



DEER PARK VIEW

Care from the heart

 ARIA CARE



DEER PARK VIEW

We are proud to introduce our beautiful home, Deer Park View, located in Teddington.

We have a passion for delivering person centred care for older people. We believe that every resident deserves, and should enjoy, the best possible quality of life.

That passion is instilled into every Home where our teams are committed to supporting residents to continue to live their life to the full. That means more than providing great care; it's about working with each resident and their family to truly understand them, their wishes, needs and dreams for the future, and striving to make those dreams come true.

Deer Park View, like all our homes, provides the latest in luxurious facilities, but it's the highly skilled and dedicated teams of care workers, nurses, support staff, specialists and managers who make the difference. They consistently go above and beyond to deliver superb care to residents – a fact that is recognised in our resident and family testimonials.

Looking for a care home is an emotional and challenging time. We have decades of experience in supporting families to make the difficult decisions. We're here for you, every step of the way, helping our residents to live the life they want, with independence, choice and dignity.

We look forward to welcoming you to our beautiful home and will be on hand to answer your questions.

“The only kind of dignity which is genuine is that which is not diminished by the indifference of others.”

Dag Hammarskjöld

Modern care and park life

Located on the edge of the magnificent Bushy Royal Park, in the heart of Teddington, Deer Park View provides the highest standards of residential, nursing and specialist dementia care for up to 60 elderly ladies and gentlemen.

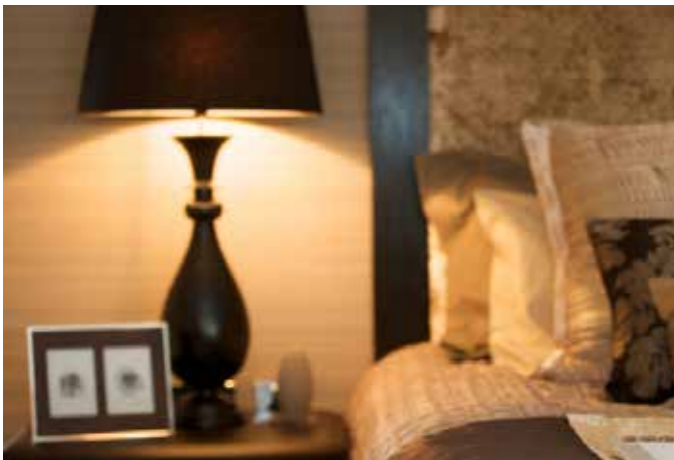
The home delivers tailored care packages for every resident to meet their unique and changing needs.

Led by our Home Manager, a Registered Nurse, Deer Park View is above all a home to each and every resident, where they will be treated with compassion and professionalism in a warm and welcoming environment.

Deer Park View has a Hospitality Assured accreditation, a mark synonymous with the hotel industry, and is fully registered with the Care Quality Commission.

“Living beside a Royal Park is quite a treat. My friends are rather jealous.”





Memory box



Home is where the heart is

First and foremost, Deer Park View is home to our residents; furniture, décor and design have been carefully chosen to create a true sense of belonging.

Every bedroom is en suite and the home also has assisted bathing facilities for residents who may require extra support. Many rooms enjoy beautiful views over Bushy Park, and during the warmer months Deer Park View's terraces and gardens are popular locations to soak up the sun.

Deer Park View's modern, attractive building has been designed to provide a safe, caring and homely

atmosphere. The home is set over three self-contained floors, each laid out to ensure the best possible environment for residents.

In addition to the specialist nursing and residential facilities, Deer Park View's dementia provision has been designed to meet the world renowned University of Stirling standards, widely acknowledged as providing the best environment for people living with dementia. The Stirling approach ensures that residents are able to move freely around the home, with bedrooms and communal areas appropriately

laid out and clearly signposted to minimise disorientation. Each bedroom features a memory box by its door, where mementos from a resident's life help to personalise their room and celebrate individual life stories.

"I feel truly at home here, surrounded by friends and people who really care."



“Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which have the potential to turn a life around.”

Leo F. Buscaglia



A truly caring home

Our dedicated staff team has received extensive training in residential, nursing and specialist dementia care, and the home benefits from an ongoing and rigorous support programme to continually build on expertise and reflect best practice.

Deer Park View delivers care for people with a range of needs. Whether a resident is looking to maintain their independence, with occasional support whenever required; in need of additional nursing care from highly qualified

professionals; or living with a form of dementia necessitating very specialised care; every individual has a tailored care plan to meet their unique needs.

Our team of Key Workers, Named Nurses, Home Manager and other staff work in consultation to deliver a person-centred approach, within tailored care packages.

These include respite or recuperative care for those seeking a shorter term option, to full-time care for those looking for a permanent home.

In addition to the home level staff, residents' care is also informed by a robust approach to clinical governance, led by our dedicated Care Services Team. The Care Services Team is responsible for maintaining the highest clinical standards in all of our homes. It monitors and regularly inspects every home, to a level beyond the Care Quality Commission's (CQC's) national standards.

Deer Park View works to the nationally accredited Gold Standard Framework in palliative care, formerly known as the Liverpool Care Pathway. This philosophy of applying best practise runs through all of the care we provide. Our care ethos is also inclusive: residents' families are encouraged to become involved in care planning for their loved ones.

“I have been overwhelmed by the professionalism and commitment of the staff.”



“Don’t walk in front of me, I may not follow; Don’t walk behind me, I may not lead; Walk beside me, and just be my friend.”

William Arthur

A room with a view



Lying just north of Hampton Court Palace and overlooking beautiful Bushy Park, Deer Park View benefits from an unparalleled range of amenities, quite literally on its doorstep.

One of nine Royal Parks across London, Bushy Park’s recorded history dates back some 4,000 years and offers visitors an array of walks and fascinating history. From the Longford River, which was first conceived of by Charles I in 1638, to Chestnut Avenue, designed by Sir Christopher Wren, there are a wealth of features that draw visitors from across the country.

In addition to gentle strolls in the Park, many residents and their guests also enjoy trips to the Tudor wonder of Hampton Court Palace itself, which offers concessionary tickets for families and over 60s.

Or for those who prefer some retail therapy, the bustling high streets of Kingston Upon Thames and Richmond are just a few miles away.

Easy access to London’s extensive public transport network and proximity to the M3 and M25 motorways make Deer Park View highly accessible.

The home also operates an open visiting policy, where family and loved ones may visit at convenient times.

“Whether I’m entertaining friends, or my son and grandchildren, Bushy Park offers something for everyone.”



Tawny Owl



Diana Fountain, Bushy Park



Beautiful Bushy Park



Hampton Court Palace & Gardens



Thames River in Kingston and Richmond



Red Deer Stag



“I love everything that’s old, - old friends, old times,
old manners, old books, old wine.”

Oliver Goldsmith

Hospitality above and beyond

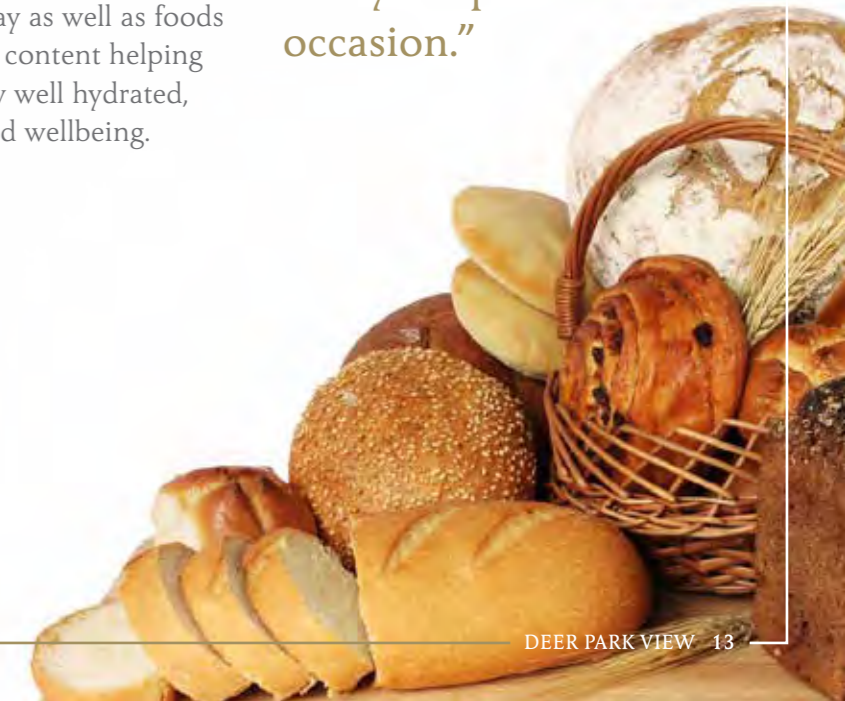
Deer Park View is proud to have received Hospitality Assured accreditation, a standard synonymous with the hotel industry.

We believe that the finer things in life should be enjoyed at all stages of one’s journey.

A key part of this is food, and Deer Park View’s dedicated Head Chef works to ensure that mealtimes are always an event. In addition to working in people’s individual preferences, the Chef works closely with the Home Manager to tailor meals to meet individual care needs and provide a varied and nutritious diet.

For residents who may find larger meals a challenge, our hospitality team ensures there are always finger foods available to enjoy throughout the day as well as foods with a high water content helping individuals to stay well hydrated, vital for health and wellbeing.

“I often join Dad for Sunday lunch – it’s always a special occasion.”



"I feel the capacity to care is the thing which gives life its deepest significance."

Pablo Casals

Activities and social occasions

Deer Park View has a dedicated Activities Coordinator, who works with all our residents to ensure they can take part in meaningful and fulfilling activities each and every day. Whether one is looking to explore a creative side through painting and the arts, or would like to take part in philanthropic activities such as raising money for a local charity, there are activities to suit all wishes.

Deer Park View plays an active role at the heart of the local community and the home often plays host to local events and celebrations where residents can spend time building and maintaining friendships with our friends and neighbours.

Activities include

Gardening

Art Classes

Regular Outings

Baking

Flower Arranging



