



## WHO ARE ALCESTER HOME CARE?

We are a family-run business dedicated to delivering a high standard of personalised care to residents across Warwickshire and Worcestershire. Uniquely offering Doctor-Led Care, our compassionate and friendly team provide a wide range of services tailored to each individual's needs, from companionship and housekeeping, to personal care and 24-hour support—all within the comfort and security of their own home.

Our approach emphasises preventing hospital admissions, facilitating early discharge, and providing respite care, ensuring our clients receive the best possible support at all times. With a focus on maintaining a low staff turnover, we guarantee consistency in care and a deep commitment to building a trusting relationship with our clients and their families.

We take pride in making time for our clients and their loved ones, ensuring that every client receives the dedicated attention and care they deserve.



# ALCESTER HOME CARE

*YOUR HOME, YOUR CARE*

We are an award-winning home care provider that's committed to supporting life's journey.

**WHERE TO FIND US**  
The Medical Centre  
Great Alne Park  
Park Lane  
Alcester  
B49 6HS



### CONTACT US

☎ 01789 765468  
✉ [office@alcesterhomecareagency.co.uk](mailto:office@alcesterhomecareagency.co.uk)  
🌐 [www.alcesterhomecareagency.co.uk](http://www.alcesterhomecareagency.co.uk)



[homecare.co.uk](http://homecare.co.uk)



## ABOUT US

At Alcester Home Care, we provide exceptional, personalised home care with peace of mind for families.

### Key Benefits:

- **Doctor Led Care**
- **Experienced Caregivers**, highly trained and dedicated to quality care.
- **Customised Care Plans** tailored to meet each client's unique needs.
- **24/7 Carer Availability** and flexible around-the-clock care.
- **Commitment to Quality** adhering to the highest care standards in a safe and nurturing environment.
- **Transparent Pricing** with no extra charges for evenings or weekends; double rates apply only on bank holidays. All fees include travel costs.
- **Advanced Monitoring Live Care Planning System** with real-time monitoring with GPS tracking. We also offer a **Family Access App** showing daily updates for peace of mind.

Our Promise is to offer exceptional, trustworthy care to ensure your loved ones' safety and well-being. Choose Alcester Home Care for compassionate, reliable home care services.

## OUR SERVICES

We provide a comprehensive range of home care services to support daily living and health needs:

- **Personal Care:** Assistance with bathing, dressing, grooming, mobility, eating, and hydration.
- **Domestic Assistance:** Help with cleaning, laundry, meal preparation, and grocery shopping.
- **Medical and Health Care:** Medication management, and coordination with healthcare professionals.
- **Companionship and Social Support:** Reducing loneliness through companionship, social activities, and emotional support.
- **Respite Care:** Temporary relief for primary caregivers and short-term care during caregiver absences.
- **Specialised Care:** Support for conditions like dementia, Parkinson's, chronic illnesses, palliative care, and post-surgery rehabilitation.
- **Transportation Services:** Escorting to medical appointments, social outings, and essential trips.

Our services are designed to enhance well-being and provide peace of mind to families.

## VISIT OPTIONS

We offer flexible visit options to meet each client's needs:

### Regular Scheduled Visits:

- **Daily Visits:** Multiple daily visits for consistent support.
- **Weekly Visits:** Weekly assistance for less frequent needs like cleaning or shopping.

### Short Visits:

- **30-Minute:** Brief support for personal care or meal prep.

### Extended Visits:

- **1-Hour:** For more comprehensive care routines.
- **2-Hour or Longer:** Extensive assistance and companionship.

### Overnight Visits:

- **Sleeping Nights:** Overnight stay with occasional support.
- **Waking Nights:** Continuous overnight monitoring and assistance.

### Ad-Hoc Visits:

- **On-Demand:** Unscheduled visits for emergencies.
- **Respite Visits:** Temporary care to relieve primary caregivers.