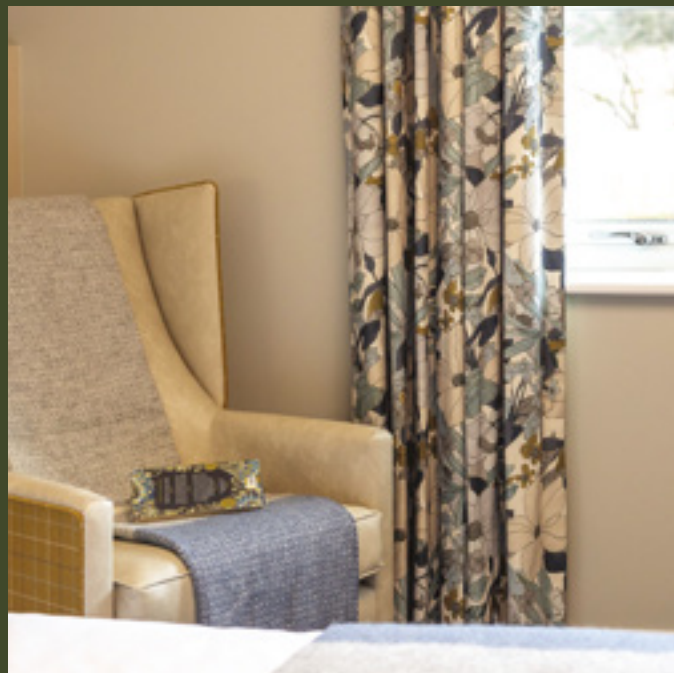


AUSTERBY GARDENS

CARE HOME



Welcome to Austerby Gardens

We're here to make your care journey as smooth as possible.

We're experts in care and so we understand that choosing your new home may not be easy. It's a big decision, but we can reassure you that we will support you throughout. Our goal is a good night's sleep for residents, knowing they are safe and cared for — and for families, knowing they've made the best choice.

We look forward to bringing you peace of mind.

**RESIDENTIAL AND DEMENTIA CARE
IN A BEAUTIFUL SETTING.**

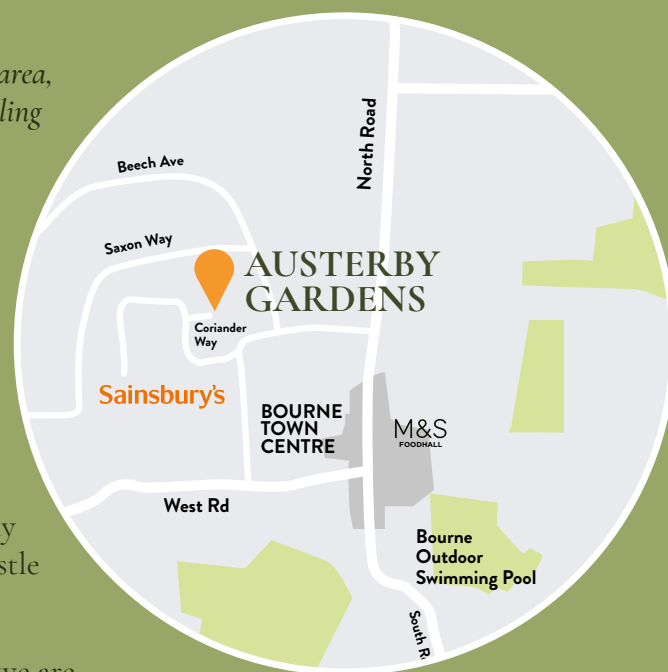
Bourne

Austerby Gardens care home is in a charming residential area, set in the heart of Bourne. Just a short walk from the bustling high-street, the home is well-connected to the local community and market town history, where residents and loved ones can enjoy a variety of shops, cafes, leisure facilities, and local amenities.

With the picturesque Lincolnshire countryside on its doorstep, Austerby Gardens is a stone's throw away from Bourne Wood and Wellhead Park, perfect for taking a peaceful stroll and admiring the area's natural beauty. For those wanting to delve into Bourne's rich history, Austerby Gardens is ideally placed to explore popular attractions like Bourne Castle and Bourne Abbey Church.

Community is at the heart of everything we do, and we are proud to build strong connections with local groups and organisations, creating meaningful connections and friendships that enrich the lives of both our residents and those who visit.

DROP IN FOR A COFFEE:
12 Coriander Drive, Bourne, PE10 9NZ



CRYSTAL CLEAR PACKAGE

All-inclusive fee

Transparency is at the heart of everything we do —
including our pricing.

Our all-inclusive approach means one clear, fixed weekly fee that covers everything you or your loved one needs to feel at home, with no hidden extras. You can trust that our pricing, policies, and all our interactions are clear and straightforward.

As well as exceptional care, our personalised all-inclusive package includes a range of thoughtful touches — from hairdressing and chiropody appointments to local day trips, daily newspapers, and a variety of activities. Residents can also enjoy added comforts such as a mini fridge, smart TV, and special dining experiences with family.

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Every aspect thoughtfully planned

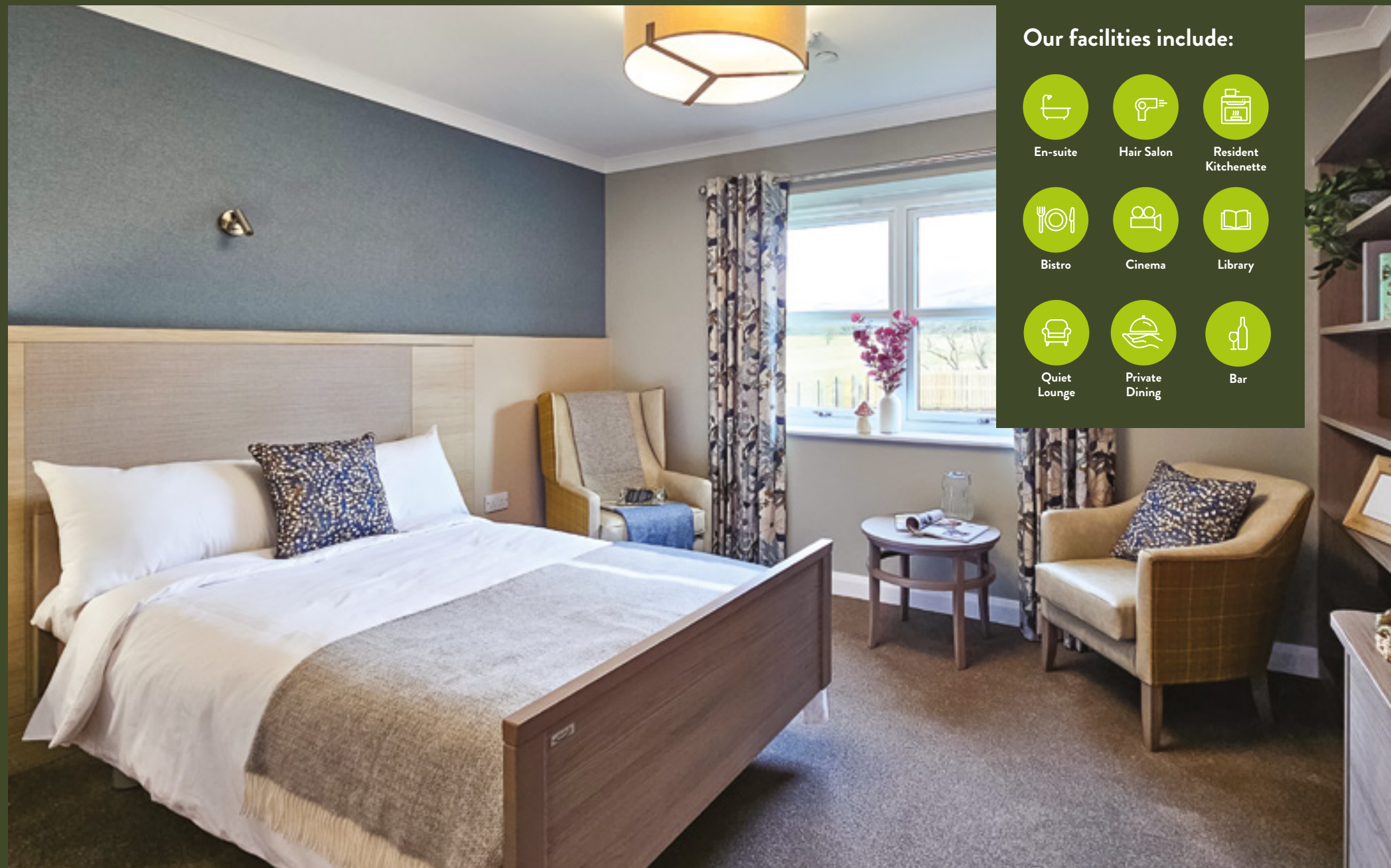
We work with our building partners, interior designers and suppliers to create beautiful, welcoming spaces, that deliver the best of luxury while feeling like home.

Our bedrooms are light and airy, with an en-suite wetroom, queen size bed and mini fridge. Some of our bedrooms have patio doors, to allow easy access to the outside, and a breath of fresh air.

You are welcome to personalise your room with treasured items of furniture, art or collectibles. In fact, we encourage it, as it can help you settle in quickly and special treasures are a great talking point when meeting our team and your new neighbours.

Our lovely home has beautiful spaces for you to relax, chat to friends, or welcome visitors. We have a boutique cinema, hairdresser, café and private dining.

www.crystalcarecollection.co.uk



Our facilities include:



En-suite



Hair Salon



Resident
Kitchenette



Bistro



Cinema



Library



Quiet
Lounge



Private
Dining



Bar

RoomMate by
sensio



Quietly Supporting *Your Safety and Independence*

RoomMate by Sensio is a privacy first safety sensor, discreetly located on the media wall in resident bedrooms and designed to support individual care needs whilst respecting privacy.

The sensor quietly helps care teams understand when support may be needed - without cameras, noise, or constant interruptions.

By using smart, thoughtful technology, RoomMate helps our care teams to spend more time doing what matters most: providing attentive, compassionate care to your loved ones.



Sensio uses infrared technology to quickly alert team members of a fall or incident in a resident's room.



Features include:



For now and for the future

Sustainable features in our care home create a healthier environment that directly supports resident wellbeing and daily interests. Beautifully landscaped gardens offer peaceful, accessible spaces where residents can relax, socialise, or engage in hobbies such as gardening, bird-watching, or gentle outdoor exercise. Sustainable technologies like solar panels and efficient heating and cooling systems help maintain a comfortable indoor climate. These energy-smart features reduce the home's environmental impact without compromising on care quality.

Built with eco-friendly materials, the home also features smart LED lighting, movement sensors, and water-saving systems that lower energy use.

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The best part of the day

Let's face it, mealtimes are often the highlight of the day. They're a chance to spend time with friends, share great food, catch up on news, and perhaps enjoy a glass of something lovely.

Our talented chefs prepare all our meals from scratch, using the freshest seasonal ingredients and locally sourced produce wherever possible. From classic favourites to exciting new dishes you may not have tried before, every menu is designed around our residents' preferences and nutritional needs. Freshly baked cakes and treats are always available, and whatever your tastes or dietary requirements, there's sure to be something you'll love. Snacks and drinks are also available throughout the day, so there's always something on hand.

We also love welcoming families and friends to join us for a meal. Whether it's Sunday lunch, visitors from out of town, or simply a chance to catch up, our chefs enjoy crafting dishes to suit any occasion and make these moments truly special.



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SAMPLE SUPPER MENU

TO START
HOMEMADE ROASTED TOMATO
& BASIL SOUP
~ served with freshly baked bread & butter ~

MAIN
SMOKED MACKEREL SALAD
WITH BOILED EGG & BEETROOT
SANDWICH
or
CHEESE & BISCUITS
~ available upon request ~

DESSERT
MELON & PINEAPPLE COCKTAIL
or
FRESH FRUIT
YOGHURT
ICE CREAM

SAMPLE LUNCH MENU

TO START
HOMEMADE LEEK AND POTATO SOUP
~ served with a warm, buttered bread roll ~
MOZZARELLA AND TOMATO STACKERS

MAIN
CREAMY GARLIC AND CHICKEN PASTA
SALMON FILLETS IN A LEMON SAUCE
NUT ROAST
~ All served with potatoes and seasonal vegetables ~

DESSERT
CHEESE BOARD
~ with artisan biscuits, celery and grapes
CHOCOLATE ORANGE CHEESECAKE
FRUIT CRUMBLE AND CUSTARD

TO FINISH
HOMEMADE BISCUITS AND COFFEE

We know that mealtimes can be the highlight of the day.
We pride ourselves on offering delicious, home-cooked dishes made from fresh, local ingredients.
From cosy tables for two, to dining with a show afterwards, celebrating a special occasion
or welcoming people to dine with you, our team love to make it happen.

Life is for living

Forget what you think you know about “typical” care home activities, we’re all about bringing joy and fun to every day.

We offer a varied, personalised activities programme to help you continue with your current interests, take exercise, make new friends or maybe take up a new hobby. Try art, cooking, yoga, join one of our social groups, enjoy guest entertainers or just relax in one of our lovely spaces.

Whether you’re an avid gardener, a music lover, or just someone who enjoys a good chat over afternoon tea, there’s always something to look forward to.

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Sample Activity Programme

10:30AM

OUTDOOR GARDENING CLUB

11:30AM

ART & CRAFT - LEAF PRINTING

2:00PM

**COMMUNITY VISIT -
LOCAL ATTRACTION**

3:30PM

LIVE MUSIC

6:30PM

QUIZ & COCOA

Outdoor activities – Weather Permitting

*Encouraging connection, creativity,
and wellbeing every day*

Care is what we do. We believe that great care coupled with kindness and interacting with others can be transformational. We prioritise the dignity and wellbeing of every resident, working closely with families, nurses, and GPs to ensure truly personalised support.

We listen, learn and take the time to understand our resident's life story, as well as personal preferences and likes and dislikes – our care is shaped around our residents.

Our goal is to make your experience of living with us enriching, stimulating and personalised to you. We want you to live as independently as possible and will support you with dignity and compassion. We offer residential and dementia care, and respite stays for when you need a little support.

We're proud to provide high-quality, person-centred care in a safe and nurturing environment, where every individual feels valued, supported, and at home.

Our friendly team are here to help with your care journey, feel free to drop in or give us a call to find out more.

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*Looking after you
is our privilege*



Anthea Turner

Crystal Care Collection Ambassador

Anthea Turner, television presenter and advocate for positive living, is our Crystal Care Collection Ambassador, helping to celebrate the care, community spirit, and wellbeing in our homes across England and Wales.

With a genuine interest in people and their stories, Anthea supports Crystal Care Collection's commitment to enriching the lives of residents and highlighting the importance of compassionate, person-centred care. In her role, Anthea enjoys visiting care homes, chatting with residents and team members, and seeing first-hand the warm, welcoming communities that make Crystal Care Collection homes such special places to live.

www.crystalcarecollection.co.uk



“Quality care is one of the most important pillars of later life, and a strong sense of community within a care home can transform lives.”

Anthea

AUSTERBY GARDENS

CARE HOME

12 Coriander Drive,
Bourne,
PE10 9NZ

Our What3Words location is Cheek.Evoke.Wakes

t 01778 243209
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w www.crystalcarecollection.co.uk

