



CHARTERS COURT

A LUXURY CARE HOME
EAST GRINSTEAD

Charters Court



Welcome to Charters Court

Charters Court is situated within a wider retirement village community and as soon as you walk through the doors of this elegant care home, you and your guests can be sure of a warm welcome from one of the friendly reception team.

The home has recently completed a beautiful refurbishment which has enhanced all of the facilities, bedrooms and communal areas across all units.

The high-quality fixtures and fittings combine perfectly with the sense of community to create a home that is full of personality and charm. The central staircase leads to a large lobby on the first floor where you will find the hairdressing and beauty salon, which is also open to the wider village community.

All of the large, bright bedrooms benefit from en-suite wet rooms and are easily accessible from wide hallways by wheelchair. You are invited to bring along small items of furniture and treasured belongings to make your new home your own.







Personalised Care and Support

We have a kind, caring and highly trained team on hand to provide the kindest possible care and support to your loved one.

Each of our Residents benefits from a personalised care plan that considers medical, personal and dietary needs as well as personal preferences and suggestions from family members that will help to make their life at Charters Court that bit more enjoyable.

As well as residential care, we offer the reassurance of 24-hour support from registered nurses for those with more acute health or social care needs. Our nurses provide kind, compassionate, individually tailored care. We also provide assistance for those who are living with dementia and need assistance with everyday living. This could be through personal care, support with daily living tasks or general wellbeing.











Lifestyle and Community

We have a dedicated Wellbeing team that work closely with Residents to organise a varied year-round programme of social events and activities. Some of the most popular pastimes include baking, gardening, dancing, yoga, quizzes and board games.

We encourage Residents to continue their everyday routine at Charters Court, whether it be a morning walk, feeding the birds or arranging flowers in one of our many communal areas. Some of our Residents like to be involved in staff interviews and welcoming new Residents to the home.

Whatever is going on in the home, community plays a big part in daily life and the surrounding retirement village only adds to this, with village residents often seen visiting the day centre, beauty salon or café, which also plays host to our Home Manager's popular weekly sherry morning.







A Delicious Dining Experience

Mealtimes play a big part in life at Charters Court and our catering team work hard to create a wide range of freshly prepared seasonal meals, using carefully sourced ingredients.

We involve Residents in tasting and testing meals and menus and invite them to share their preferences, ensuring that there are a variety of cuisines to suit all tastes. We understand the vital role that food and nutrition plays in the care we provide and as such, we take care and attention to ensure that meals look appetising and taste delicious.

We all enjoy hosting friends and family from time to time and our private dining room, with its floor to ceiling glass and dedicated balcony, provides the perfect setting for those family gatherings and special celebrations.







To find out more about Charters Court,
please contact one of our professional
careline advisors today.

T: 0333 999 8743

E: ChartersCourt.Manager@hc-one.co.uk

A: 2 Charters Village Drive, East Grinstead, RH19 2GW

W: hc-one.co.uk

