

Life enhancing care and support is closer than you think

You can be sure of our care and you can be sure of our company too

If we're going to be looking after your nearest and dearest it's only right that you should know about us and why we're the right choice for you.

SureCare, the UK's leading provider of personcentred care and support, first opened our doors back in 1994, introducing domiciliary care in 1996 after identifying a concerning gap in the UK marketplace for a professional, trusted and regulated national provider of quality home care in the UK.

Ever since then we have been focused and determined to deliver a quality of service into the Homecare marketplace that always exceeds expectation. We strive to guarantee the consistent and on-going support of people in our society, allowing them the dignity of choice.

SureCare is led by Managing Director Gary Farrer, one of the UK's most successful care industry entrepreneurs.

Before taking up the helm at SureCare, Gary and his wife Stephanie built the highly regarded Safehands Group before selling in 2011. While personal care and support remain a fundamental part of the SureCare offer, the business has developed considerably in the last couple of years.

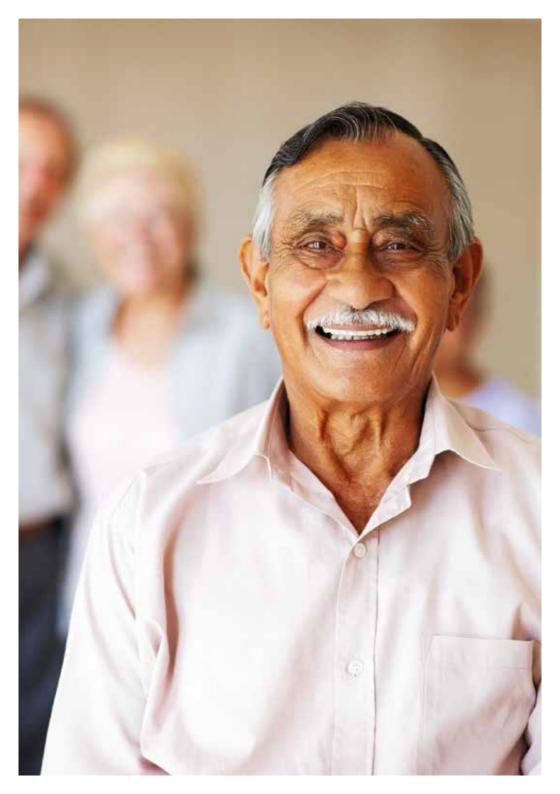
We have now broadened out to include home services such as gardening, DIY, along with childcare, mobile crèches, holiday care and respite care.

We are unique in that we are the only company in the UK to provide clients with all of the care services they need for life's journey.

Our head office is in the beautiful cathedral city of Chester.

'For life's journey' www.surecare.co.uk





Providing quality homecare in a dignified and affordable way

We put our clients at the heart of our operations

Long ago we spotted that there is a genuine need for a trusted, quality and cost effective service to supplement established resources in the Homecare marketplace. Which is why it was our goal to become recognised as the UK's leading provider of permanent and temporary health and social care professional staffing services.

We have grown to become an established, nationwide provider of the highest quality homecare services to elderly and vulnerable clients; with a service that not only supports them, but also supports their family and friends too.

Ours is a fully flexible service, that focuses upon an individual's needs. Ranging from a short weekly visit to round-the-clock care; we work in partnership with our clients, their carers and supporting health and social care agencies, offer a person-centred service that encourages independence and self respect.

We are proud that our services enable our clients to not only remain independent in their own homes, but to also exercise choice and control over all aspects of their care. We work with our clients and their family to ensure that they remain at the heart of their care planning, enabling them to retain their dignity and self confidence.

Personal Care

Below is a list of typical services, but please remember that we offer a service that's tailored to the needs of the individual.

With that in mind, if there is something specific you require that doesn't appear on the list, please call one of our team to discuss your needs.

- Getting in and out of bed
- Washing, bathing, showering
- Getting dressed and undressed
- Preparing meals
- Supporting with medication
- Managing continence
- Skin and hair care

Live-in Care

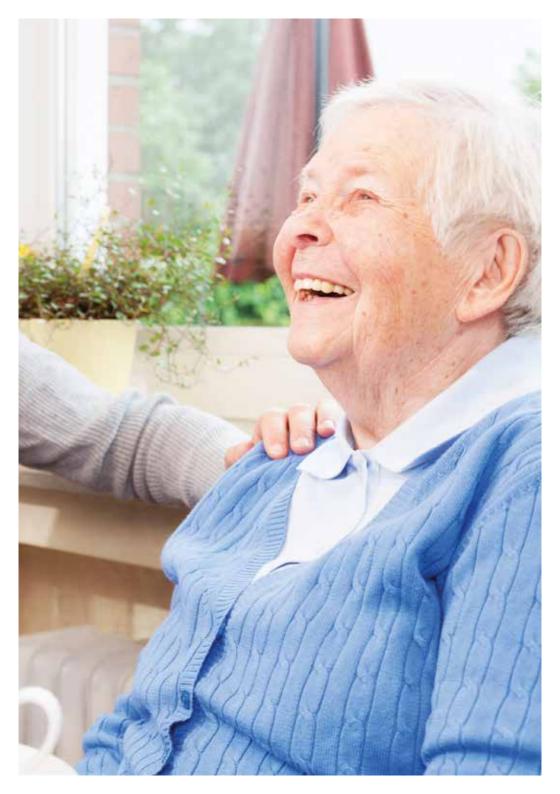
We also offer a 24-hour Live-in Care Service, which enables anyone with care needs to continue living in their own home.

Whether they need companionship or have specific health issues which means they require extra support, SureCare's live-in care package is a realistic and affordable alternative to moving into a care home.

- Personal Care
- Domestic Support
- Shopping
- Social Care
- Supporting with correspondence

The live-in carer would follow a tailor-made care and support plan, designed to suit your specific needs and would be available to carry out a variety of tasks including:

Our Personal Care and Support Services have a dramatic effect on the quality of people's lives; enabling them to remain in the home that they know and love; and to remain there in a dignified, safe and affordable way.





Life enhancing care and support, is closer than you may think – make a change for the better.

For more information on how we can help with a relative's, a friend's or your individual requirements, please contact us today.

SureCare (Newcastle & North Tyneside) The Grainger Suite, Dobson House, Regent Centre, Gosforth, Newcastle upon Tyne, NE3 3PF

T: 0191 691 1044

enquiries@surecarenewcastle.co.uk www.surecare.co.uk