





LAUGHTER



OUR APPROACH TO CARE

At Acorn Court our devoted team cares for our precious residents with the same tenderness and compassion as shown to our own family members. Going beyond our training and experience of someone's medical and physical needs, our approach to exceptional care also focuses on gaining a deep understanding of who each individual is.

By recognising how someone enjoys spending their days and the people and possessions that fill them with a sense of joy and belonging, we are able to provide loving, dignified and kind care, supporting residents to live fulfilled and meaningful lives.

This is our residents' home and we are proud to provide different levels of care, meaning many of our residents are able to continue living with us even if their care needs increase over time.



OUR RESIDENTIAL AND NURSING CARE

We pride ourselves on being one of the leading care homes in Redhill, where our dedicated and trained team members deliver loving, high-quality care 24 hours a day, 365 days of the year.

For many people needing short-term or long-term care, our community at Acorn Court is a lifeline. Alongside our kind and discreet personal care and support, our skilled nursing team provides a range of acute medical care around-the-clock based on specialist knowledge and leading clinical practices.

Unobtrusive monitoring of vital statistics, expert nursing interventions and administering time-sensitive medication throughout the day and night, support our residents' comfort and wellbeing.



OUR DEMENTIA CARE

We support our residents to live meaningful lives full of contentment and happiness, irrespective of the type of dementia they live with and their symptoms.

By nurturing each person's individuality and developing a true understanding of them, we can instinctively recognise how their condition affects them in different ways.

Using this knowledge of each person, we are able to tailor our care in a flexible and responsive way as someone's symptoms change and their condition develops.

This approach helps us to minimise insecurity, anxiety and frustration and continually promote choice and independence, nurturing feelings of calmness and safety.



NAMASTE

NAMASTE CARE

With soothing lighting, relaxing aromatherapy scents, tailored hand massages and sound therapy, our lounge and bedrooms are transformed into an oasis of calm where we bring comfort and pleasure to our residents throughout our regular Namaste Care sessions.

Our team, alongside family members who are welcome to join in, take an unhurried, loving and calm approach to all interactions, ensuring residents have the time and support to relax and connect with their own senses as well as the space and people around them.

The multi-sensory sessions are completely bespoke for each individual. We combine the detailed knowledge we have of each person, personal items that bring them joy and approaches and therapies which each person finds relaxing and engaging, to tailor their experience.

This holistic approach enables our team members, and our residents' loved ones, to achieve deep and meaningful connections with each person where everyone is fully present in the moment.



HAPPINESS

LIFE AT ACORN COURT

In our warm and welcoming care home, we embrace individuality and support residents to remain as independent as possible whilst empowering them to spend their days doing things they love.

Our residents have built a lively community within their home. Friendships have been forged over creative activities, connections made through shared memories in reminiscence sessions, and we come together for everything from relaxing mealtimes to karaoke sing-a-longs and summer garden parties.

There is always something going on in our home and our residents always have a friend to share it with. We are proud to nurture a fun, loving, and inclusive atmosphere.





MEANINGFUL ACTIVITIES

Our residents' ongoing health and wellbeing is paramount. We know that keeping active, both mentally and physically, whilst maintaining a sense of purpose are key to individuals' happiness, contentment and joy.

There are so many opportunities at Acorn Court to bring fun and laughter into our residents' lives with an array of activities from seated exercise to relaxing in our hair and beauty salon or doing a spot of gardening. We host everything from 'Feel Good Sessions' of group singing and performances to our make a wish initiative, welcoming visiting children, bake-offs and reminiscence memory games!

We are the proud owners of a Tovertafel 'magic' games table and like to keep our minds active through a range of entertainment. Our residents also have a wonderful friendship with the children at our local school.

Of course, for those who relish a little quiet time, we have animal therapy and a variety of cosy corners to sit and read the paper or a favourite book.



DINING EXPERIENCE

We are passionate about providing an array of appetising and nutritious home-cooked meals for our treasured residents to enjoy with friends or in the comfort of their own room.

With varied menus based on our residents' favourites, our freshly prepared food reflects the seasons.

Breakfast includes both continental and cooked options and lunch sees appetising choices such as chicken and leek pie, stew and dumplings and roast beef with all the trimmings. For dinner we have delights such as the homemade soup of the day, an array of sandwiches and a hot option. Of course, we always have a beautiful array of desserts too and there is a selection of hot and cold drinks, biscuits and snacks available around the clock.

We always promote independence and dignity which is reflected throughout the dining experience with the help of adapted tableware, gentle support from our kind team and food that meets our residents' special dietary requirements and cultural preferences.



COMPASSION

OUR TEAM

At the heart of the wonderful care we provide is our compassionate team who are carefully chosen for their values and unwavering dedication to caring for our residents with tenderness, kindness and respect.

Acorn Court is formed of nurses, carers, managers and team leaders who, in turn, are supported by a wider team of catering, housekeeping, maintenance, lifestyle and front of house experts.

Each team member has shown a natural flair for care, regularly going above and beyond their role in order to make our residents feel loved.

It is our commitment as a care provider to nurture and invest in all team members by providing ongoing training, support and recognition. This is vital to ensure everyone feels valued and happy as a member of our Acorn Court family.





HOME MANAGER, PAULA DEADMAN

As a child, Paula knew she wanted to become a nurse and that passion, to make a positive difference to people's lives, never wavered. Since qualifying as a registered nurse in her mid-20s, she's gained a wealth of experience working as a staff nurse, sister and matron in hospitals and the community and as a care home manager.

After joining our Acorn Court family as our director of nursing, Paula was promoted and became our home manager in 2024.



OUR CARE TEAM

Each member of our care team is skilled and passionate about the care they deliver. It is essential that, in addition to having in-depth training and knowledge, each team member embodies our ethos of delivering compassionate care in a loving and dignified way.



LIFESTYLE CO-ORDINATORS

Our Lifestyle Co-ordinators work tirelessly to bring fun and laughter into our residents' lives. Whether keeping them connected with the community, inspiring new hobbies or re-living cherished memories in meaningful reminiscence sessions. Our team is committed to ensuring everyone is catered for, is connected to friends and family and has purpose to their days.



SUPPORT TEAM

Our home is underpinned by a dedicated support team which includes our catering team, front of house, maintenance and housekeeping. Each person is carefully selected for their commitment and dedication to their role and the positive impact they can each have on the lives of our residents, their friends and family, our wider team and local community.



OUR HOME

In addition to offering the highest quality of care, our home has exceptional facilities that make life enjoyable and engaging for all residents, whatever their needs and personal preferences.

We have spacious lounges on each floor with cosy and comfortable seating, complete with integrated home entertainment systems, where residents can relax and enjoy activities. Our stylish dining rooms are where residents come together for delicious home-cooked meals in the company of others and we also have a variety of gorgeous gardens and balconies which wrap around our home to be enjoyed throughout the year.



BISTRO

The bistro offers a variety of hot and cold drinks and homemade cakes and pastries which can be enjoyed in relaxed and stylish surroundings.



CINEMA

This luxury widescreen experience enables residents to sit back and enjoy both old classics and new releases with their friends - complete with fresh popcorn, of course!



HAIR AND BEAUTY SALON

Residents can enjoy a pamper in our hair and beauty salon, offering a range of relaxing treatments, including hairdressing, hand massage, manicures and pedicures.



ELEGANT LOUNGES

Light, bright and spacious lounges, some with balconies, provide places for residents to relax, catch up with their favourite TV show and socialise with friends.



PRIVATE DINING

Our beautiful private dining room is the perfect space to host a dinner party or celebration with delicious food and drink prepared by our in-house catering team.



LIBRARY

Our library has an extensive collection of print and audio books for residents to enjoy. It's also a nice quiet space for those wishing to make video-calls with loved ones.



SUPPORTING FAMILIES

We understand that choosing a care home for a loved one, can be a really difficult and emotional decision for everyone and so we're here to support you and your family.

Whether you need answers to questions, a listening ear or a shoulder to cry on, our expert team can help you navigate the often complex and confusing world of care. And, if you decide that we are the right care home for your loved one, this support will continue as you become part of our Acorn Court family too.

Our residents' family and friends play a vital role in home life. Spending quality time together during in-person visits, regular phone calls, newsletters, and Facebook posts all ensure our relatives play an active part in their loved one's life.





MEET OUR RESIDENTS AND FAMILIES

We had the pleasure of speaking to some of our treasured residents and families about the quality of the care they have received.



Pam

Resident's Daughter

“As a family we are so very grateful for the wonderful care, love and dignity shown to our Mum during her time at Acorn Court.

Everyone was so lovely not only to her but to us as a family. Nothing was ever too much trouble and as we got to know the staff we realised Mum had become part of a big loving family.”



Julian

Resident's Son

“My mother has been at Acorn Court for over 3 years. The care provided has been excellent. My mother's needs have been attended to with professionalism and compassion.

The staff engage and show interest and make the home a great place to be a resident and visitor.”



Deborah

Resident's Daughter

“The care my mother receives at Acorn Court is superb. To see her smiling and enjoying all the activities, whilst being cared for by professional, kind staff is so reassuring.

She is always given the option to spend time with other residents or have a quiet time on her own, always treated with respect and given choices.”

OUR AWARDS & CQC

Acorn Court has won a number of awards over the years.

We are proud of our CQC rating which is 'Good' in all 5 keys areas including 'Safe', 'Caring' and 'Responsive'.

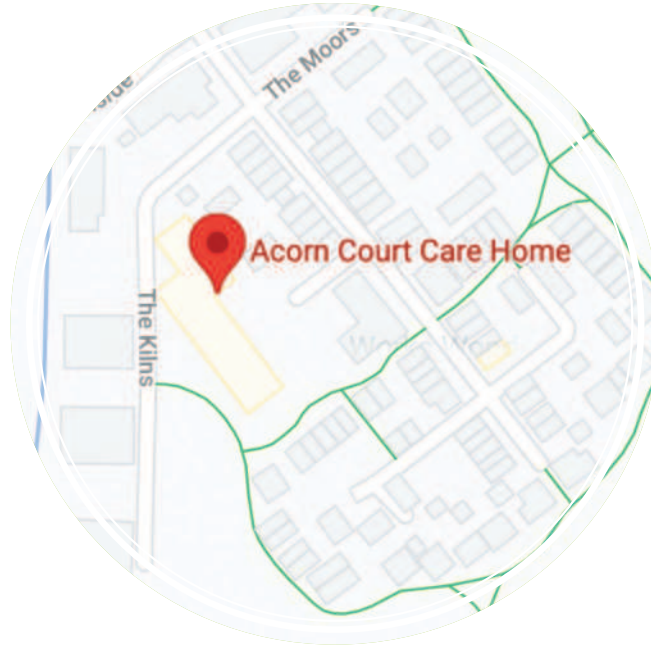
We are also thrilled to be in the UK's Top 20 Mid-sized Care Home Group 2026, as rated by carehome.co.uk. This award is extra special as it's based on review scores from residents and their families.

Our other accolades include being Highly Commended for Dignity in Care at the 2023 and 2025 South East Great British Care Awards and finalists at the Surrey Care Awards 2024. We also hold Platinum Accreditation with the Gold Standards Framework for our end-of-life care.



20 February 2021





CONTACT US

We appreciate the care sector can be tricky to navigate at times and we are committed to supporting you as much as possible through, what can often be a difficult and emotional time.

Our dedicated team is always happy to answer any questions you may have. You can contact us by:



Calling us on:

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Emailing us at:

enquiries.acorn@carebase.org.uk



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