



AEGYS SMART CARE
WE CARE FOR YOU

Let OUR Family Take Care of YOURS

HOMECARE YOUR WAY

Areas We Cover:

- Croydon
- Bromley
- Ealing
- Surrey
- Kent
- Slough



02037474733



www.aegyssmart.care



About Us



AEGYS SMART CARE
WE CARE FOR YOU

Aegys Smart Care's flexible and well managed visiting home care services, also known as domiciliary care, provides you with outstanding, dedicated and professional care staff who can visit your home as often as you require and provide as little or as much support as you need, delivering person-centred care tailored to your individual needs.

CQC registered, Aegys have well trained staff who are ready to make a huge difference to your life in the comfort of your own home.

They only choose the most compassionate and caring staff to care for you or your loved ones and have experienced trainers to train the team. Aegys is managed by experienced leaders in this field.



Vision And Mission



Vision

Offer skilled care to enable people supported by us to achieve their optimum state of health and well-being.
Treat all people supported by us and all people who work here with respect at all times.
Uphold the human and citizenship rights of all who work and visit here and of all Service Users.
Support individual choice and personal decision-making as the right of all Service Users.
Respect and encourage the right of independence of all Service Users.



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Mission

Recognise the individual uniqueness of Service Users, staff and visitors, and treat them with dignity and respect at all times.
Respect individual requirement for privacy at all times and treat all information relating to individuals in a confidential manner.
· Recognise the individual need for personal fulfilment and offer individualised programmes of meaningful activity to satisfy that need of Service Users and staff.





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LET OUR FAMILY TAKE CARE OR YOURS

Individualist care at Home

Aegys Smart Care's experience staffs will visit you at the comfort of your home and time suitable for you.

Our first visit will be to assess your needs to enable us create a bespoke care plan to support your care needs.

Aegys Care's staffs are fully trained to support you to achieving your full potential at home.





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Our Staff

We recognise that, to deliver a good care service, we need to recruit the right individuals. We base the recruitment of all our staff on commitment, compassion and shared values. We expect our staff to be committed to providing the best possible care, they must be passionate about caring for others and be able to demonstrate that they share our values and ethos.



Healthcare Assistants



Support Worker



Care Co-Ordinator



Registered Manager



Our Service



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Personal Care

Our personal care services deliver a wide range of support to our clients, from personal hygiene care to domestic help. We work with each individual to understand their needs.



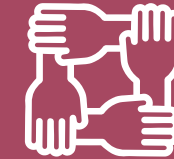
Live-in-care

We can provide an experienced and fully qualified carer to live in with clients who require support around the clock, offering a tailored service to meet their needs.



Learning Disabilities Care

At Aegys Smart Care our Caregivers are fully trained and experienced with it comes to caring for someone with learning disability



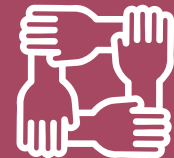
Dementia/Alzheimer's Care

We have a wealth of experience in working with clients who have dementia/Alzheimer's and provide personalised, compassionate care services to minimise distress, offer companionship and meet their essential needs.



Companionship

Combatting loneliness is a vital part of ensuring that elderly or vulnerable clients can live well in their homes. Our carers can provide companionship to clients, ensuring that they can get the social contact they need to stay well.



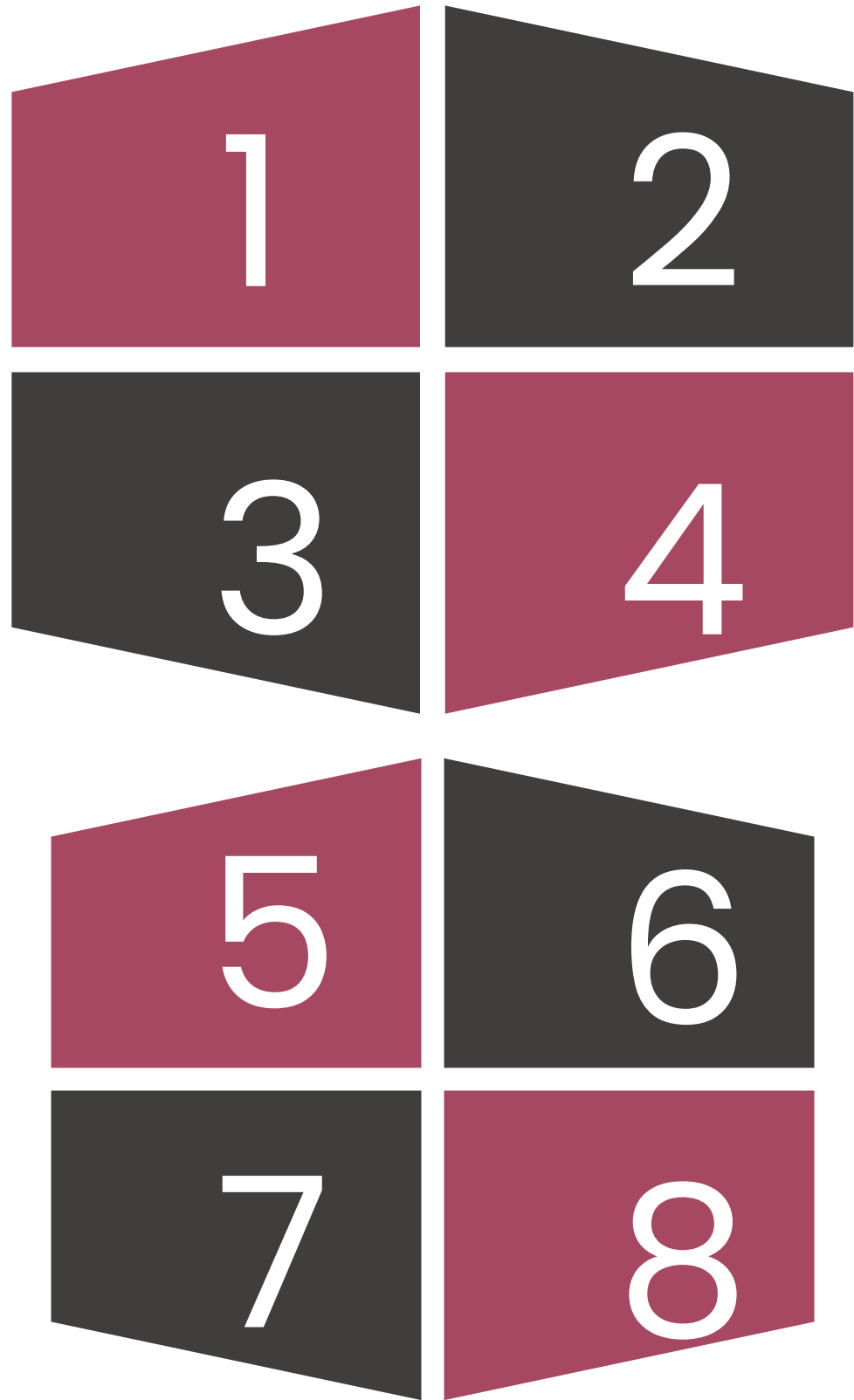
Mental Health Care

We can provide an experienced and fully qualified carer to live in with clients who require support around the clock, offering a tailored service to meet their needs.





Our Promise



Safe



We will do everything possible to keep you safe from all forms of abuse and neglect, working with you and other agencies to prevent avoidable harm.

Freedom from Discrimination



We have a zero-tolerance approach to all forms of discrimination and will take action when it is found. Discrimination means being treated unfairly on the grounds of; age, being or becoming a transsexual person, being married or in a civil partnership, being pregnant or on maternity leave, disability, race including colour, nationality, ethnic or national origin, religion, belief or lack of religion/belief, sex, sexual orientation or social standing.

Effective



We believe in Care that meets your needs because you are involved fully in your Care and its arrangement. Each Service User is celebrated and supported to be an individual, to have their own social, emotional, spiritual, cultural, political and sexual needs accepted, supported and respected.

Caring



Aegys Smart Care Ltd promotes a person-centred approach because:

- Staff will take an interest in what makes you, you; the things you want to share from memories, the things you like and do not like, current interests, needs and new pursuits
- Staff will treat you with dignity in the way they speak with you and the way they behave
- We will assist you in continuing to use your skills and in pursuing your interests
- We will uphold your right to privacy in all aspects of your care, personal affairs and belongings

Well-Led



Aegys Smart Care Ltd is a well-led organisation, knowing its responsibilities and carrying them out.

- The management staff are available and approachable for Service Users and staff alike
- Aegys Smart Care Ltd has the skills to monitor the service and make changes when they are needed
- When things go wrong, Aegys Smart Care Ltd and its management staff are honest with you and give solutions on how to put things right
- We welcome feedback from you to shape and improve the service
- Aegys Smart Care Ltd works in partnership with other agencies for the provision of the service

Friends, Family and the community

We will support you in keeping links with the community, maintain your network of friends and family and will help you to visit shops and places of interest, where agreed, as part of your Care Plan



Activities

- Aegys Smart Care Ltd actively promotes Service Users' normal social networks and social activities and the level of support required will be agreed as part of your Care Plan
- Each Service User's Care Plan includes a facility for recording life history, social networks and contacts, and preferences for activities and hobbies, so that the service can ensure that these are a part of everyday life

Privacy

We will respect Service Users' privacy at all times. We will do this by making sure that:

- Discussion about Service Users and their affairs will be for the purposes of managing and improving care, and for no other reason, and will be conducted in private
- Records will be designed, used and stored safely and confidentially and the Data Protection Act 2018 principles for information sharing will be followed
- We will ask you to keep your Care Plan safely in an agreed place so that your Care Workers can read it when they come to your home

Service Users' Dignity

Your dignity is a matter of the utmost importance to us and all staff will have received training in this area.

- You will be asked what you would like to be called, this name will be recorded on your Care Plan and used by all staff
- In the absence of information on what you want our staff to call you, staff will address you formally, using your title and surname
- Staff are trained to support you with dignity always and will ensure that support is given in a dignified way, whether you are alone or in company
- Staff are trained to knock and wait for your invitation before entering your home

OUR RANGE OF SERVICES

AEGYS SMART CARE PROVIDES FLEXIBLE SERVICES SUITED TO INDIVIDUAL NEEDS, INCLUDING:



PERSONAL CARE AND SUPPORT AT PRE-ARRANGED TIMES



24 HOURS CARE



EVENING AND DAY TIME SITTING SERVICES



HELP WITH HOUSEWORK, SHOPPING AND OTHER ACTIVITIES OF DAILY LIVING.



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Contact Us



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Uxbridge, UB8 1HE



Thank You



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Call Today to Speak To One of Our Friendly
Staffs



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