

Belle Vie 

Your Home. Your Care. Your Way

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Contents

About BelleVie Care	5
Our Services	9
Our People	11
Comprehensive Training	13
Community	15
Thrive with BelleVie	17
Our Stories	19
Our vision and mission	26
Contact Us	29



About BelleVie Care

At BelleVie, we're reshaping the care experience. Our devoted team of Wellbeing Support Workers goes beyond ensuring your safety; they are dedicated to truly understanding you, making sure that your time with us is not only secure - but also deeply meaningful.

Our mission is to redefine the future of care, fostering communities that thrive, where every member of the care ecosystem is valued.

We extend beyond conventional care, providing a spectrum of services tailored to help you flourish at home. From personalised grooming services like nail care and hairdressing to expert guidance on nutrition and in-home tech support, BelleVie stands as your comprehensive partner in every aspect of your wellbeing.

Our goal is to cultivate a supportive environment where you can relish your days, reconnect with past passions, explore new hobbies, and actively engage with your community. Your comfort and satisfaction remain at the forefront of everything we do.

BelleVie is regulated by the Quality Care Commission, which has recognised our services as 'Good'. And rated our exceptional responsiveness as 'Outstanding' in Oxfordshire.

We consistently receive positive feedback from the individuals and families we serve. In recognition of our commitment to excellence, we were honoured with five prestigious industry awards at the National Home Care Awards 2024, including the top Grand Prix Award for best home care provider.

Welcome to a new era of care at BelleVie, where your wellbeing is not just a priority, but our purpose.



"The care sector is in crisis, and it's widely accepted that the current 'time-and-task' model of delivering care is broken. It leaves those being supported feeling like items on a tick list, not human beings; and employees are driven away from what can be a fulfilling, meaningful career. There is a growing demand for quality care, and at BelleVie we are doing things differently."

Trudie Fell, BelleVie CEO and Co-founder.



Bellevue, where your
wellbeing is not just
a priority, **but our
purpose**

Exceptional services to ensure peace of mind

Companionship

Our caregivers go beyond the conventional role, offering genuine companionship. They become trusted friends, providing emotional support and genuine human connection.



Personal Care

Respecting individual dignity, our caregivers provide personalised assistance with daily activities, ensuring that our clients maintain a sense of independence and dignity.



Medication Assistance

Our teams are well-versed in medication management, ensuring that each dose is administered accurately and on schedule, promoting health and wellbeing.



Housekeeping

Our housekeeping services at BelleVie encompass meal preparation and maintaining a nurturing home environment. We prioritise creating a space where you can thrive and feel utmost comfort. From ensuring cleanliness to preparing nutritious meals, our goal is to support your wellbeing by taking care of the practical aspects of your home life.



Dementia Care

Understanding the unique challenges of dementia, our teams are highly trained to provide compassionate and specialised care, fostering a supportive environment for individuals and their families living with dementia.



Respite Care

Recognising the importance of caregiver wellbeing, our teams offer respite care, providing temporary relief to primary caregivers while ensuring a seamless transition in care.



End-of-Life Care

During the sensitive period of end-of-life, our teams provide compassionate and supportive care, ensuring that individuals are surrounded by comfort and dignity. Trust is the cornerstone of our service.



Brain Injury Support

Our caregivers are trained to provide support to individuals with brain injuries, helping them navigate daily challenges and rebuild their lives with compassion and understanding.



Palliative Care

In times of serious illness, our compassionate teams offer palliative care, focusing on enhancing the quality of life for both the individual and their family.



Trips out As part of our commitment to wellbeing, we recognise the importance of enjoying outings like coffee or lunch. If, during a planned visit, you choose to go out for lunch or to a café, and our Wellbeing Support Worker accompanies you, it is expected that you cover the expenses for both yourself and them. However, when our Thrive with BelleVie service involves accompanying you on a day out, to a café, or for lunch, a Thrive with BelleVie commission of up to 30% will be applied to the expense.





Our People

Purpose-driven, small care teams, carefully selected from the local community.

We take pride in carefully crafting our small teams from individuals right from within your neighbourhood. Why? Because we understand the power of familiar faces, recognising that the people we support find comfort in seeing the same friendly faces daily, those who intimately understand their community and the daily rhythms of life in their home villages and towns.

The foundation of our approach lies in the meticulous selection of team members. We believe that the strength of our caregiving lies not just in skills but in shared values, unwavering commitment to those we support, and the innate ability to be outstanding caregivers.

Each team member is handpicked, ensuring they resonate with the ethos of BelleVie Care and are dedicated to providing you with the utmost peace of mind. Our dedicated community teams offer comprehensive support across a spectrum of areas, catering to the diverse needs of our clients.



The highest standards of ongoing comprehensive training

At BelleVie Care, our Wellbeing Support Workers undergo comprehensive professional training, meeting the high standards set by the BelleVie Care Certificate. We prioritise continuous learning, ensuring our teams stay current on various topics, including nutrition, mental health, and end-of-life care.

As part of our commitment to excellence, our teams also become Dementia friends and are certified in administering medication.

To further support our teams, we have dedicated regional Wellbeing Leads and Coaches. They facilitate weekly team meetings and monthly reflective practice sessions, creating a dynamic learning environment that enhances the quality of care we provide.



BelleVie & Community

At Bellevie, we're not just in the business of providing care; we're in the business of building connections, creating bonds, and making our communities stronger one smiling face at a time. Our secret? We're not just any care provider; we're your neighbours, friends, and fellow community members.

To us, care is more than just providing support; it's about forming genuine connections, building real, meaningful relationships, and connecting communities.

We currently operate in four major regions: Oxfordshire, Buckinghamshire, Northumberland, and Newcastle. Each area is served by small, intimate teams. This ensures that you see the same friendly faces day in and day out, allowing you to truly get to know our Wellbeing Support Workers.





Thrive with BelleVie Services to support you at home


We know it can be hard to find reliable services at home so we've created Thrive With BelleVie. A website that you can search and book from a range of vetted Partners who offer different at-home services, to make life simpler for you.


Thrive offers everything from hairdressing, manicures, pedicures, housekeeping, cleaning and much more. Each one of our Partners are recommended by your community and undergo a rigorous vetting process, including referencing, training and police checks.

You can find and book our additional Thrive services by visiting: **www.thrivewithbellevie.co.uk** or call us on **01235330832** or email our Thrive team at **Thrive@belleviecare.co.uk**

Our Thrive with BelleVie services are not included in our care packages and are charged separately.


Just some of our Thrive with BelleVie Services;

 Manicure / Pedicure

 Hairdressing

 Housekeeping

 DIY

 Nutrition advice

 Yoga



Our Stories

Joan's Journey with Dementia

When Joan was first diagnosed with dementia, we started visiting her to help with her daily routines and support her in continuing to do the things she loved. Our team delighted in creating special moments for Joan, like baking her favourite cake—a cherished recipe she remembered making with her mum and sister.

Joan's daughter, Catherine, juggled a full-time job and a young family. When she visited her mum, she wanted to savour quality time together. We facilitated this by ensuring Joan had everything she needed to thrive in the home she once shared with her late husband. This way, when Catherine visited, they could enjoy leisurely strolls along the riverside or spend peaceful moments pottering around the garden.

For Joan, thriving at home included having nutritious, frozen meals delivered regularly, giving her a welcome break from cooking a few nights a week. Our Wellbeing Support Workers developed a deep bond with Joan, learning her likes and dislikes. This understanding, combined with advice from a nutritionist, formed the foundation of Joan's personalised menu. Our team carefully selected and shared this menu with Joan during support visits. Catherine also received a copy of the menu and nutritionist's advice monthly, giving her peace of mind that her mum was eating well.





Jim's Story - Compassionate Palliative Care

Jim was diagnosed with a terminal autoimmune skin disease, adding to his previous diagnosis of dementia. Due to his condition, he was confined to bed with very limited physical capacity. Initially, doctors gave Jim only four to five days to live, but further assessments confirmed that his condition had stabilised.

Jim's wife, Ann, found it increasingly difficult to manage his skin disease alone and had previously hired a live-in carer to help, hoping to spend precious time with him. Unfortunately, the arrangement wasn't working, prompting Ann to seek an alternative. She was drawn to BelleVie because of our holistic approach to care, focusing on the entire person rather than just their physical needs. Ann appreciated that Jim was seen as a unique individual and not just another case.

After an initial conversation with one of our Trusted Assessors, where we learnt about Jim's interests and wishes, Ann decided that BelleVie was the right choice for their family. As our team got to know Jim, they each contributed their diverse backgrounds to brighten his days. Jim began to eagerly anticipate his visits, enjoying the singing and poetry activities the team organised. Seeing him so engaged brought Ann much joy.

While we provided practical care for Jim, allowing Ann to spend more quality time with him, our person-centred approach also focused on bringing happiness into his days. Ann greatly valued the support from our Wellbeing Support Workers, knowing she could turn to them for advice and comfort whenever needed. Ann will always be grateful for the joy and care we brought into Jim's life during such a challenging time.

Sheila's Companionship Care Journey

When we first visited Sheila, it was clear that her quality of life could be greatly improved. She felt frustrated being stuck at home all day and often struggled with boredom, which impacted her both mentally and physically.

We took the time to build a meaningful relationship with Sheila, discovering what truly brought her joy and motivation. One of our dedicated Wellbeing Support Workers, Lisa, played a crucial role in this. With the time and care to establish a trusting, personal connection, Lisa uncovered Sheila's love for birdwatching and her broken binoculars. We provided a spare pair, reigniting Sheila's passion for observing birds.

Lisa also learned that Sheila loved going to the cinema. She accompanied Sheila to a pop-up cinema organised by Age UK, which brought back cherished memories and introduced new experiences. Beyond activities, Sheila deeply valued companionship. She enjoyed sharing stories over cups of tea, reminiscing about her time as a nurse.

Through our support, Sheila's quality of life significantly improved. She met new people and developed a wonderful relationship with Lisa. They even discovered a delightful connection: Sheila and Lisa's mum had worked at the same hospital!

Sheila's story highlights the profound impact of companionship care, bringing joy, engagement, and meaningful connections into her life.





Alice's Journey to Independence

Alice, who is autistic, and her mum reached out to us seeking support for Alice's journey towards self-sufficiency. We embarked on this journey by guiding Alice through the steps to employment, assisting her in writing her CV and applying for volunteering roles in the community.

With a passion for animals, Alice found joy in volunteering at the local cat and dog shelter. This experience not only allowed her to indulge in her love for animals but also contributed to building her confidence and communication skills. Now, we're supporting Alice in her quest for permanent employment, a prospect that excites her deeply, along with her venture into house hunting for a flat of her own.

While Alice shares a strong bond with our Wellbeing Support Workers, we also facilitate her connections with friends and help her forge new relationships. This involves her participation in local groups, such as the dog walking group that gathers weekly for seaside strolls.

Alice's journey underscores the importance of tailored support in nurturing independence, fostering personal growth, and creating opportunities for meaningful connections.


Our Vision:


Our vision is to build a society where everyone is valued and supported. A society which values fulfilling careers in care, so every member of the care ecosystem is supported through meaningful, reciprocal relationships.


Our Mission:


Belle Vie is on a mission to reinvent the future of care, so communities are supported to thrive, and all members of the care ecosystem are valued.

Our Values:

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Live Life Well:
Supporting everyone to live life to the fullest, striving to thrive, not just survive.
- 

Community Value:
Building meaningful, trusted relationships for mutual benefit.
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Challenging:
Driving change through ambitious, creative and bold solution led approaches.
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Integrity:
Discovering and learning together, sharing success and failures with dignity and respect.

Our Difference:

We are here to reinvent the future of care work. We are a purpose-driven community which supports life and independence, and puts relationships at the heart of everything we do.

Why We Exist:

We are challenging the care sector to change. Too long has care been undervalued and under-resourced. By creating great jobs in care, we ensure carers can provide the best possible care, and all those receiving support can remain valued members of our community.

What We Do:

We're bringing life and energy back to the care sector. Our teams build communities that care and focus on people, not tasks. We care about your needs, your hopes, your desires and your fears. Care is about supporting a life well lived, it's work with meaning, not just a job.

How We Do It:

We put relationships at the heart of what we do. It's about valuing people: care isn't about the bare basics of survival, it's about providing the support needed to thrive. It's about independence, community and purpose. We're taking things into our own hands, because it costs lives not to care.

Our Defining Attitude:

It's the common purpose, values and culture of Belle Vie to not only care, but to lead by example, and change the sector as a result.

Supporting You
At Home

Belle Vie 

Contact Us

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