

OUR STAFF

Assured Optimal Care places emphasis on two critical components of our care and the staff who deliver it: quality and trust.

Our staff are experienced, kind and passionate about the services they provide. Your safety is of utmost importance to us, and we train staff to act responsively following your needs as well as cultural requirements.

We interview our carers in person and apply rigorous ID, criminal record and qualification checks to ensure they are right for us. We regularly assess their ongoing training needs, and regular supervisions take place to ensure our staff provide you with an excellent standard of care.

MINIMUM VISIT TIME

Depending on your requirements, we offer a service with customisable visit lengths, with minimum visits from 1-4 hours dependent on location.

A visit should never feel rushed for the individual's safety and to ensure a high quality of care. We know building a strong, trusting relationship is a gradual process. Our staff invest time in your care, ensuring you get the most out of our services.

FUNDING YOUR CARE

Personal care within one's own home might be considered an expensive service. However, this is not necessarily the case. A variety of finance options are available should you need assistance funding your care. Speak to your Local Authority or the NHS Continuing Healthcare Team about finance options available to you.



For further information on any of the services we provide, please contact us by telephone, email or by visiting our website.



Assured Optimal Care

**HELP IN THE COMFORT OF
YOUR HOME**

0750 798 6286

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