



# DRAYCOTT

NURSING & CARE



[draycottonursing.co.uk](http://draycottonursing.co.uk)

Caring above and beyond





## Who are we?

Based in Chelsea, with over two decades of experience, Draycott Nursing & Care is dedicated to delivering tailored home care services.

We take pride in being regarded as one of the most discreet and professional homecare service providers in the nursing and care sector.

Our team of skilled nurses and carers play a pivotal role in ensuring individuals maintain their independence and enjoy a high quality of life within the familiar surroundings of their own homes.

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## Why Choose Draycott Care?

Draycott Care is a trusted partner for exceptional home care services. We are the preferred provider of domiciliary nursing and care by many GPs and hospitals.

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We prioritise maintaining independence and quality of life in the **comfort of home**.

Your preferences, goals, and expectations are central to our services, ensuring you're **comfortable and secure** in your understanding of care.

We start with a **comprehensive nursing assessment**, crafting personalised care plans that address specific needs and preferences.

From dementia to end-of-life care, we have **expertise in various conditions**, offering tailored support for unique challenges.

Our team is not only highly trained but also genuinely cares about our clients' well-being, providing **top-quality care** for our clients.

We are flexible and provide care based on need, our services start from **one hour up to full live-in 24 hour care**.

Our **highly trained professionals** provide compassionate support, effective symptom management, and ensure comfort and dignity.

We **keep clients and families informed** about care plans, changes, and additional support needed.

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Feel free to reach out to us today. We're here to assist you in determining your specific care needs and providing the support you require. Your well-being is our top priority, and we're just a call away to help you navigate your care journey.



## A Testimonial



When our father was ready to be discharged after a six week stay in hospital, we were told that it may be best to look for a nursing home for him.

He was desperate to go home and be with our mother, so we approached Draycott and from the very beginning we were so well supported by them that we felt confident to try to follow his wishes.

In the hospital he had been totally bedbound but even on his first day at home the carer was able to help him to transfer from bed to chair.

The rehabilitation team have commented that they couldn't believe the transformation from their initial visit to their discharge review six weeks later when he was able to walk a short way up the road using



**“We never expected to get such amazing support from a care agency.”**

**“The individual carers were very friendly and easy to get on with but also unobtrusive, making it easy to build up a great relationship with them.”**

his sticks. He had achieved and surpassed all his targets solely due to the magnificent efforts of the carers supporting, encouraging and, at times, cajoling him to do his exercises. We really feel that this would not have happened if he had been in a nursing home as he would not have had the skilled one to one attention which made this possible.

From the beginning both the agency and the carers have been confident in dealing with the complicated medicine regime and have taken the lead in contacting the GP to raise medical issues when necessary and liaising daily with the district nurses and they were very good at keeping us, the family, updated on any developments.

The individual carers were very friendly and easy to get on with but also unobtrusive, making it easy to build up a great relationship with them. We have never felt that they intruded on the home, but they have always been there instantly when needed.

They are flexible and keen to help with anything that has been asked of them using their wide ranging knowledge and experience to provide excellent support to our father.

They have always shown a caring and considerate attitude towards personal care, maintaining our father's sense of dignity and independence at all times.

We never expected to get such amazing support from a care agency, the phone was always answered very quickly, emails were always responded to. Agnella always knew exactly who we were and all the details of our father's case without having to take time to look things up and appeared to take everything in her stride which helped us to deal with some very challenging and distressing situations with our father's condition.

We cannot thank you enough for helping us through this very difficult time.

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Relatives of post-operative  
Draycott client, June 2023

# Types of Nursing and Care

## Nursing Care

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Nursing care is provided either by or under the supervision of qualified, registered nurses. Tasks are identified by a nursing needs assessment and include clinical care such as injections and dressings. Nurses can administer medications, including injections, as prescribed by healthcare professionals.

Draycott nurses are also specialised in monitoring chronic conditions to provide ongoing medical support or when recovering from illness or surgery, assess and manage pain levels, monitor vital signs, assist with medical equipment such as oxygen equipment or mobility aids and co-ordinate care with other care providers.

Our nurses are able to support with management of surgical incisions, dressings, and wound healing to prevent infections and promote faster recovery, intravenous administration and management of fluids and medications, administration and management of enteral feeds via percutaneous endoscopic gastrostomy (PEG) and nasogastric (NG) and administering medications including injections and intravenous medication via PICC lines and portacaths.

## Live-in Care

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Live-in care is where one of our carers or nurses live in a client's home 24/7. This enables around the clock assistance and support. It is designed for individuals who require ongoing care but wish to remain in the comfort and familiarity of their own home. Our live-in care packages are typically longer term and sees the same caregiver remaining with the client for an extended period.

This promotes strong bonds of trust, familiarity and companionship for the clients and their families. Live-in care can offer a viable alternative to residential care facilities, allowing individuals to maintain their independence, routines, and familiar surroundings.





**“I have been really impressed with the caring, experienced, and sensible nature of the care that Draycott provides. This is across the board, but in particular I have in mind a couple where three other agencies felt themselves unable to provide support after a few months. In this case Draycott’s calm and consistent input has been vital in allowing continuity. They look five years younger!”**

Local GP  
May 2023



# Types of Nursing and Care

## Personal Care

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Personal care is typically provided by our carers who are trained to assist with non-medical tasks. The focus of personal care is to provide support to individuals with their daily routines, promoting and maintaining independence.

Carers help with activities of daily living (ADLs) and other non-medical tasks. This helps individuals maintain their personal hygiene, independence, and overall quality of life. Personal care services are primarily focused on meeting the individual's basic needs and ensuring their comfort.

Examples of personal care tasks Draycott's team provide include:

- Assisting with bathing, showering, hair care, oral hygiene, and dressing.
- Helping with using the toilet, managing incontinence, and maintaining cleanliness.
- Providing support with walking, transferring, and using mobility aids.
- Preparing meals, assisting with eating, and monitoring nutrition.
- Reminding individuals to take their medications according to prescribed schedules.
- Assisting with light cleaning, laundry, and maintaining a tidy living environment.
- Offering social interaction, engaging in conversation, and providing emotional support.

# Types of Nursing and Care

## Companionship

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Companionship is an essential aspect of human life that plays a significant role in our overall well-being. It refers to the presence, support, and connection we experience with others, and it provides support, understanding, and connection. This, in turn promotes a healthier and more fulfilling life.

Our Caregivers offer companionship by being present, they engage in meaningful conversations and activities with the individuals they care for. Opportunities for social engagement, activities, community events and so forth are increased and these social connections help combat feelings of loneliness and isolation in the clients we care for. Feeling less alone is a key element of companionship care and promotes a sense of belonging, where burdens are shared, and problems are solved together.

## Night Care

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We can provide waking or sleeping nights, during waking nights, carers stay awake and alert throughout the night shift to provide continuous monitoring, support, and care to individuals who may have more complex needs or require frequent assistance during the night. They may assist with medication administration, attend to personal care needs, respond to emergencies, and address any other requirements as they arise during the night.

During sleeping nights, caregivers sleep during a portion of the night shift, but means the carer is in the home throughout the night to help if required.

The choice between waking nights and sleeping nights depends on the specific needs, condition, and preferences of the client and will be discussed at your initial nurse assessment to ensure the most appropriate arrangement.



## Our Services

Our nurses and carers are specifically trained to provide specialised care for conditions such as Multiple Sclerosis, Parkinson's, Stroke, Cancer, End of Life Care, Palliative Care, Dementia, Alzheimer's, Post-Surgical Cosmetic Care, and Frailty.

## Supporting Families through Dementia

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Our registered nurse and carers, work with clients and families to create personalised care plans tailored to the specific requirements of the person. These plans consider factors such as stage of dementia, cognitive abilities, and physical health. We spend time, getting to know people, understanding their personal preferences and triggers. This helps us work with individuals as their condition progresses, keeping alive the interests that have always inspired them, the memories that have made them smile and the people and places they hold most dear.

We recognise that families of dementia patients have unique needs and concerns, we offer a range of services designed to address those needs and provide comprehensive support.

Our goal is to ensure that you and your loved one feels understood, cared for, and supported every step of the way.



**“Since joining Draycott I have not looked back. I have worked in the care industry for many years in different settings and, with Draycott, communication and support are of a high standard and all levels of support are given throughout the company.”**

Draycott Carer  
August 2023





# Our Services

## Post-Operative Care

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Recovery after surgery can pose significant challenges, but with our exceptional at-home post-operative care services, we are dedicated to ensuring your comfort and convenience. Our range of clinical services, delivered by our experienced registered nurses, encompasses vital aspects such as wound care, precise medication management, and emotional support.

These comprehensive services work together to facilitate a seamless and comfortable recovery process tailored to your specific needs.

## End-of-Life and Palliative Care

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In the final stages of life, we understand that specialised care is essential. Our highly trained professionals are experts in end-of-life care, focusing on effective pain and symptom management.

Additionally, we place a strong emphasis on emotional support, ensuring that you or your loved one can experience this delicate phase with comfort, dignity, and surrounded by the familiar settings of your own home.

**“I wanted to say how grateful I am for our Draycott carer. I can’t praise her enough. Professional, always arriving on time, respectful to myself and my home, empathetic and intuitive with attention to detail. She will use her initiative, does what she needs to do with a positive attitude and will go that extra mile, whenever she has the chance.”**

# Our Services

## Parkinson's Support

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Our personalised approach to Parkinson's care empowers individuals to maintain independence and enhance quality of life. We match experienced caregivers to your specific needs, providing tailored support.

## Stroke Recovery

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Our dedicated team supports stroke recovery in the familiar surroundings of your own home. We work closely with you, your family, and other healthcare professionals to provide a comprehensive and responsive approach to care.

## Cancer Care

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Facing a cancer diagnosis can be overwhelming, but with Draycott Nursing & Care, you'll have a dedicated team providing unwavering support.

Our skilled nurses and carers ensure your well-being remains a top priority, allowing you to focus on healing and reclaiming your life with confidence.

**“ You know when you find a carer that is absolutely magical? Well I've got one. She is wonderful - can I keep her?!”**

# Auriens

## Gracious senior living in Chelsea

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Draycott Nursing & Care are the official care partners of Auriens Chelsea, a collection of thoughtfully designed homes just off the King's Road with every amenity you could desire. This collaboration highlights our commitment to providing high quality care services for residents if needed and gives them peace of mind which comes with the knowledge that wellness and care are at the core of Auriens.

Auriens, a place to create memories, marries five-star service with the exclusivity of a private members club. Auriens offers its residents (aged 65 plus) exceptionally gracious modern living in the heart of vibrant Chelsea.

If you would like to speak to the client team or arrange a time to visit Auriens, please contact +44 (0)20 4549 8048 or email [enquiries@auriens.com](mailto:enquiries@auriens.com)

**Auriens Chelsea**  
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[auriens.com](http://auriens.com)



- The Auriens lifestyle offers peace of mind, security and care within a community that is active, social and welcoming.
- Outstanding service provided by a team drawn from some of the finest hotels and resorts.
- World-class amenities include a restaurant & bar, cinema, speakeasy, library, pool, spa, sauna, gym, salon, barbers and courtyard garden.
- Bespoke holistic programmes are available incorporating, nutrition and exercise to promote optimum health.



For over 20 years, Draycott Nursing & Care has been a trusted partner in providing specialised, compassionate care in the comfort of your own home. Trust us to empower you or your loved one towards a higher quality of life.

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