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Goodson Lodge Care Centre





A Warm Welcome

At Goodson Lodge Care Centre we appreciate that no two residents are the same. Our compassionate team ensures each resident receives care that is tailored to their individual needs.

We want our residents to feel at home at Goodson Lodge Care Centre and it is important to us that they feel part of the family. Here you will hear laughter, be able to continue existing hobbies and start new ones.

It is our vision that the people who live at Goodson Lodge Care Centre remain connected with their own communities whilst being a part of ours.

Our dedicated team are on hand to support you and your family and we look forward to meeting you.

Yours,

The Goodson Lodge Care Centre Team

It's All About the Care

Personal care at its heart

Our residents are at the heart of everything we do and their wellbeing is paramount. We pride ourselves on delivering care to the highest standards. We try to learn as much as possible about each person who lives with us, so that we can provide them with care and support tailored to their individual needs and preferences.

A home with warmth and understanding

We also believe that our residents should enjoy life in an atmosphere of warmth and understanding. Residents are cared for by people who appreciate their need for privacy and who will respect their dignity and freedom of choice.

Working closely with Dementia UK

We are among the first care providers to employ our own specialist Admiral Nurses and have been leaders in exploring other innovative ways of caring for people living with dementia, such as themed destination areas and meaningful activities.

Compassionate, professional and friendly

At Goodson Lodge we offer compassionate, individualised respite, residential and dementia care for up to 64 residents in modern, friendly, and comfortable households. We believe our professional expert care team are the best people to provide the personal care you need.

The Orders of St John Care Trust (OSJCT)

OSJCT is one of the UK's leading not-for-profit care organisations working solely to provide high quality care for older people.

Our care is underpinned by the ethos of our sponsoring Orders, The Sovereign and Hospitaller Order of Malta and The Venerable Order of St John of Jerusalem.

Drawing on their 1000 year history of care, they nominate volunteer Trustees to help to ensure the quality of our care runs through everything we do.



Goodson Lodge

The specialist home environment has been designed specifically to enhance the quality of life of people living with dementia and incorporates many features to promote reminiscence as therapy.

Wellbeing and comfort

The home has been designed with your wellbeing and comfort in mind with many fantastic facilities. Meet your loved ones for a slice of cake in Polly's Tea Room, watch one of the classics in our cinema, read a book on the library's balcony or relax in one of the many comfy lounges.

On sunny days you may choose to step out into our beautiful, secure gardens and there's plenty to keep you entertained with our regular social activities.

If you'd like a little more privacy, then your own spacious bedroom, with en-suite 'wet room' shower facilities, offers a peaceful oasis.

A friendly, professionally trained team

A friendly, professionally trained team are on hand around the clock to give you the support you need, when you need it. If you like to lead a fulfilling and independent lifestyle, we are here to help you, however you wish to spend your day.





Since moving my mother to Goodson Lodge, the care and attention she has received has been first class. It has surpassed any expectations I had. From medical care and treatment to day to day care and some excellent activities. I have seen a marked improvement in my mother's happiness and general demeanour. Thank you so much." Goodson Lodge offers a wonderful home environment. The private bedrooms are your own personal haven. Rooms are seamlessly divided into four individual households, each accommodating a maximum of sixteen residents. This creates a more intimate feeling of community where real relationships can be formed. Each household includes a bright kitchen diner and two cosy lounges as well as two themed destination lounges.

Within the home there are four households:

- Staverton and Yarnbrook Dementia care
- Edington and Westwood Residential care

If you are joining us for respite care you will be able to enjoy all of the facilities which include; your own en-suite bedroom, our delicious home-cooked meals, daily activities and use of our luxurious, accessible bathrooms.

Your New Home

Goodson Lodge offers you:

- Shop
- Salon
- Cinema
- Tea room
- Library
- Secure enclosed gardens with pagodas
- Potting sheds and raised planters
- Visiting health professionals (doctors, chiropodists)
- Laundry Service

Each room offers:





A private bed-sitting room

A 24 hour call bell system





En-suite shower rooms

Plenty of space to personalise your room with your own things from home

Tasty, Home Cooked Meals

A talented chef and kitchen team prepare tasty, home-cooked meals. The freshly prepared, delicious dishes are carefully balanced to provide the best nutritional value, and cater for individual dietary requirements and preferences. Seasonal produce is chosen whenever possible and of course, relatives and friends are always welcome to join.

The menus change daily and the kettle is always on, so hot drinks are available throughout the day.

A personal dining experience

Each of our four households have their own personal kitchen-dining room where you can take your meals if you wish. However, residents may eat wherever they choose.

There is always a choice of nutritionally balanced dishes and our friendly kitchen team will take time to get to know your favourite dishes so that they can be incorporated into the menu. We also plant fresh produce each year as part of our activities and the fruits of our labour will be used to add extra satisfaction to our dishes. With a little notice we are also happy to provide a few extra plates for visiting family and friends.

What this includes:





Nutritional meals



can join



Snacks readily available



Hot drinks when you want

66

There's always something to do here, you could never be bored. I made a pizza and played scrabble yesterday, today I stroked farm animals with my friend in the garden, who knows what I'll do tomorrow!" Goodson Lodge is an attractive new building - the interior is well designed with very wide, homely passages and light colourful sitting rooms, as well as comfortable bedrooms for each resident - these are en-suite and also with all necessary furnishings. The carers could not be more welcoming to visitors and attentive to the residents. The chef provides excellent home cooked meals and snacks.

It was hard to take my husband from home, but due to his age/ dementia/mobility problems and lack of home carers, there was no option. However, it has proved a happy place with plenty of laughter - our children have visited and think it's amazing."

Activities to Enjoy

We understand how important it is to have daily activities to take part in and enjoy.

Our dedicated Activities Co-ordinators organise a wide programme of events around each person's requests, hobbies and interests. The team will be delighted to assist you to continue with existing hobbies, as well as give you the opportunity to try something new if you would like to.

They make sure everyone can enjoy themselves to the fullest, be that with arts and crafts, a coffee morning or more individual pursuits. Visits from outside entertainers happen regularly and we invite the community in to share the fun as well as getting out and about as often as possible.

Each resident receives one-to-one time with the Activity Co-ordinators and together they will work on their own personal activity plan and goals.

A typical daily activity schedule might include any of the following:

- Tropical animal visit
- Trips on the canal
- Nursery school visit
- Gardening club
- Singing club
- Walking club
- Poetry reading
- Outdoor games
- Cooking and baking
- Pamper session
- Quizzes and board games
- Garden Party and BBQs
- Regular church services
- Expert talks

Your Care Team

Home Manager

As head of the home, the Manager ensures the smooth running of the home and that all the team are providing the best possible environment for every resident.

Head of Dementia Care

Responsible for ensuring everyone is up to date with the latest learnings on dementia and for championing the best quality care for residents with dementia.

Carers

Our professional and expertly trained carers are on hand around the clock to ensure all residents enjoy a fulfilling and independent lifestyle.

Chef

Our Chefs enjoy producing healthy, home-cooked meals for our residents, and are on hand if anything is needed for a special occasion or celebration.

Activities Co-ordinator

Providing a wide programme of events, a personal activity plan with goals, and delivering activities that are meaningful and resident focused.

Bursar

Supervising ancillary staff, our Bursar is responsible for ensuring our home operates smoothly and on budget.

Handy person

Responsible for the maintenance of both the home and the garden, our Handy Person is always available to help with practical tasks should you need it.

Deputy Manager

Support residents, colleagues and families to ensure an ideal working and living environment for all.

Care Leads

Responsible for leading and supporting the care team to ensure they are providing high quality care and service to all residents.

Housekeeping Team

Maintaining a spotlessly clean home with a smile, all our Housekeeping Team ensure the home is spick and span in your room and in communal areas.

Goodson Lodge at a Glance





See for Yourself

We would really love to meet you and show you around Goodson Lodge. To make sure we have plenty of time to find out about your needs and introduce you to the key members of the team, we recommend you contact us in advance to book an appointment.

Alternatively, we would be delighted to welcome you into the home if you are passing.

We also organise regular events to meet potential residents. If you would like to join our mailing list to find out more about these, please visit our web page to sign up.

How to find us

Travelling on the A350 from Yarnbrook towards Melksham, take a left at the West Ashton crossroads onto West Ashton Road. Go straight over the next two roundabouts and at the third, turn right onto County Way. Take the third exit off the next roundabout onto Hilperton Road. Go past the fire station and Goodson Lodge will be a little further down on your right.



Choosing a Care Home Checklist

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<i>First impressions:</i> Is the outside of the home well kept and tidy?			<i>Dining:</i> Can residents eat when they want to?			
			Are residents offered a choice of menu for			
Is the home clean and well maintained?			each meal?			
<i>Care provided:</i> Does the home provide the right type of care for your needs?			Can meals be eaten in a resident's room if desired?			
Do health care professionals such as opticians, chiropodists and physiotherapists visit the home?			<i>Visiting:</i> Are there set visiting times or are visitors welcome at any time?			
			Can visitors dine with their relative/friend?			
Does the home have suitable equipment and facilities such as baths, hoists, electrically operated beds and wheelchairs?			Is there a relatives'/friends' forum?			
			Activities: Is there a dedicated Activities			
Is there a hairdresser based at the home or one that visits on a regular basis?			Co-ordinator or Activities Team in the home?			
			Leisure and wellness: Are individual activities			
Do staff get to know residents and understand their personal likes/dislikes/needs?			available for residents who are not able to, or who do not wish to, participate in group activities?			
Do staff appear friendly, approachable and caring?			<i>Care Quality:</i> Is the home's latest CQC inspection report available to read?			
<i>Bedroom/Communal area:</i> Are the bedrooms clean and well decorated?						
Is there a variety of living spaces such as						

lounges, quiet rooms and dining rooms?

Our Homes in Your Area

Ashwood Care Centre

Gipsy Lane Warminster Wiltshire BA12 9LR **osjct.co.uk/ashwood**

Brookside

Ruskin Ave Melksham Witlshire SN12 7NG **osjct.co.uk/brookside**

Watersmead

Whitehorse Way Westbury Wiltshire BA13 3AH osjct.co.uk/watersmead

Come and see us

To book an appointment, or to attend one of our regular events, please contact us on:

Tel: 01225 282000 Email: enquiries@osjct.co.uk Web: www.osjct.co.uk/goodsonlodge

Address

Hilperton Road Trowbridge Wiltshire BA14 7JG



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