



Digby Manor

RESIDENTIAL CARE HOME

Our Family = Caring for Yours



W
I
N
N
E
R





Independence with Peace Of Mind

Why Choose Digby Manor?

Digby Manor Residential Care Home in Erdington/bordering Sutton Coldfield caters for 26 residents across 24 bedrooms. It is a family run care home designed for people who like the intimacy and homely feel of a smaller care home.

We have been voted the no. 1 Care Home in Birmingham and the West Midlands for the last three successive years and we are proud of our reputation for exceptional care. We strive for excellence in all that we do from the care we provide to our homemade meals. Our incredible team go over and beyond to anticipate our resident's every need. The Care Quality Commission inspected the Care Home on March 2019 and rated us 'Good' in all 5 areas and we have a 5* Rating by The Food & Hygiene Standards Agency.





Dementia Care



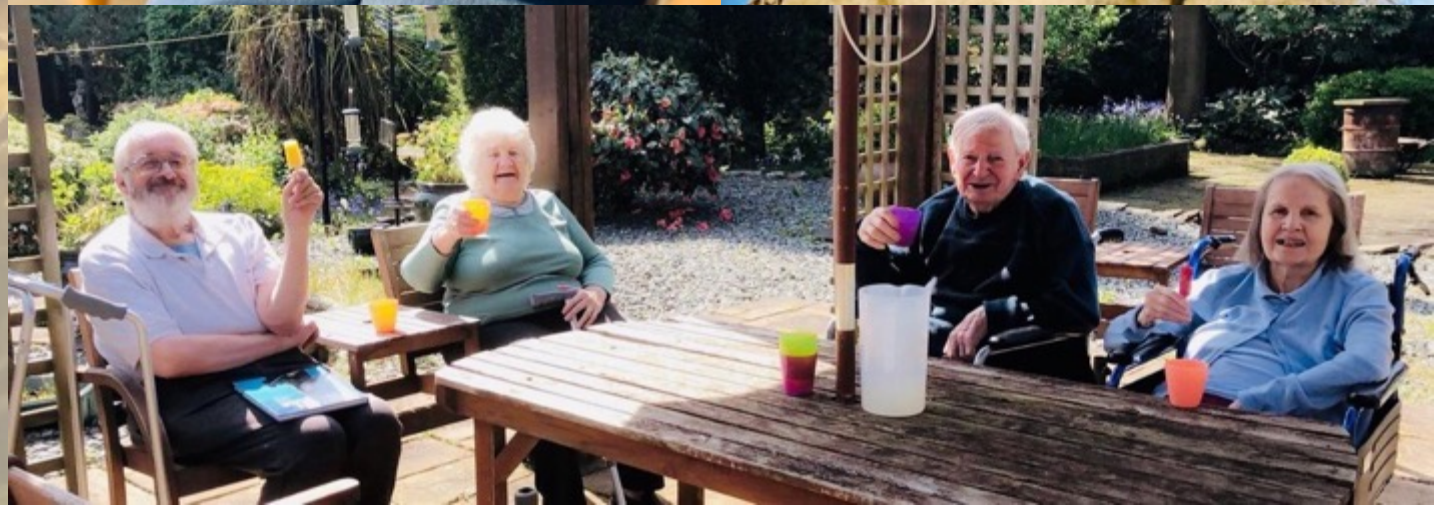
Residential Living



Respite Stay



End of Life



Date of inspection visit:
06 March 2019



Safe
Effective
Caring

Good ●
Good ●
Good ●

Responsive
Well-led

Good ●
Good ●



Our Tailored Care

We create a person-centered care plan for every individual resident, which means that their specific needs are identified and a tailor-made plan is put in place to help meet these needs. The carers are all conversant with each resident's needs, creating a wholesome care package. This shows families that the residents are well looked after.

Every week we have a full program of activities with all of the staff involved, which provides well needed exercise and entertainment. Digby Manor is a 'home from home' with a devoted and committed workforce, who have a longstanding history with us. This means that they know all the residents intimately, including their likes and dislikes as well as their past histories. It also means that our residents see the same faces every day, which is one of the most important aspects to consider in a care setting.

We have a fantastic catering staff who tailor the menu to the needs of the residents. All of the food and meals are prepared on site and comprise of fresh local produce. This ensures that the meals are both nutritious and wholesome. We cater for all dietary needs, taking into account religious and cultural backgrounds. The residents are given beautiful fresh cakes every day with their afternoon tea and we have thought long and hard about what our residents like to eat and how they like their meals to be served.

Our Activities

Music to movement
Collage making
Giant snakes & ladders
Art therapy
Armchair exercises

Quiz sessions
Cinema
Sports days
Summer Parties
Christmas Parties

Gardening
Live music shows
Flower Arranging

Bubble Mania
Move it or Lose it!
Baby therapy

Giant hungry hippo
Desert & baking days
Afternoon tea
Interactive media table
Dignity Boards

Fun theme Days
BBQ's
Ice cream making
Bingo
Sensory activities



Our Rooms

Digby Manor Residential Care Home is a family run care home with tastefully decorated bedrooms, all decorated individually and with personal touches.

Should there be any problem, or even so much as a desire for a hot drink, our nurse call points are in every room offering peace of mind and a rapid response in the event of an emergency.

For those at risk of falling, re-assurance is provided by way of utilizing pressure pad monitoring technology, facilitating a rapid response in the event of a fall.

We offer a number of different rooms, including single en-suite rooms, single rooms with a communal toilet and double bedrooms with an en-suite for those who would like to share with a friend or for couples.





Why Choose Us?

Life at Digby Manor is not just about receiving great care, but about enjoying the things in life that you have always enjoyed doing. We have a dedicated staff of carers, senior carers, catering staff and domestic staff who all have a passion for what they do and endeavour to make this care home the most amazing care home and experience for all those in it. The staff are at the heart of any care home and we believe that by only hiring the best we will continue to be one of the best care homes for many years to come.

If you have any questions about Digby Manor Residential Care Home or would like to arrange a visit with us, we'd be delighted to hear from you.

Our Registered Care Home Manager is: Mrs Jane Farr

Telephone: 0121 382 1719

Address: Digby Manor Residential Care Home

908 Chester Rd, Erdington, Birmingham B24 0BN



Email: info@digby-manor.co.uk



Website: digby-manor.co.uk



Facebook: Digby Manor Residential Care Home



Twitter: Digby Manor Care Home @Digby_Manor



Instagram: [digby_manor_carehome](https://www.instagram.com/digby_manor_carehome)



Tumblr: [digbymanor](https://www.tumblr.com/digbymanor)



Meet the Team!

Miss Lisa Brettell
Deputy Manager /
Deputy Safeguarding Officer



Mrs. Jane Farr
Registered Care Home Manager /
Safeguarding Officer



Mrs. Kimberley Morris
Home Office Manager



Testimonials

Since new owners have bought Digby Manor, in my opinion, the standards in this care home are 100% improved on a caring, professional level. This home has a warm atmosphere and I've found it to have a clear transparency of plan and care with regards to the well-being of its residents. My mother has been a resident here just over 12 months. If it was not for the care and thoughtfulness of the new owners shown to her as an individual, moving her was at the top of my agenda list! My mother is 88 and tells me that under the new ownership she now feels happy, cared for and safe, as she felt none of these before, which caused us as a family great concern. A great weight of worry has been lifted off our minds!

I would have no problems in now recommending this care home to others. This management works with professional bodies and openly with family members, for the best care plan to be put into place.

Thelma N. (Daughter of Resident)

Rating 5 out of 5

Congratulations on winning another award: you certainly deserve it!

As you know, I bless the day I chose Digby Manor for my Mother. Your care has always been exceptional- all your staff treat (and love!) Lizzie as though she was their own Mum.

I was concerned when Darren and his family took over, but am not only reassured but completely amazed at what he has done. The improvements you all have made and your ideas have gone way above what other care homes provide: you really do strive to make Digby Manor a real home for people.

I especially like the 'Support Group' and it is a wonderful new initiative that you have implemented. As you know, I have gone through terrible struggles during Mum's illness and have become ill myself because of it. Putting a relative into care is absolutely dreadful and I don't know anyone who hasn't been ill. The easiest part is finding a place you can trust and Digby Manor really removes a massive amount of that strain. Nobody thinks about the relatives, so a 'Support Group' is a wonderful idea. Thank you to Darren and all the staff. My very best wishes, grateful thanks and love to you all!

Erica L (Daughter of Resident)

Rating 5 out of 5

Outstanding compassionate care, especially during the last months of my Aunts life. Initially, my aunt was hesitant about entering a care home, however this was soon dispelled when she arrived at Digby Manor. She always said the "girls" (carers) are all lovely and that she did not want to move. Her wish was fulfilled as they were able to look after her until the end of her life, saying that it was her home.

The staff always seemed cheerful and very pleasant, with both residents and visitors alike. Also well informed and I was usually greeted with an update on my aunt's condition as soon as I arrived.

I feel it was a real home from home and will always be grateful they had a vacancy when my aunt could not manage in her own home.

Delphine P. (Niece of Resident)

Rating 5 out of 5

The care my mother received was exceptional, not only did they make my mum happy and as comfortable as possible, but they did the same for my dad when he visited her. This meant a lot. Thank you.

Steve F. (Son of Resident)

Rating 5 out of 5

I have never seen my brother as happy and content as he is at the moment. I am so pleased he is in an environment where he is cared for, respected and encouraged with his hobbies such as painting and drawing. He really is part of a little community here which is brilliant to see.

Lorraine K. (Sister of Resident)

Rating 5 out of 5

As a person who is usually quite distrustful when it comes to any form of health care service, Digby Manor met and exceeded all expectations.

My grandmother suffers from dementia and it has been extremely hard to try and juggle work and caring for her. By placing her in the Manor, I know she is receiving the care and love that she needs due to the fact the staff is so caring of her. In addition, I've never met a director so kind. He is always first to ask if we're okay or if we need anything else and ensures that my grandmother is in safe hands.

Thank you to everyone!

R A (Granddaughter of Resident)

Rating 5 out of 5



Digby Manor

RESIDENTIAL CARE HOME

Our Family = Caring for Yours



W
I
N
N
E
R

