





Independence with Peace Of Mind

Why Choose Elmfield House?

Elmfield House Care Home in Bisley, Woking, is a small care home catering for 18 residents. All of our 18 bedrooms have full en-suite facilities. It is a family run care home designed for people who like the intimacy and homely feel of a smaller care home.

We are proud of our reputation for exceptional care. We are the stand out care home in the county for the outstanding care we provide. We strive for excellence in all that we do from the care we provide to our homemade meals. Our incredible team go above and beyond to anticipate our resident's every need. The Care Quality Commission inspected the Care Home on January 2019 and rated us 'Good' in all 5 areas and we have a 5* Rating by The Food & Hygiene Standards Agency.





Dementia Care



Residential Living and Day Care



Respite Stay



End of Life





Safe Effective Caring Good •
Good •

Responsive Well-led Good •







Our Tailored Care

We create a person-centered care plan for every individual resident, which means that their specific needs are identified and a tailor-made plan is put in place to help meet these needs. The carers are all conversant with each resident's needs, creating a wholesome care package. This shows families that the residents are well looked after.

Every week we have a full program of activities with all of the staff involved, which provides well needed exercise and entertainment. Elmfield House is a 'home from home' with a devoted and committed workforce, who have a longstanding history with us. This means that they know all the residents intimately, including their likes and dislikes as well as their past histories. It also means that our residents see the same faces every day, which is one of the most important aspects to consider in a care setting.

We have a fantastic catering staff who tailor the menu to the needs of the residents. All of the food and meals are prepared on site and comprise of fresh local produce. This ensures that the meals are both nutritious and wholesome. We cater for all dietary needs, taking into account religious and cultural backgrounds. The residents are given beautiful fresh cakes every day with their afternoon tea and we have thought long and hard about what our residents like to eat and how they like their meals to be served.

Music to movement Collage making Art therapy Pamper Sessions Armchair exercises

Quiz sessions

Cinema
Sports days
Summer Parties
Christmas Parties

Our Activities

Gardening Live music shows Flower Arranging Themed Days Bubble Mania Move it or Lose it! Baby therapy Church Service Desert & baking days

Afternoon tea

BBQ's

Dignity Boards

Movie Nights

Pet Therapy

Fun theme Days

BBQ's

Ice cream making

Bingo

Sensory activities





Our Rooms

Elmfield House Care Home is a family run care home with tastefully decorated bedrooms, all decorated individually and with personal touches.

Should there be any problem, or even so much as a desire for a hot drink, our nurse call points are in every room offering peace of mind and a rapid response in the event of an emergency.

For those at risk of falling, re-assurance is provided by way of utilizing infrared alarm monitoring technology, facilitating a rapid response in the event of a fall.

All of our 18 bedrooms have full en-suite rooms facilities and profiling beds and beautiful views overlooking Bisley Green.

Our kitchen is newly designed and has a 5 Star Rating by the Food and Hygiene Standards Agency.

Our secure garden has a canopy area to allow the residents to enjoy themselves outside. This area is always popular during the Summer when we have lots of parties and BBQs.



Why Choose Us?

Life at Elmfield House is not just about receiving great care, but about enjoying the things in life that you have always enjoyed doing. We have a dedicated staff of carers, senior carers, catering staff and domestic staff who all have a passion for what they do and endeavour to make this care home the most amazing care home and experience for all those in it. The staff are at the heart of any care home and we believe that by only hiring the best we will continue to be one of the best care homes for many years to come.

If you have any questions about Elmfield House Care Home or would like to arrange a visit with us, we'd be delighted to hear from you.

Our Registered Care Home Manager is: Ms Niccii Gillett

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Elmfield clearly demonstrates the benefits of having your relative cared for by a small independent family run care home. It is so friendly and well run, residents have their individual care needs catered for but there is also the friendliness and companionship between staff and other residents similar to the family unit. The staff really care and always make time available to listen and talk to relatives and residents when there are worries or concerns to discuss. They are approachable and do their best to resolve issues satisfactorily. The home is kept very clean and residents are encouraged to get involved in activities and choices, so that individual needs can be catered for and satisfied. I'm very happy that my relative is a resident at Elmfield and can relax in the knowledge that they are safe and well looked after.

S.W. (Daughter-in-law of Resident)

published on 15 February 2020 S W is Extremely Likely to recommend Elmfield House Rating 5 out of 5

Testimonials

My 94-year-old mother has been a resident in this care home now for over 4 years and I cannot fault it in any way. The owners, manageress and all the staff go out of their way to make this a home from home. My mother suffers from dementia and is now very frail but all the staff have time for her and she is treated with the utmost respect. I would not hesitate to recommend this home to anyone and frequently do.

Christine B. (Daughter of Resident) published on 29 August 2019 Christine B is Extremely Likely to recommend Elmfield House Rating 5 out of 5

Elmfield has lived up to our expectations. We were looking for a small, personal and friendly environment where my Aunt would settle quickly. This is exactly what happened...... Staff interact extremely well with residents and are very caring and efficient...... The manager has a complete understanding of the resident's needs and always takes the time out to discuss things with me. A.M. Griffths (Son of Resident)

A.M. Griffths is Extremely Likely to recommend Elmfield House Rating 5 out of 5

Elmfield care home Surrey: I feel mum is safe, well-fed and every effort is made to engage with her. The level of care is very good, it is obvious that the staff do genuinely care.

G. Nutcher (Son of Resident)

G Nutcher is Extremely Likely to recommend Elmfield House Rating 5 out of 5

"The staff at Elmfield are excellent and there are great interactions between staff and resident's. They really take the time to understand the resident's needs. Elmfield has exceeded my expectations: great care has been taken to get my mum on a level where she is better than she has been for years. Thank-you for looking after mum so well!" S. Harrison (Daughter of Resident)

> S. Harrison is Extremely Likely to recommend Elmfield House Rating 5 out of 5

I was very impressed with how homely the residence is and my mother's room is lovely, very clean and comfortable. I was happy and surprised to see all of the range of activities. The staff are wonderful, very kind and caring. To quote my mother 'They talk to me, not at me.' I am overwhelmed by their kindness. The manager's understanding is top notch, we could not ask for any better treatment and she is kind, caring and informative. My mother is very lucky to be at Elmfield."

G. Hoff (Son of Resident)

G. Hoff is Extremely Likely to recommend Elmfield House Rating 5 out of 5

Elmfield House is a lovely, family-run care home. My Dad has been there for nearly two years and loves being there. He always tells me what a marvelous place it is to be with friendly staff and manager. The home provides daily, freshly cooked meals with a varied menu for residents to choose from. There are plenty of activities planned throughout the year including a Tea dance, trips to the local pub and community centre, they also have regular visits from entertainers, like Tina "high kicks and heals" and Elvis! The manager there is excellent and has a strong belief that residents should also be part of a community and arranged for the local school children to visit weekly to talk to residents and do activities with them. Elmfield House is a lovely happy place, I could not wish for a better place for my Dad to be knowing he is happy and being cared for. I have no hesitation in recommending Emfield House to anyone wishing to place their loved one into care. It's a real home from home."

> Caroline C. (Daughter of Resident) published on 27 August 2019 Caroline C is Extremely Likely to recommend Elmfield House Rating 5 out of 5

