



# CASTLE VIEW

RETIREMENT LIVING | WINDSOR

## Pet Policy

**Castle View Retirement Living recognises the companionship a pet provides and the benefits to mental health and physical wellbeing. Living in a village community with shared areas and facilities, we have a policy on responsible pet ownership.**

**Please note you are responsible for your pets at all times.**

Homeowners will need to obtain permission for keeping pets in a home within a Castle View Retirement Living community. Considerations will include the type of pet, the number of pets already within the property, the size of the property including garden and location to other homeowners.

We would recognise animals domesticated for companionship, pets permitted on the ground floor only are general dogs and cats. Pets permitted on all floors are; birds (such as parrots, canaries and budgerigars, cockatiels, finches), hamsters, guinea pigs, rabbits, gerbils, tortoises, registered dogs (guide and therapy dogs) and house cats (do not leave the apartment). Castle View will not give permission for any animal, recognised as potentially dangerous or wild, and/or it deems would suffer if kept as a pet.

Consent to keep pets in properties at Castle View Retirement Living can be withdrawn at any time in accordance with the Lease and homeowners must ensure that any pets adhere to this Pet Policy so that everyone living within Castle View Retirement Living enjoys the buildings, facilities and grounds.

### Signed by Homeowner

Signature

Name of Homeowner

Date

### Signed on behalf of Castle View Retirement Living

Signature

Village Manager

Date



Castle View Retirement Living, Helston Lane, Windsor, SL4 5GG  
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PET POLICY FORM | V4.0624

### These are the conditions under which homeowners may keep pets at Castle View:

1. Castle View Retirement Living will normally only consider granting consent for 1 dog or 1 cat located on the ground floor level only, with the exception of registered assistance or guide dogs and house cats.
2. Non house cats may be kept in ground floor properties only where they can access the garden via the patio door at the homeowner's risk and responsibility. Any cats which are allowed out of the homeowner's property in this manner must be monitored and controlled by the owner and any allowed to roam free must be encouraged to keep away from the landscaped courtyards and discouraged from entering other homeowners apartments. Castle View Retirement Living recognises that this may be difficult but reserves the right to withdraw consent if there are, in its sole discretion, an unacceptable level of complaints from other homeowners.
3. Dogs must be kept on leads at all times and under the owner's control. There are many footpaths and countryside walks around where dogs may be exercised subject to statutory regulations.
4. No dogs are allowed onto the Lawn. Please exercise dogs elsewhere so that the grass does not become discoloured.
5. You must pick up after your dog. Dog waste should be placed in a tightly sealed bag and deposited in the bins marked for dog waste.
6. Dogs are not permitted in the Bistro and Sky Lounge, with the exception of registered assistance or guide dogs (please note that to be classed as an Assistance Dog, the dog must be registered for support with hearing difficulties, epilepsy, diabetes and physical mobility assistance).
7. Dogs must not be allowed to create noise or nuisance in the properties which affects other homeowners.
8. Homeowners must provide information for each pet where consent is provided by Castle View Retirement Living, including contact details of their veterinary practice and a nominated person who will care for their pets in case of an emergency.
9. Homeowners are responsible for their pets in accordance with the Animal Welfare Act. If Castle View Retirement Living believes that a pet kept in the property has been neglected or abandoned, they will report it to an appropriate animal welfare organisation.
10. Homeowners must not leave their pets unattended when they are away unless clear arrangements have been made for their care and Castle View Retirement Living has agreed in writing.
11. Dogs should not be left unattended in the property for more than 4 hours at a time (This may be retracted on receiving any complaints).
12. All pets kept at the property must be vaccinated and regularly treated for fleas and worms (if appropriate).
13. Homeowners are responsible for keeping the property clean and free from parasites, such as fleas.
14. Pets belonging to daily visiting friends and relatives must adhere to the pet policy and it is the homeowners' responsibility to make sure that any such daily visitors are aware of this policy. Homeowners must ensure that their daily visitors abide by the pet policy. Daily visiting pets are allowed to visit homeowners on the upper floors. When visiting, they are to be kept inside the property at all times and must abide to the conditions of the pet policy.
15. Homeowners must ensure their pets do not cause a nuisance to neighbours. This includes excessive noise or aggressive behaviour. Dogs must be kept under control at all times.
16. Pets must not be allowed to foul inside the property, except for caged pets and pets trained to use a litter tray.
17. Any animal listed in the schedule of the Dangerous Wild Animals Act 1976 may not be kept at the property.
18. Any dog listed under the Dangerous Dogs Act 1991 may not be kept at the property.
19. Homeowners may not breed animals or offer for sale any animal in the property.
20. Homeowners who wish to obtain their first pet or an additional pet after moving into the property must first apply for permission from Castle View Retirement Living.