



Your Home

Avonbourne Care Centre
Care you can Trust



A Warm Welcome

As the Home Managers of Avonbourne Care Centre, we would like to warmly welcome you to our home in Old Sarum.

It is our vision that the people who live at Avonbourne Care Centre remain connected with their own communities while being a part of ours.

We offer a friendly, comfortable environment with a skilled and enthusiastic team where it's all about you.

We are always available to answer any questions about Avonbourne Care Centre and the lifestyle it can offer you.

We look forward to welcoming you soon.

Kamila Bevan and Jennifer Rafemoyo, Home Managers



It's All About the Care

Personal care at its heart

Our residents are at the heart of everything we do and their wellbeing is paramount. We pride ourselves on delivering care to the highest standards. We try to learn as much as possible about each person who lives with us, so that we can provide them with care and support tailored to their individual needs and preferences.

A home with warmth and understanding

We believe that our residents should enjoy life in an atmosphere of warmth and understanding. Residents are cared for by people who appreciate their need for privacy and who will respect their dignity and freedom of choice.

Working closely with Dementia UK

We are among the first care providers to employ our own specialist Admiral Nurses and have been leaders in exploring other innovative ways of caring for people living with dementia, such as themed destination areas and meaningful activities.

Compassionate, professional and friendly

At Avonbourne Care Centre we offer compassionate, individualised residential, respite, and dementia care for up to 120 residents in a relaxing, friendly and comfortable household. We believe our professional expert care team are the best people to provide the personal care you need.

The Orders of St John Care Trust (OSJCT)

OSJCT is one of the UK's leading not-for-profit care organisations working solely to provide high quality care for older people.

Our care is underpinned by the ethos of our sponsoring Orders, The Sovereign and Hospitaller Order of Malta and The Venerable Order of St John of Jerusalem.

Drawing on their 1000 year history of care, they nominate volunteer Trustees to help to ensure the quality of our care runs through everything we do.



Avonbourne Care Centre

Avonbourne Care Centre offers dedicated, person-centred care in a convenient location a short distance from the amenities and transport links of Old Sarum. Offering two distinct homes that allow residents to thrive, the specialist layout and décor are designed with your wellbeing and comfort in mind; cosy lounges are available to relax in, as is our secure, vibrant garden and balconies where you can take advantage of sunny days.

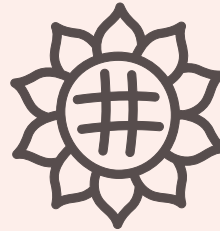
Avon Court

Avon Court is specifically designed for those who need specialist dementia care, and incorporates a number of features to promote contentment and a sense of belonging. Social activities are tailored to deliver sensory and reminiscence therapy, with an Omi table providing a tailored experience for those needing a more individual approach.

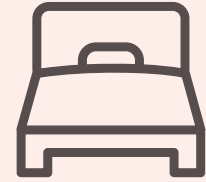
Bourne House

Looking after residents that need a little extra help to maintain their independence, Bourne House has a Home Manager and Deputy Manager, who lead the friendly, professionally trained team around the clock to give you the support you need, however you wish to spend your day. Bourne House is also home to our nursing residents.

Avonbourne Care Centre specialises in:



Dementia Care



Residential Care



Respite Care



Nursing Care



“We had concerns when Mum needed to go into residential care - but we have none now. Staff are friendly, supportive, always smiling and happy to help. Food is varied and plentiful - facilities are clean and fresh and full use is made of all area's to maximise and help residents enjoyment of their days.”

Avonbourne Care Centre is set at the heart of the community and offers a warm and friendly home environment. The private bedrooms are your personal haven and there are comfortable and homely living areas, including relaxing lounges, dining and café areas.

If you are joining us for respite care you will be able to enjoy all of the facilities which include your own en-suite bedroom, our delicious home-cooked meals and daily activities.



Your New Home

Avonbourne Care Centre offers you:

- Heart of home for activities, parties and get-togethers
- Accessible outdoor space including gardens with fruit trees, and balconies from our upper floors
- Cinema room
- Coffee lounge
- Hairdressing salon
- Visiting doctor, nurses, opticians and dentists
- Visiting chiropodist
- Dedicated Activities Co-ordinators
- Freshly home-cooked meals
- Laundry service
- Regular resident and relative forums
- Weekly community events

Each room offers:



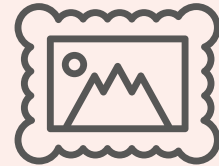
A private bed-sitting room



An emergency 24 hour call system



En-suite shower rooms



Plenty of space to personalise your room with your own things from home

Tasty, Home Cooked Meals

A talented chef and kitchen team prepare tasty, home-cooked meals. The freshly prepared, delicious dishes are carefully balanced to get the best nutritional value, and cater for individual dietary requirements and preferences. Seasonal produce is chosen whenever possible and of course, relatives and friends are always welcome to join.

The menus change daily, with a weekly national dish creating taste experiences from around the world, and the kettle is always on.

A personal dining experience

You are free to take your meals in your room if you wish, or, to enjoy your food in a more social environment, you can join other residents in the dining area.

You are also encouraged to help prepare your own food in the main kitchen and snacks are readily available whenever you feel a bit peckish.

What this includes:



Nutritional
meals



Friends and family
can join



Snacks readily
available



Cater for individual
dietary requirements





“ My elderly mother was staying for respite care for a week. I felt very happy that on my return from holiday she had really enjoyed her stay and especially the activities that were offered. The staff were very warm kind and helpful and she is looking forward to her return next year.”

Activities to Enjoy

We understand how important it is to have daily activities to take part in and enjoy.

Our dedicated Activities Co-ordinators organise a wide programme of events around each person's requests, hobbies and interests. The team will be delighted to assist you to continue with existing hobbies, as well as give you the opportunity to try something new if you would like to.

They make sure everyone can enjoy themselves to the fullest, whether that's with arts and crafts, a coffee morning or more individual pursuits. Visits from outside entertainers happen regularly.

Each resident receives one-to-one time with our Activities Co-ordinators and together they will work on their own personal activity plan and goals.

A typical daily activity schedule might include any of the following:

- Arts and crafts
- Quizzes and musical bingo
- Coffee morning
- Visiting musicians, singers and entertainers
- Seated exercise
- Gardening club
- Film nights with popcorn
- Visit from local school
- Buddy reading and poetry sessions
- Pets as Therapy (PAT) dogs
- Baking club
- Toddler group visits
- Summer fete and BBQ
- Christmas party
- Church service

Your Care Team

All of our Care Team are professionally qualified and trained to the highest standards. Every member of the team holds the Care Certificate.

Home Manager

As head of the home, the Manager ensures the smooth running of the home and that all the team are providing the best possible environment for every resident.

Head of Care

Experts in all aspects of care, the Head of Care is focused on the care delivered in the home and quality of life for all residents.

Activities Co-ordinator

Providing a wide programme of events, a personal activity plan with goals, and delivering activities that are meaningful and resident focused.

Dementia Lead

Responsible for ensuring everyone is up-to-date on the latest learning on dementia and for championing the best quality care for residents with dementia.

Carers

Our professional and expertly trained Carers are on hand around the clock to ensure all residents enjoy a fulfilling and independent lifestyle.

Admiral Nurse

Registered nurses, who are supported by Dementia UK, specialise in dementia care and are available to support families and carers of those affected by dementia.

Housekeeping Team

Maintaining a spotlessly clean home with a smile, all our Housekeeping Team ensure the home is spick and span in all your rooms and communal areas.

Bursar

Supervising ancillary staff, our Bursar is responsible for ensuring our home operates smoothly and on budget.

Chef

Our Chefs enjoy producing healthy, home-cooked meals for our residents, and are on hand if anything is needed for a special occasion or celebration.

Avonbourne Care Centre at a Glance



See for Yourself

We would really love to meet you and show you around Avonbourne Care Centre. To make sure we have plenty of time to find out about your needs and introduce you to the key members of the team, we recommend you contact us in advance to book an appointment.

Alternatively, we welcome you to drop in and see us if you are passing.

We also organise regular events to meet potential residents. If you would like to join our mailing list to find out more about these, please visit our web page to sign up.

How to find us

Avonbourne Care Centre is located north of Salisbury next to the new residential estate on Ramsbury Drive, Old Sarum. If travelling from Salisbury take the A345 towards Amesbury, and at the roundabout follow signs to Old Sarum Airfield (third exit) along Portway. At the next roundabout take the first left and Avonbourne will be on your left. If coming from the north via the A303 take the A345 at Amesbury towards Salisbury and at roundabout (second exit) follow signs to Old Sarum Airfield as above. We have a large visitors car park.



Choosing a Care Home Checklist

| | Y | N | | Y | N |
|---|--------------------------|--------------------------|---|--------------------------|--------------------------|
| First impressions: Is the outside of the home well kept and tidy? | <input type="checkbox"/> | <input type="checkbox"/> | Dining: Can residents eat when they want to? | <input type="checkbox"/> | <input type="checkbox"/> |
| Is the home clean and well maintained? | <input type="checkbox"/> | <input type="checkbox"/> | Are residents offered a choice of menu options for each meal? | <input type="checkbox"/> | <input type="checkbox"/> |
| Care provided: Does the home provide the right type of care for your needs? | <input type="checkbox"/> | <input type="checkbox"/> | Can meals be eaten in a resident's room if desired? | <input type="checkbox"/> | <input type="checkbox"/> |
| Do health care professionals such as opticians, chiropodists and physiotherapists visit the home? | <input type="checkbox"/> | <input type="checkbox"/> | Visiting: Are there set visiting times or are visitors welcome at any time? | <input type="checkbox"/> | <input type="checkbox"/> |
| Does the home have suitable equipment and facilities such as baths, hoists, electrically operated beds and wheelchairs? | <input type="checkbox"/> | <input type="checkbox"/> | Can visitors dine with their relative/friend? | <input type="checkbox"/> | <input type="checkbox"/> |
| Is there a hairdresser based at the home or one who visits on a regular basis? | <input type="checkbox"/> | <input type="checkbox"/> | Is there a relatives'/friends' forum? | <input type="checkbox"/> | <input type="checkbox"/> |
| Do staff get to know residents and understand their personal likes/dislikes/needs? | <input type="checkbox"/> | <input type="checkbox"/> | Activities: Is there a dedicated Activities Co-ordinator or Activities Team in the home? | <input type="checkbox"/> | <input type="checkbox"/> |
| Do staff appear friendly, approachable and caring? | <input type="checkbox"/> | <input type="checkbox"/> | Leisure and wellness: Are individual activities available for residents who are not able to, or who do not wish to, participate in group activities? | <input type="checkbox"/> | <input type="checkbox"/> |
| Bedroom/Communal area: Are the bedrooms clean and well decorated? | <input type="checkbox"/> | <input type="checkbox"/> | Care Quality: Is the home's latest CQC inspection report available to read? | <input type="checkbox"/> | <input type="checkbox"/> |
| Is there a variety of living spaces such as lounges, quiet rooms and dining rooms? | <input type="checkbox"/> | <input type="checkbox"/> | | | |

Our Homes in Your Area

Willowcroft

Odstock Road
Salisbury
Wiltshire
SP2 8BG

osjct.co.uk/willowcroft

Bemerton Lodge

Christie Miller Road
Salisbury
Wiltshire
SP2 7EN

osjct.co.uk/bemertonlodge

Come and see us

To book an appointment, or to attend one of our regular events, please contact us on:

Tel: 01722 429400

Email: enquiries@osjct.co.uk

Web: osjct.co.uk/avonbourne

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Address

1 Mitre Way
Old Sarum
Salisbury
SP4 6GW



The Orders of St John Care Trust is a not-for-profit charity
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