



Call our care team
01542 34 69 05



care@first4homecare.co.uk



Kestrel Court Waterwells Drive,
Waterwells Business Park,
Quedgeley, Gloucester, GL2 2AT



Scan to visit the website at
www.first4homecare.co.uk

Your Questions Answered

About The Care We Provide

1. How much does care cost?

Costs depend on the services and level of care needed. We offer competitive rates and will provide a detailed breakdown during the call.

2. How fast can care start?

Care can often begin within a few days, depending on the requirements. We will give an accurate timeline during the call.

3. How is care paid for?

Care can be paid privately or through funding options, depending on eligibility. We will explain payment methods during the call.

4. Will care be carried out by the same carer? Can I choose the carer I want for my family member?

We aim for continuity by assigning the same caregiver whenever possible. You can discuss your preferences, and we will try to match your loved one with a suitable caregiver.

5. What happens in a care assessment?

We visit your home to evaluate your loved one's needs, preferences, and living environment. This helps us create a personalised care plan tailored to their requirements.

6. Do I need to get the doctor involved in choosing a suitable care provider?

While not necessary, a doctor's input can be helpful, especially for specific medical needs. Our team works with healthcare professionals.

7. Are you the best care provider for my family member?

Yes, we believe so. Our team is trained, professional, kind, and attentive. We strive to provide the highest standard of care for your loved one's well-being.

8. Once care starts, how will you keep me and any medical professionals updated? What if you see there's a problem once care starts?

We regularly update you and any medical professionals on your loved one's condition. If we notice any issues, we will inform you and take appropriate action promptly.

About Your Call With Our Senior Care Team

1. What will we discuss on the call?

Our call will focus on your care needs, preferences, and any specific questions you have. It's a quick way to understand how our services can be personalised for you.

2. How long will the call take?

The call lasts about 5-20 minutes. We value your time and aim to provide all necessary information quickly. If we move forward, we will arrange a convenient time for a Care Assessment, which is also obligation-free.

3. Is there any obligation after the call?

No, the call is obligation-free. It's a chance for you to gather information and make an informed decision.

4. What if I have an urgent care need?

Please call our care experts right away at 01542-346905. We understand the urgency and will take care of your needs as soon as possible.

5. What if I am unsure about what services are required or don't have all the information to hand?

That's fine. During the call, we will help you understand the care options and gather necessary details, ensuring you feel supported.

6. What if I am worried about making the wrong decision?

We understand that choosing care for a loved one is a significant decision. Our team is here to guide you through each step, ensuring you feel confident and informed about the options available, so you can make the best choice for your family.

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First4Homecare Limited

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